



2024 Taos

Quick-Start Guide





Optional features shown.

The information within this guide must be used in conjunction with the information in the Volkswagen Owner's Manual. You should refer to your vehicle's Owner's Manual and Infotainment System Booklet for all information, warnings and feature limitations. Always pay careful attention to the road and do not drive while distracted. Some Infotainment features can only be accessed and operated when the vehicle is standing still.

Introduction to Your Taos

1. Digital Cockpit/Instrument Cluster*

Displays vehicle system and function information. You can customize the display using the multi-function steering wheel controls.

2. Infotainment

Touch-sensitive icons that control the various Infotainment functions, including radio, media selections, the App-Connect function, phone operation, vehicle functions and the optional Navigation system.

3. Start-Stop System

When the light is off the system is activated. System is deactivated when the light is on. Start-Stop is automatically activated when the ignition is switched on. See operating conditions in Owner's Manual.

4. USB-C Port

USB Type C ports  allow you to connect your mobile phone to your Taos using the latest generation of USB. To utilize USB Type C, you must have a compatible cable. To find a cable that converts your phone's charging port to a USB Type C connector, [click here](#).

5. Wireless Charging

This feature can charge a Qi-capable mobile phone without the need to plug in a cable. Simply place it securely in the center of the surface with the display facing up. The Infotainment system will indicate when charging begins.

6. Steering Wheel Left Side Controls

Buttons for operating the Cruise Control and Adaptive Cruise Control,* as well as radio volume settings, Navigation system notifications and phone calls.

7. Steering Wheel Right Side Controls



Voice Control Button: Activates the Voice Recognition System. A short press will activate Volkswagen Voice Control.* A long press will activate third party voice control with a compatible smart phone connected to App-Connect.

VIEW VIEW Button: switches between wide and standard display.



OK Button: Used to select settings for features in the Digital Cockpit.



Horizontal Menu Buttons: Used to navigate through the Digital Cockpit main menus.



Vertical Arrow Buttons: Push to navigate inside a specific menu.



Horizontal Arrow Buttons: Push to change radio stations, scroll through radio presets or select the next or previous media track.

8. Remote Start* (not shown)

If your vehicle is equipped, the engine can be started from outside the vehicle with the **Remote Start** button, allowing the HVAC system to heat or cool the interior. On your key fob, press the **Lock** button, then the **Remote Start** button  twice.

Requires VW Car-Net Mobile App and compatible factory-installed or dealer-installed remote start feature. See Owner's Manual for further details and important warnings about the keyless ignition feature. Do not leave vehicle unattended with the engine running, particularly in enclosed spaces. Consult local laws for any limitations on use. Standard text and data rates may apply.

9. Refueling

In order to refuel, you must first unlock the fuel filler flap by pressing the  button on the driver's door.

*Available on select trim lines.

IQ.DRIVE

Features

Activate Cruise Control or Adaptive Cruise Control*

*Depending on vehicle equipment.

Locate the Cruise Control buttons on the left side of the multi-function steering wheel.

- Press the  button to activate Cruise Control or Adaptive cruise control depending on vehicle equipment.
- A speedometer icon  or  will appear in the instrument cluster display.

 Watch the Cruise Control video.



Set Cruising Speed

1. When you get to your cruising speed, press the **SET** button on the multi-function steering wheel.
2. A green cruise control indicator light  or  will illuminate in the instrument cluster display.
3. To increase/decrease the speed by 1 mph increments, press the + or – button.
4. To increase/decrease the speed by 5 mph increments, press and hold the + or – button.

Cancel and Resume

1. To cancel the cruise speed, press the brake pedal or press the  button once on the multi-function steering wheel.
2. The green **CRUISE** indicator light will go off  or . Your last selected speed stays in memory until you turn off the ignition or turn Cruise Control off.
3. To resume your set speed, press the **RES** button on the multi-function steering wheel.

Turning Cruise Control System Off

- Press  twice.

Adaptive Cruise Control Distance Level Setting

Applies to vehicles with Adaptive Cruise feature. This feature is not a substitute for attentive driving.

Adaptive Cruise Control (ACC) helps maintain an individually stored constant speed and a previously set distance between your vehicle and those in front of you. When you approach a slower moving vehicle in front of you, the vehicle may brake if the situation requires. When the vehicle is no longer present, ACC will accelerate back to the stored speed. You can set the speed-dependent distance  from the vehicle ahead to one of five levels.

- To change the ACC distance interval, press the  button to cycle through the distance intervals until you reach your desired distance level. When the shortest interval is reached, the distance returns to the greatest interval when the button is pressed again.

 Watch the Adaptive Cruise Control video.

Travel Assist System

Applies to vehicles equipped with Travel Assist.

Within system limits, Travel Assist system enables your vehicle to steer, accelerate, and brake automatically while also keeping the vehicle centered in lane. Travel Assist can also maintain a constant distance to vehicles in front which is selected by the driver. The driver must maintain supervision as the Travel Assist system is not an autonomous feature.

To enable Travel Assist:

1. Press the  button on the multi-function steering wheel to activate Adaptive Cruise Control.
2. Press the  button to switch from Adaptive Cruise Control to Travel Assist.
3. Press the **SET** button on the steering wheel at the desired speed.
4. To cancel the Travel Assist, press the brake pedal or press the  button on the steering wheel.
5. To resume Travel Assist, press the **RES** button on the steering wheel.

Emergency Assist

Applies to vehicles equipped with Emergency Assist.

Emergency Assist* can recognize driver inactivity and can automatically keep the vehicle in its lane and, if necessary, slow it down to a stop. While the ignition is on, Emergency Assist is active when:

- Lane Assist or Adaptive Cruise Control (ACC) are active and the vehicle is in forward motion.
- The system can detect lane markers on the left and right side of the vehicle.

Note: If Lane Assist is not available, Emergency Assist will not be active.

*Emergency Assist is not a replacement for the driver's attention and works only within the system limitations. Emergency Assist cannot detect all driving situations and may not react, may react with a delay, or may react in a way that is not desired. Emergency Assist also cannot always avoid accidents and serious injury by itself. If you are careless, there is a risk of accidents, serious injuries and death.

