2024 ID.4 Pro, Pro S, & Pro S Plus

Quick-Start Guide

Optional features shown.

The information within this guide must be used in conjunction with the information in the Volkswagen Owner's Manual. You should refer to your vehicle's Owner's Manual and Infotainment System Booklet for all information, warnings and feature limitations. Always pay careful attention to the road and do not drive while distracted. Some Infotainment features can only be accessed and operated when the vehicle is standing still.

Introduction to **Your ID.4**

1. **Steering Wheel Left Side Controls**
   Buttons for operating the Cruise Control or Adaptive Cruise Control and Travel Assist features.

   Volume Slider: Adjust the volume for audio, navigation, and notifications. This operates with a finger slide or press for selection.

2. **Steering Wheel Right Side Controls**
   Buttons to control audio selections, voice control, and the ID. Cockpit.

   Voice Control Button: Activates the Voice Control system. A short press activates the native Volkswagen Voice Control system. A long press activates Voice Control to a paired phone or App-Connect.

   VIEW **VIEW Button:** Changes the ID. Cockpit view between Basic and Simplified.

   Media Slider: Control media with track forward and backward. This operates with a finger slide or press for selection.

3. **Turn Signal, High Beam, and Windshield Wiper and Washer Lever**
   Intermittent and AUTO/Low/High functions are activated with the switch on the front of the stalk.

   - Press the button on the end of the stalk to the first level for a single wipe.
   - Press and hold the button to the second level to wash.

   Rear wiper and washer are controlled with the switch on top of the stalk.

   - Push the switch one click to the right to activate the rear wiper.
   - Push and hold to wash the rear window.

   The turn signal is controlled by pressing the stalk up for the right turn signal and down for the left turn signal.

   Push the stalk away from you to turn on the high beam headlights. Pull the stalk toward you to flash the high beam headlights or turn them off if they are on.

4. **Gear Selector**
   Select your desired drive gear by rotating forward once for Drive (D), rotating forward twice for Energy Recuperation (B), or backwards once for Reverse (R). Neutral is activated by rotating forward or backward.

5. **Vehicle Menu**
   Access useful vehicle settings, such as Auto Hold.

   Auto Hold secures the vehicle from rolling away when it is stationary, without having to hold the vehicle with the brake pedal. To switch on, select the **Vehicle** menu, the **Exterior** menu, and switch on **Auto Hold**.

6. **Infotainment**
   User-configurable touchscreen with voice control for easy access to various features, including phone, media, radio, App-Connect, climate control, vehicle settings, and the Navigation system.

7. **ID. Cockpit Screen**
   High-resolution LCD color screen capable of displaying three different vehicle information profiles such as IQ.DRIVE, Speed, and turn-by-turn directions. VIEW button on steering wheel changes between Basic and Simplified views. When Basic view is selected, use left and right arrow controls on the right side of the steering wheel to maximize either the Driver Assistance view or Navigation view.

8. **USB Connection (not shown)**
   USB Type C ports can either charge or transfer data from a USB device. Ports marked with can transfer data and charge, while ports marked with can only supply power.

9. **Climatronic Control**
   Control of the cabin's temperature and ventilation can be automatically controlled or manually controlled by adjusting temperatures and modes. Seat heating and ventilation can also be activated and deactivated.

10. **Starter Button (not shown)** START ENGINE STOP
    Some vehicle functions are activated as soon as the driver approaches the vehicle with the vehicle key. When the driver presses the brake pedal, the vehicle automatically turns on. Some vehicle functions are deactivated once the parking brake is engaged, and the vehicle automatically turns off when the driver leaves their seat. The vehicle can also be turned on and off using this button as an alternative.

11. **Volume Slider**
    Control the infotainment's volume through a touch-sensitive slider bar. Either touch each end of the bar to raise or lower volume, or slide your finger left or right across the bar to adjust.

12. **Driver and Passenger Temperature Sliders**
    Control HVAC temperature in each zone with a touch-sensitive slider bar. Either touch each end of the bar to raise or lower temperature, or slide your finger left or right across the bar to adjust.

13. **Home Button**
    To open the home screen, tap Home.

14. **Charging Menu**
    Set charging locations, monitor the high-voltage battery's state of charge, and optimize your charging sessions from within the Charging menu.

15. **App Favorites**
    Customizable shortcuts for frequently used functions and menus.

Starting/Stopping
Your ID.4

The ID.4 features convenient all-electronic ignition and drive activation.

Turning on the ID.4

1. Some vehicle functions are activated as soon as you sit in the driver's seat with a valid key fob on you, but the drive train is not yet activated. This is called comfort-ready mode.
2. With a valid key in the vehicle, press the brake pedal and the ID.4 drive system activates.
3. To engage the drive system, with the brake pedal still pressed, turn the gear selector lever to the Drive or Reverse position. A visual signal and audible low, constant hum indicates the drive system is ready. You will also see a "READY" text in the ID. Cockpit that indicates the vehicle is ready to be driven.

Shutting off the ID.4

1. When a drive is complete, press the brake pedal.
2. Set the electronic parking brake by pressing the button on the end of the gear selector.
3. With the electronic parking brake activated, simply exit the vehicle and lock the door to power off the vehicle automatically.

Gear Selector Lever

The ID.4 has an intuitive shifter on the right side of the steering column. Twist to activate Drive or Reverse, or press the (P) button on the end to engage Park.

From the **N** position, where no power is transmitted to the wheels and the braking effect of the electric drivetrain is not available:

- **D:** Twist the gear selector forward.
- **B:** Twist the gear selector forward twice. This will engage energy recuperation when coasting.
- **R:** Twist the gear selector toward you. Only select this gear when the vehicle is stationary.
- (P) **:** Only switch on when the vehicle is stationary.

Watch the Multi-Function Steering Wheel and Gear Selection video.

Infotainment/
ID. Cockpit

Infotainment

The ID.4 allows users to personalize their experience right from the infotainment touchscreen. Configure shortcuts and widgets, re-order app icons, and access controls for key vehicle functions.

Only perform the actions described here when safely parked, and do not drive while distracted.

Watch the Customize and Navigate through Infotainment System video.

To customize the order of icons in the App Menu:

1. Touch and hold an icon.
2. Drag and drop the icon to the desired location.

The touchscreen allows users to create customized "widget pages" with their most desired features.

To create a new page layout:

1. Tap **HOME**.
2. Tap and hold an existing tile until an additional window appears.
3. Touch the **+** button and choose a page layout of your choice.
   NOTE: New tiles are created without any functions.

To customize widgets:

1. Tap **HOME**.
2. Tap and hold an existing tile until an additional window appears.
3. Tap on the tile you want to change.
4. Tap the desired function in the additional window. Some features are not available in all tile sizes.

The desired features are now ready for touch control.

- The Climate Control widget offers several swipeable screens to best suit you.
- The Navigation widget provides easy input of destinations and Points of Interest.
- The Phone widget puts call information at an easy-to-read level.
- The