Deactivating Adaptive Cruise Control

Applies to vehicles equipped with Adaptive Cruise Control.

To deactivate Adaptive Cruise Control, and use Conventional Cruise Control:

1. Press the  button. Depending on vehicle equipment it may be on the steering wheel or the end of the turn signal stalk located on the left side steering wheel controls.
2. Using the vertical menu buttons  on the steering wheel, scroll to **Speed**.
3. Select **Cruise Control** in the Digital Cockpit then press the  button.

Adaptive Cruise Control is now deactivated, and your vehicle will maintain the set speed using conventional cruise control, until the next ignition cycle.



 Watch the Deactivate ACC video.

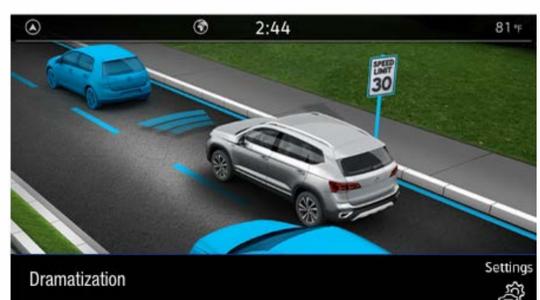
Assistance System Setting

If your vehicle is equipped with Driver Assistance features, you can access the Assistance system settings menu in the Infotainment system, allowing you to modify Driver Assistance feature operation.

1. Press **Menu**.
2. Press the **Assist Syst.** icon on the display.
3. Touch the image that represents the feature.

OR

Touch  to access **Assistance system settings**.



Climatronic

Climate Control

Heating and Air Conditioning

Climatronic system available only on certain models.

- To cool off or warm up automatically, press the **AUTO** button to turn the system on.
- Adjust the driver's temperature dial to your preferred setting.
- Press the **SYNC** button to synchronize the temperatures between the zones. If there is a large temperature difference between the two zones, it may hamper the system's ability to quickly cool the interior.
- In extreme heat, press the **MAX A/C** button. When a comfortable temperature has been reached, press the **AUTO** button.

 Watch the Automatic Climate Control video.

Max Defrost/Rear Defrost **1**

1. Press the **Max Defrost** button. It is recommended to turn the temperature setting to HI for quickest defrost/defogging.
2. The A/C function comes on automatically and it is recommended to leave A/C on to dry the air.
3. When the windshield is clear, press the **AUTO** button.

Select the  button, located on the driver's door panel, to switch on outside mirror heating. Outside mirrors will only heat when outside air temperatures are below +68F (+20C).

Note: In the event of significant fogging, opening a window briefly can help.

 Watch the Climate Control/Defrost video.

AUTO **2**

When **AUTO** is activated, it will operate like a thermostat to maintain the set temperature.

1. Turn the driver side temperature dial to the desired temperature.
2. Press the **AUTO** button if it is not already illuminated.

Note: If the fan speed is manually updated, **AUTO** will be deactivated.

SYNC **3**

The driver's settings will be applied to the passenger and rear climate zones.

1. Select your preferred temperature with the left temperature dial. Adjust the fan speed and vents if necessary.
2. Press the **SYNC** button. The light on the button will illuminate showing the sync feature is active.

Air Distribution **4**

The **Air Distribution** buttons direct air to the floor, panel, defrost vents or a combination of vents.

Seat Heating **5**

To warm up quickly on a cool morning, press the  button for seat heating.

Seat Ventilation* **6**

*Applies to vehicles equipped with ventilated seats.

To cool down quickly in warm weather, press the  button for seat ventilation.



Navigation

Discover Media Touchscreen Navigation

Press the NAV icon on the touchscreen to open the Navigation Home View. The Home View shows your current position in the middle of the screen as a cursor that is situated in relation to the actual position of the vehicle. It also shows five suggested destinations which are based off of your last destinations, predicted destinations, favorites or imported destinations from your myVW app.* The Home View map is oriented with north at the top of the screen and the actual positions of the proposed (0-5) destinations are relative to the actual position of the vehicle.

To search for a specific destination:

1. Select the search icon .
2. Begin entering a Point of Interest (POI) or address information with House number, Street and City.
3. When your search address or POI appears in the dropdown suggestion bar, select the correct address on the screen.
4. Select **Start** to begin the route.

*Requires acceptance of myVW Terms of Service. Standard text and data rates may apply. Always pay careful attention to the road, and do not drive while distracted.

Applies to vehicles equipped with the Navigation feature. When entering an address for another state, use only the two-character abbreviation for the state. Entering a destination on the touchscreen or changing any settings can only be done when the vehicle is stationary.



Additional Settings

With Route Options you can:

- Choose between 3 alternative routes, if available, by clicking on the route info panel where the most recommended route is highlighted in blue.
- Use Dynamic route guidance* if online traffic is available.

Before starting your route:

- Route criteria can be modified by tapping .

After starting your route:

- Modifications to the current route such as avoiding tolls or seasonal restricted roads are possible by tapping .
- Route criteria can also be modified by tapping  and selecting .



*Requires the vehicle to be equipped with MIB3 Infotainment with navigation, an active data plan, vehicle cellular and GPS connectivity, as well as a VW Car-Net paid subscription and acceptance of their Terms of Service.

Note: Always pay careful attention to the road, and do not drive while distracted. SiriusXM audio and data services each require a subscription sold separately, or as a package by Sirius XM Radio Inc. If you decide to continue service after your trial, the subscription plan you choose will automatically renew thereafter and you will be charged according to your chosen payment method at the current rates. Fees and taxes apply. To cancel, you must call SiriusXM at 1-866-635-2349. See SiriusXM Customer Agreement for complete terms at www.siriusxm.com. All fees and programming subject to change. SiriusXM and all related marks and logos are trademarks of SiriusXM Radio Inc.

Point of Interest (POI)

To find a specific point of interest:

1. Press the NAV icon. Then press  on the touchscreen to open the keyboard function to search POIs.
2. Search for your desired POI i.e., airport.
3. Select Start to begin route guidance.

OR

1. Press the NAV icon, then select a POI currently displayed on the map (this is great for finding nearby fueling stations).
2. Select **Start** to begin route guidance.



Cancel Active Route Guidance

1. Press **Stop Route Guidance**  directly.

OR

1. Select **Menu** icon  in the Navigation screen.
2. Select the **Stop Route Guidance** option on the touchscreen.

Alternative Navigation

Turn-by-turn directions are also available by mirroring your favorite smartphone app to your Infotainment screen. Using the maps app on your device, you can connect to Volkswagen App-Connect wirelessly if available, or you can connect by using a manufacturer-approved USB-C cable.

Car-Net Plus Premium Navigation

Subscribe to Car-Net Plus Premium Navigation* to make navigation even smarter with real-time information. Keep up-to-date with practical details such as online traffic information, route calculations and map updates. Constantly updated data provides you with useful information and ensures the best possible route to your destination. Requires activation of VW Car-Net during myVW enrollment.

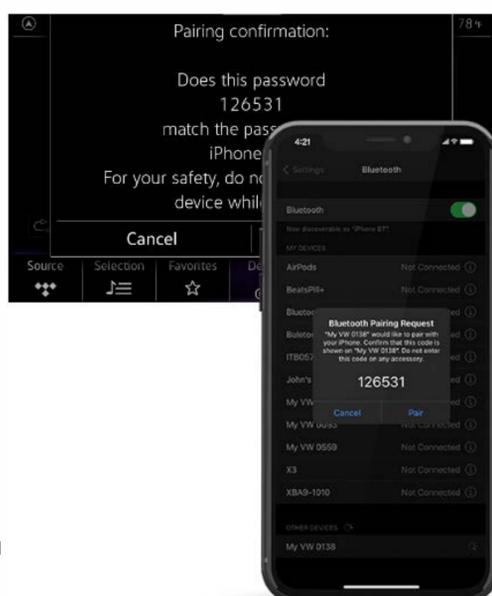
*Requires myVW account, paid Car-Net subscription, vehicle to be equipped with compatible infotainment system with navigation, acceptance of VW Car-Net Terms of Service, active data plan, and vehicle cellular and GPS connectivity.

Bluetooth Technology/ Voice Control

Pairing a Compatible Phone

1. With the ignition on and the vehicle in Park, turn the Infotainment system on. Your vehicle's Bluetooth system will be in "discovery" mode.
2. From the Bluetooth menu on your phone, search for new devices and select XXXX (last four digits of VIN).
3. A connection request will appear on the Infotainment touchscreen display.
4. Press **Connect** on the Infotainment touchscreen.
5. The touchscreen will then show a PIN.
6. Make sure the same PIN is displayed on your phone and press **Yes** on the Infotainment touchscreen, then press **Pair** on your phone.
7. Allow contacts to Sync when prompted.

Note: If your phone displays a prompt asking to connect to your vehicle, make sure to enable future automatic connections. This will help to automatically reconnect the compatible paired device to the system. Once the PIN is shown, pairing must be completed within 30 seconds; otherwise, the process will need to be repeated.



Primary and Secondary Phone Functionality

Two active phones can be connected simultaneously. Follow steps 1-7 above. Only contacts from the primary phone will be shown within the Infotainment system. Switching between phones requires pressing the **Swapping** icon .

Note: This feature is not available when the phone is connected to App-Connect, Apple CarPlay® or Android Auto™.

 Watch the Phone Pairing video.

Answer an Incoming Call

The Bluetooth system will interrupt your car stereo with a ringtone. Press the  button on the multi-function steering wheel or the green **Phone** icon  on the Infotainment touchscreen to answer the call.

Volume Settings

To adjust the volume of the Bluetooth system while on a call, press the **Volume Up** or **Volume Down**  button on the left side of the multi-function steering wheel.

End a Call

If you are in the Phone Menu function, press the red **Phone** icon  on the touchscreen. Or:

1. Use the **Horizontal Menu** buttons  on the multi-function steering wheel to access the Phone menu in the Digital Cockpit.
2. Press the **Vertical Arrow** buttons  until "End" appears in the display.
3. Press the  button on the multi-function steering wheel.

Switch to Private Mode

To prevent passengers from overhearing a conversation, switch a Bluetooth call to your mobile phone:

1. Once a call has been answered, use the **Horizontal Menu** buttons  on the multi-function steering wheel to customize the instrument cluster display.
2. Use the **Vertical Arrow** buttons  on the right side multi-function steering wheel to scroll to the Telephone menu.
3. Use the horizontal menu buttons  to open the Telephone menu.
4. Use the vertical menu buttons to scroll to Private and select with the  button.



Voice Control

Many functions of the Taos—including the navigation, climate control, media and telephone—can be controlled using the built-in voice recognition system. Voice control can either be launched using the **Talk** button  on the multi-function steering wheel or by using the activation word, "Hello Volkswagen.", similar to how you would activate a digital assistant at home.

To enable Voice Control with the activation word:

1. From the main menu in the infotainment screen, select **Settings** application.
2. From there, select **Voice Operations**.
3. Scroll down to **activate Activation word**.

To launch the voice control with the multifunction steering wheel button:

- A short press of the **Talk** button  will launch the in-vehicle voice recognition.
- A long press of the **Talk** button  will launch the digital assistant of a connected compatible mobile device.

A variety of voice prompts are available depending on which language has been set in the Infotainment system, and whether there is an active VW Car-Net account for the vehicle. For full details and a list of compatible languages, please refer to the Owner's manual. A list of example prompts can also be found in the Voice Control settings.

Voice Control Tips

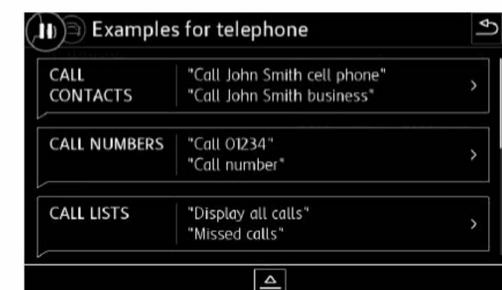
- The contact must be said exactly as it is stored in your phone's contact list.
- If multiple numbers are stored per contact, you may use the shortcut, "Call John Smith work," or the system may ask you to choose, e.g., work, mobile, home, etc.
- For a list of speech commands, from the homescreen, tap **Help**, followed by the Voice operation icon .

Cancel Voice Control or an Active Route

Double press the **Voice Control** button  on the multi-function steering wheel to end Voice Control. To end an active route, short press the **Voice Control** button  and say "Cancel destination" after you hear a beep.

Destination Entry with Voice Control

1. Short press the **Voice Control** button  on the multi-function steering wheel. A beep will sound.
2. Say, "New destination."
3. After the beep, speak the address. For example, "Two zero two four Main Street, Los Angeles." Speak in single digits.
4. The system will repeat the address for confirmation and ask if you would like to start route guidance.



App-Connect

Volkswagen App-Connect* helps display and control content from your cell phone onto the Infotainment screen. To start App-Connect, pair your smartphone to your VW's Bluetooth and watch as select apps appear on the touchscreen display. Need a couple extra bars on your phone's battery? Plug your compatible phone into your VW's USB port, or use the wireless charging mat in the center console and enjoy all the same benefits, while getting a charge.

*Always pay careful attention to the road, and do not drive while distracted. Not all features available on all operating systems. Standard text and data usage rates apply. App-Connect features require compatible device, operating system, and mobile apps. See mobile device and app providers for terms and privacy.

Apple CarPlay*

Apple CarPlay is a smart way to use your iPhone while you drive your Volkswagen. Apple CarPlay helps you control tunes, turns and Siri* suggestions, a calendar app that lets you view and manage your day, and maps that reveal more of what's around you. Getting there just got a whole lot easier—and a lot more fun.*

Wired App-Connect with Apple CarPlay

1. Ensure you are running the latest version of iOS on your iPhone.
2. Unlock your iPhone and plug it into the USB port using a certified lightning cable.
3. A screen will appear on the Infotainment system stating that a new device has been detected and will ask, "Do you want to connect with Apple CarPlay?" Select **Connect**.

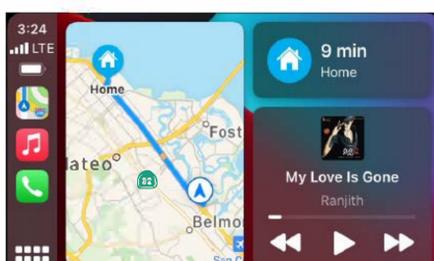
OR

1. Pair your iPhone to your Infotainment system's Bluetooth connection. When the "Select a connection technology" pop-up appears, select **Apple CarPlay**.
2. Select **Allow** on iPhone to enable Apple CarPlay to access your iPhone while your phone is locked.

*Always pay careful attention to the road, and do not drive while distracted. Not all features are available on all operating systems. Standard text and data usage rates apply. App-Connect features require compatible device, operating system and mobile apps. See mobile device and app providers for terms and privacy.

Note: You will have to have had an unlocked iPhone within the past hour in order to use Apple CarPlay. When you are connected using Apple CarPlay, your iPhone can no longer be used as a source in MEDIA or as a Bluetooth device. Apple CarPlay is compatible with iPhone 5 or higher running iOS 7.1 or later. Further information can be found at support.apple.com and siriusguide.com. Apple CarPlay is a trademark of Apple Inc.

 Watch the Apple CarPlay Connection video.



Wireless App-Connect with Apple CarPlay

Applies to vehicles equipped with Wireless App-Connect.

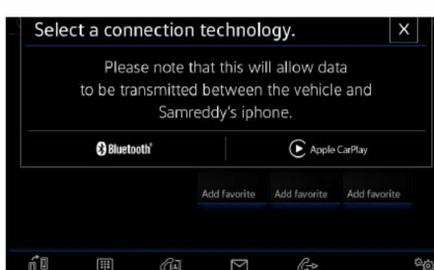
Connecting to Apple CarPlay wirelessly can help reduce the need to have to plug in your phone every time you get into the car, and it also means less phone cable wires to have to sort through in the center console.

To connect:

1. Simply unlock your iPhone and plug it into the USB port using a certified lightning cable. After choosing to use Apple CarPlay, your iPhone will ask if you'd like to use Apple CarPlay wirelessly for future connections.

Note: Please confirm all prompts from App-Connect on the mobile device for successful Apple CarPlay connection.

 Watch the Apple CarPlay Wireless Connection video.



Features

Apple CarPlay features Siri voice control. Siri must be enabled on the device to use Apple CarPlay. There are two ways to activate Siri:

- Press and hold the **Voice Control** button  on the multi-function steering wheel until you hear the tone, which activates Siri.
- Press and hold **Home** on the touchscreen to activate Siri.

1. **Home** features include:

- Return to the Apple CarPlay home screen or to the Apple CarPlay Dashboard.
- Long press to activate Siri.

2. **Phone**: Siri can help you make calls, return missed calls and listen to voicemail.

3. **Maps**: Opens Apple Maps for turn-by-turn directions, traffic conditions, immersive 3D experiences and estimated travel time. Siri can also help with directions. Activate Siri and say, "Navigate to," and your destination.

4. **Messages**: Siri can send, read and reply to your text messages for you.

5. Tapping the **Volkswagen Logo** icon simply takes you to the Volkswagen native user interface with all the features and functions of Apple CarPlay still active.

- To charge iPhone only, disconnect from Apple CarPlay by pressing the **Volkswagen Logo** icon, then select **Disconnect** on the touchscreen. This will allow Bluetooth® access while charging your iPhone.

[Click here](#) for further information on Apple CarPlay apps.



Android Auto™

Use some of your favorite Android applications on the road through your Volkswagen's infotainment screen. You can talk to Google on Android Auto to get driving directions, send a text, or place a phone call, hands-free. Android Auto is made to help you focus on the road while having fun along the way.

Wired App-Connect with Android Auto

1. Ensure you are running the latest Android™ OS on your device and download Android Auto from the Google Play Store. An active Google account and an internet connection is required. If you're using Android 10 or higher, the app is already on your phone.*
2. Plug your Android phone into the USB port using a certified USB Cable.
3. Press the **App** key on the touchscreen.
4. Select **Android Auto** on your touchscreen. Ensure phone is unlocked OR pair your Android phone to your Infotainment system's Bluetooth connection, then select "Use Android Auto" in the pop-up.
5. Select **OK** on the touchscreen for data transfer prompt.
6. Follow the instructions on your device to continue setup.
7. Android Auto will appear on the Infotainment touchscreen once all the prompts have been accepted on the device.

*To use Android Auto on your car display, you'll need an Android phone running Android 6.0 or higher, an active data plan and the Android Auto app. Google, Android, Android Auto and Google Maps are trademarks of Google LLC. To wirelessly use Android Auto on your car display, you need a compatible Android smartphone with an active data plan. You can check which smartphones are compatible at g.co/androidauto/requirements.

 Watch the Android Auto Connection video.

Wireless App-Connect with Android Auto

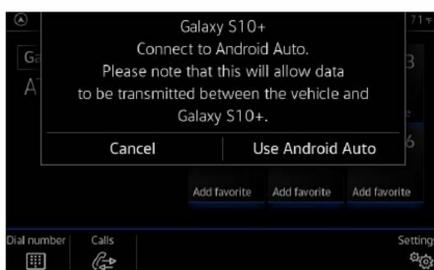
Connecting to Android wirelessly can help reduce the need to have to plug in your phone every time you get into the car, and it also means less phone cable wires to have to sort through in the center console.

To connect:

1. Ensure you are running the latest Android™ OS on your device.
2. Pair your phone to the Volkswagens Infotainment system with Bluetooth.
2. Select **Use Android Auto** or select **Cancel** for Bluetooth connection.

Note: Please confirm all prompts from Android Auto on the mobile device for successful Android Auto connection.

 Watch the Android Auto Wireless Connection video.



Features

1. **Google Assistant**: Use your voice to easily send messages, get directions, control media and more. Just say "Hey Google," long-press the **Voice Control** button  on the multi-function steering wheel, or tap the **Microphone** icon on the touchscreen to get started.

2. **Navigation**: Predictive navigation provides turn-by-turn directions, traffic conditions and estimated travel time. Android Auto can predict where you want to go next based on your calendar and recent destinations.

3. **Phone**: Listen and reply to text messages, make calls or check your voicemail.

4. **Home Screen**: Takes you back to the home screen of Android Auto.

5. **Music and Audio**: Use your touchscreen to access your favorite artists, songs and playlists. Android Auto lets you stream from apps such as Pandora, Spotify and iHeartRadio.

Tapping the **Exit** icon  simply takes you to the Volkswagen native user interface. From there you can select **Disconnect** if you wish to completely disconnect from Android Auto.



TPMS/Keyless Access/ Windshield Wipers and Washer

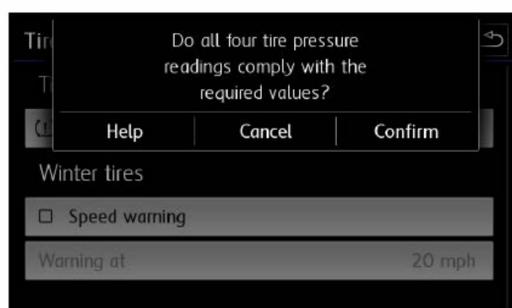
TPMS

Tire Pressure Monitoring System (TPMS) Recalibration

The TPMS must be recalibrated each time the tire pressure in one or more tires has been adjusted or after one or more tires has been changed, exchanged or repaired. To recalibrate the TPMS:

1. Turn the ignition ON.
2. Press the **CAR** button on your touchscreen.
3. Select **Settings** on the touchscreen.
4. Select **Tire settings**.
5. Select **Set**.
6. Select **Confirm** to store.

The new tire pressures are stored in the system after at least 20 minutes of normal driving.



[▶ Watch the TPMS video.](#)

Keyless Access

Unlock

1. Make sure you have your key fob with you.
2. To unlock the driver door, push the button on the door handle once.
3. To unlock all doors, push the button on the door handle twice.
4. Pull the handle to open the door.

Lock

1. Make sure you have your key fob with you.
2. Push the button on the door handle once.



Customize which Doors to Unlock with Keyless Access

1. Make sure the vehicle is parked. The vehicle will not allow you to customize Keyless Access while driving.
2. Select **CAR** from the Infotainment touchscreen.
3. Select **Settings**.
4. Select **Open and close settings**.
5. Select **Unlock doors** and select which doors to lock or unlock with keyless entry.
 - "All doors" unlocks all doors.
 - "Single Door" unlocks only the driver's door.
 - "Vehicle side" unlocks only the door(s) on the side where the key is at the moment.



[▶ Watch the Keyless Access video.](#)

Windshield Wipers and Washer

Intermittent

- From the **OFF** position, move the wiper stalk one click up to activate the intermittent wipers with rain-sensing.
- The switch on top of the stalk varies the time interval between each wipe.
- The farther the switch is moved to the right, the shorter the interval between each wipe will be.

Note: Ensure wiper stalk is in OFF position before entering a car wash.

Rain-Sensing Wipers

To activate and deactivate wipers within the Infotainment touchscreen.

1. Select **Car**.
2. Select **Settings**.
3. Select **Mirror and wiper settings**.
4. Select **Automatic wiper during rain**. A check mark indicates it is active.

Note: Applies to vehicles equipped with rain sensors.

Continuous

- **LOW**: From the **OFF** position, move the wiper stalk up two clicks.
- **HIGH**: From the **OFF** position, move the wiper stalk up three clicks.

Rear Wiper

To operate, push the wiper stalk one click away from you. If you have the front wipers on and you put the car in reverse, the rear wiper activates in a single wipe. Push and hold the wiper stalk away from you further to activate the rear window washer system.

Rear View Camera Washer System

With the vehicle in Reverse, press and hold the wiper stalk away from you to activate the rear window washer system. A stream of washer fluid will also be directed onto the lens of the Rear View Camera.

Service Position

With hood closed and ignition off, press and hold the windshield lever down. Wipers will move into the service position. Lift wipers by arm away from windshield. Before driving, fold wiper arms back onto the windshield. Turn ignition ON, and press the wiper lever down briefly. The wipers will move back to the park position.

[▶ Watch the Windshield Wipers video.](#)



myVW

All things VW. All in one place.

Put essential tools and information at your fingertips. Enjoy features such as:

- Service reminders¹, scheduling & history²
- Maintenance schedules
- Roadside assistance requests³
- Vehicle health report⁴
- Recalls/campaign notifications + OTA history
- Maintenance and warranty booklets
- Parking spot locator via parkopedia⁵
- Roadside call assist⁶
- Trip Stats⁷
- Add users
- Wi-Fi hotspot⁸

Plus, get remote features⁹ and more when you activate VW Car-Net[®]:

- Remote start¹⁰ & lock/unlock¹¹
- Vehicle alerts
- Last parked location¹²



myVW Enrollment Process

This process applies if enrollment is not performed by a dealer.

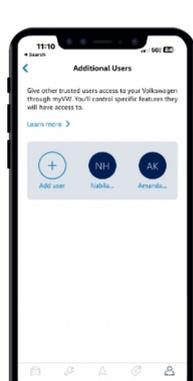
1. Download the myVW app¹³
2. Click "Sign up" and enter your email and a password
3. You'll get an email; click on the link
4. Follow the steps to set up your account
5. If you do not see your car in the app:
 - Enter the VIN found on the driver's side of the dashboard
 - Scan a QR code or enter a registration number from your infotainment screen. To find these, go to **Menu > Settings > VW Car-Net online services > Registration**
6. Create a 4-Digit PIN
7. Activate VW Car-Net to enjoy remote features

Adding Additional Users

Additional users can be added to your myVW account.

1. Login to the myVW app
2. Select **Account Management** found in the bottom navigation menu
3. In the "Vehicle Management" submenu, select **Additional Users** to add a user
4. Complete the required fields
5. Select the role you wish the additional user to have (primary user or additional user)
6. Select the type of access to information and/or controls that you wish the additional user to have
7. Select the **Send invitation** button to text the additional user a link

The additional user then needs to tap the link in the message they received and follow the prompts to download the myVW app, set up their account, accept the terms of service, and add the vehicle into their garage.



View Remote Access Features

After you've logged in to the myVW app¹³, from the home page select the car icon in the bottom navigation menu.

Here, you'll be able to:

- View your vehicle's door and window status, estimated fuel level, and odometer¹⁴
- Remote start your vehicle, lock or unlock your doors, and if you need some help finding your parked vehicle, you can honk the horn and/or flash your lights¹⁰
- Set vehicle alerts to keep track of features like your vehicle's speed and location¹⁰
- Check your driving data and potentially save more by signing up for available insurance discounts¹⁵

Remote Start Using the myVW app

1. Login to the myVW app
2. From the myVW app homescreen, select the car icon in the bottom navigation menu
3. Choose **Remote Start** from the "Controls" submenu
4. Tap **Start**
5. When prompted, confirm the vehicle's location and enter your four-digit PIN in order to submit the remote start request
6. If enabled, iOS devices may use Face ID for authentication instead of entering the PIN
7. A "success" message and countdown timer appear on the home screen to indicate that your vehicle has been started
 - In the event the remote start request is unsuccessful, a notification will appear and ask that you try again

Lock/Unlock Using the myVW app

1. Login to the myVW app
2. From the myVW app homescreen, select the car icon in the bottom navigation menu
3. Choose **Door Locks** from the "Controls" submenu
4. Tap either **Lock** or **Unlock**
5. A "success" message appears on the home screen to indicate that the doors have either locked or unlocked
 - In the event the request is unsuccessful, a notification will appear and ask that you try again

Honk and Flash Lights Using the myVW app

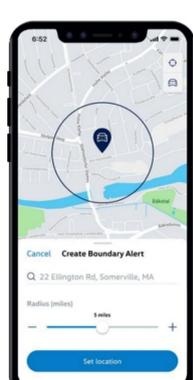
1. Login to the myVW app
2. From the myVW app homescreen, select the car icon in the bottom navigation menu
3. Choose **Honk & Flash** from the "Controls" submenu
4. Tap either **Flash Lights** to only flash the headlights on the vehicle or **Honk & Flash** to both flash the headlights and honk the horn
5. A "success" message appears on the home screen to indicate that the "Flash Lights" or "Honk & Flash" request was successful
 - In the event the request is unsuccessful, a notification will appear and ask that you try again

Setting Alerts

Set a Boundary Alert

To help you keep track of your vehicle, Boundary Alerts¹⁶ will let you know when your Volkswagen enters or exits a designated area. You can have up to four boundary alerts at a time.

1. Login to the myVW app
2. From the myVW app homescreen, select the car icon in the bottom navigation menu
3. Choose **Boundary** from the "Vehicle Alerts" submenu
4. Select the **Create Boundary Alert** button and set your location either by clicking on the map or searching for a place or address in the search bar
5. Set the radius either by using the **+** button or by moving the slider to the right to increase the radius from 0 – 25 miles
6. After you've set the location, in the "Create Boundary Alert" screen, you can then:
 - Customize the name of the boundary alert by clicking the "Name Alert" field
 - Adjust the date and time, and the occurrence (if desired)
 - Modify the notification settings to either send alerts when the vehicle has either entered or exited the given radius (or both)
 - Set the alert frequency
 - Manage who will be notified of this boundary alert

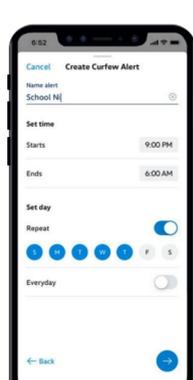


Tip: New contacts can be added by selecting **managing alert contacts** in the "Email alert" and "Text SMS alert" submenus

Set a Curfew Alert

If you want to be notified whether your Volkswagen is in use during a specific timeframe, create a Curfew Alert¹⁶. You can have up to two curfew alerts at a time.

1. Login to the myVW app
2. From the myVW app homescreen, select the car icon in the bottom navigation menu
3. Choose **Curfew** from the "Vehicle Alerts" submenu
4. Select the **Create Curfew Alert** button
5. In the next screen, you can then:
 - Customize the name of the curfew alert by clicking the "Name Alert" field
 - Adjust the time, day, and the occurrence (if desired)
 - Set the alert frequency
 - Manage who will be notified of this curfew alert

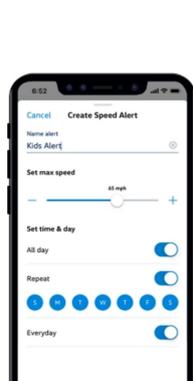


Tip: New contacts can be added by selecting **managing alert contacts** in the "Email alert" and "Text SMS alert" submenus

Set a Speed Alert

Get a heads-up whenever your Volkswagen is driven faster than you'd like by setting a Speed Alert¹⁶. You can have up to two speed alerts at a time.

1. Login to the myVW app
2. From the myVW app homescreen, select the car icon in the bottom navigation menu
3. Choose **Speed** from the "Vehicle Alerts" submenu
4. Select the **Create Speed Alert** button
5. In the next screen, you can then:
 - Customize the name of the speed alert by clicking the "Name Alert" field
 - Set the max speed using the **+** and **-** buttons or by moving the slider to the desired speed (up to 80mph).
 - Tip:** When using the **+** or **-** icons, the mph value is adjusted in increments of 5 and the speed slider can be used to adjust mph value by 1
 - Adjust the time, day, and the occurrence (if desired)
 - Set the alert frequency
 - Manage who will be notified of this speed alert

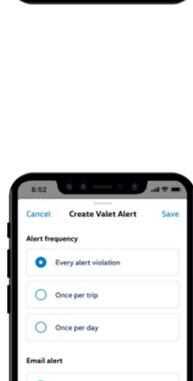


Tip: New contacts can be added by selecting **managing alert contacts** in the "Email alert" and "Text SMS alert" submenus

Set a Valet Alert

When using Valet Alert you'll be notified if your Volkswagen leaves a 0.25 mile radius from where you are located.

1. Login to the myVW app
2. From the myVW app homescreen, select the car icon in the bottom navigation menu
3. Choose **Valet** from the "Vehicle Alerts" submenu
4. Select the **Create Valet Alert** button
5. In the next screen, you can then:
 - Set the alert frequency
 - Manage who will be notified of this valet alert



Tip: New contacts can be added by selecting **managing alert contacts** in the "Email alert" and "Text SMS alert" submenus

To learn more about myVW go to vw.com/owners

¹ Volkswagen highly recommends that a maintenance service be performed every 10,000 miles or 12 months, whichever occurs first. Actual recommended service intervals and scheduled maintenance services vary based on vehicle model, model year, and mileage. See your Volkswagen dealer, warranty & maintenance booklet, and/or VW Care Terms and Conditions for details.

² Service history is available as long as work was performed after January 2014 at a participating Volkswagen dealership.

³ Roadside Assistance provided by a third party. May require additional payment for services rendered. See owner's literature for limitations and details.

⁴ Requires acceptance of Car-Net Terms of Service. Refer to your vehicle's warning and indicator lights for the most current diagnostic information. Always consult owner's literature for maintenance guidelines.

⁵ Powered by Parkopedia. Requires parking facility participation. Volkswagen is not responsible for accuracy of pricing & payment options, hours of operation, or features. See parkopedia.com for important information and details. Standard text and data rates may apply.

⁶ Roadside Call Assist connects you to a Roadside Call Assist third-party provider and may require additional payment for services rendered.

⁷ Requires acceptance of Car-Net Terms of Service. Requires vehicle to be equipped with compatible infotainment system. Standard text and data rates may apply.

⁸ Requires myVW account and acceptance of Car-Net Terms of Service. The Wi-Fi hotspot feature is intended for passenger use only. 4G LTE coverage is not available in all areas. See the materials provided for terms, privacy, data security details. Requires trial or paid Wi-Fi plan from third party wireless provider.

⁹ 5-year Remote Access services available on most MY20 and newer vehicles. Always pay careful attention to the road and do not drive while distracted. Certain services require trial or paid subscriptions, which may have their own terms and conditions. VW Car-Net Remote Access requires a VW ID, myVW app, and myVW account, cellular connectivity, network compatible hardware, availability of vehicle GPS signal, and acceptance of Terms of Service. Not all services and features are available on all vehicles and some features may require the most recent software update. Certain connected services may require additional payment for emergency and other third party services rendered such as towing or ambulance transport services. Standard text and data rates may apply for app and web features.

¹⁰ Requires myVW mobile app, acceptance of Car-Net Terms of Service, and compatible factory-installed or dealer-installed remote start feature. See Owner's Manual for further details and important warnings about the keyless ignition feature. Do not leave vehicle unattended with the engine running, particularly in enclosed spaces, and consult local laws for any limitations on use. Standard text and data rates may apply.

¹¹ Requires myVW mobile app. Standard text and data rates may apply. See Owner's Manual for further details and important warnings about locking and unlocking your vehicle remotely.

¹² Standard text and data rates may apply and requires acceptance of Car-Net Terms of Service. Do not use feature to locate stolen vehicle.

¹³ Standard text and data rates may apply. Always pay careful attention to the road, and do not drive while distracted.

¹⁴ Requires acceptance of Car-Net Terms of Service. Refer to your vehicle's warning and indicator lights for the most current diagnostic information. Always consult owner's literature for maintenance guidelines.

¹⁵ Requires myVW account and acceptance of Car-Net Terms of Service. Discounted insurance rates may not be available in all states. Discounts are provided by third party auto insurance companies and are not guaranteed. Use of your vehicle by multiple drivers may impact your driving score and your ability to obtain discounted insurance. Always obey all speed and traffic laws.

¹⁶ Requires myVW mobile app and acceptance of Car-Net Terms of Service. Standard text and data rates may apply.

5-Year Included Safe & Secure Plan

Help is on the way

Drive with confidence, knowing we're here for you when things don't go as planned. Your 5-year included plan¹ includes:

- **Emergency Assistance**²—If you or a passenger need help, you can press the SOS Button in your vehicle and a Safe & Secure Emergency Specialist can send help to your vehicle's location.
- **Automatic Crash Notifications**²—If and when your airbags go off, you will automatically be contacted by Safe & Secure Emergency Specialist to see if you need help.
- **Anti-Theft Alerts**³—You get alerts on your smartphone through the myVW app when an intrusion detection alert is activated while you are away from your vehicle. (Requires the myVW app⁴)
- **Information Assistance**—You can call one of our agents for help using the i-button in the vehicle so that you can keep both hands on the wheel and your eyes on the road.
- **Stolen Vehicle Locator**⁵—If your vehicle is ever stolen, upon your authorization, a Safe & Secure Emergency Specialist can work with authorities to access your vehicle's location remotely.

Enjoy a 5-year included Safe & Secure plan when you sign up for myVW⁴ and activate Car-Net.



¹ Five (5) year plan applies to new, unused MY23–24 Volkswagen vehicles equipped with Car-Net hardware. Valid in the U.S. only. The 5 years of coverage will begin on the original (new, unused) vehicle in-service date. Enrollment in the plan is required for services to be activated. Any remainder of Safe & Secure plan at time of resale is transferable to the subsequent owner. Paid subscription is required to continue services after plan expires. Services require VW ID, myVW app, and myVW account, cellular connectivity, network compatible hardware, availability of vehicle GPS signal, and acceptance of myVW and Car-Net Terms of Service (for use of the myVW application(s) and Car-Net service). Offer not redeemable for cash. Services depend on connection to and continued availability of 4G LTE cellular service, which is outside of Volkswagen's control. Services are not guaranteed or warranted in the event of 4G LTE network shutdowns, obsolescence, or other unavailability of cellular connectivity that relies on existing vehicle hardware. Always pay careful attention to the road and do not drive while distracted. All services and features may not be available on all vehicles. For example, ID.4 vehicles do not include Stolen Vehicle Location services or Anti-Theft Alerts. Some features may require the most recent software update. Certain services may require additional payment for emergency and other third-party services rendered such as towing or ambulance transport services. Standard text and data rates may apply.

² May require additional payment for emergency and other third party services rendered such as towing or ambulance transport services.

³ Requires myVW mobile app. Standard text and data rates may apply.

⁴ Standard text and data rates may apply. Always pay careful attention to the road, and do not drive while distracted.

⁵ For use by law enforcement authorities only. See Terms of Service for details.

Warning/ Indicator Lights

For additional information on indicator lights, refer to your vehicle's Owner's Manual.

 Central warning light	 Windshield wiper malfunction
 Fasten safety belt	 Blind Spot Monitor active
 Electronic parking brake	 Lane Assist in control
PARK Electronic parking brake	 Collision warning deactivated
 Brake system malfunction	 Turn signals
BRAKE Brake system malfunction Brake fluid level too low	 Trailer turn signal
BRAKE WEAR Check brake system	 Speed stored, Regulation active
 Take over steering and be ready to brake	 Press the brake pedal
 Engine oil level too low Engine oil pressure too low	 CRUISE Speed stored, regulation active
 Engine coolant system malfunction	 Lane Assist active
 Steering malfunction	 High beams or headlight flasher
 Rear Traffic Alert has detected an obstacle to the rear	 Service due
 12 V vehicle battery	 Sport driving mode
 Collision warning	 Individual driving mode
 Electronic parking brake malfunction	 Normal driving mode
SOS Malfunction in the emergency call system Limited function in the emergency call system	 Eco driving mode
 Central warning light	 Engine coolant temperature too high
 Check brake system	 High beam control active
 Anti-Slip Regulation (ASR) switched off, ESC Sport switched on	 Autonomous Emergency Braking starts
 Rain/light sensor malfunction	 Distance warning
 Electronic Stabilization Program (ESC) or Anti-Slip Regulation (ASR) is regulating Electronic Stability Control (ESC) has been switched off due to system requirements	 Cruise control system malfunction
 Anti-Lock Braking System (ABS) malfunction	 ACC is regulating No vehicle driving ahead is detected
ABS Anti-Lock Braking System (ABS) malfunction	 ACC is regulating Vehicle driving ahead is detected
 Driving light failure	 Hill descent assist
 Washer fluid level too low	 Offroad driving profile
 Exhaust system malfunction	 Offroad Custom driving profile
 Particulate filter clogged with soot	 Mobile phone connected via Bluetooth
 Steering malfunction	 Outside temperature is below +39 (+4 C) Snow driving mode
 Tire pressure too low Tire Pressure Monitoring System (TPMS) malfunction	 Mobile phone battery charge level
 Engine RPM limited	 Cruise control system is switched on
 Transmission malfunction	 Start/Stop system active
 Adaptive Cruise Control (ACC) not available	 Start/Stop system not available
 Tank almost empty	 Economical driving condition
 Engine oil level too low, Engine oil system malfunction	

Failure to heed warning lights and instrument cluster text messages can cause the vehicle to break down in traffic and result in a collision and serious personal injury.

- Never ignore warning lights or text WARNINGS.
- Always stop the vehicle as soon as it is safe to do so.
- Park the vehicle at a safe distance from moving traffic and where no part of the hot catalytic converter and exhaust system can come into contact with flammable materials under the vehicle, such as dry grass, brush, spilled fuel, etc.
- A broken-down vehicle presents a high accident risk for itself and others. Switch on emergency flashers and set up a warning triangle to warn oncoming traffic.
- Before opening the engine hood, always switch off the engine and let the engine cool down.
- Always be very careful when working in the engine compartment, which is a potentially dangerous area in any motor vehicle and can cause serious personal injury.

MY24-Tacs-01 | Volkswagen Customer Care Center (800) 822-8987

© 2023 Volkswagen of America, Inc. "Volkswagen" and the Volkswagen logo are registered trademarks of Volkswagen AG. All other trademarks are the property of their respective owners.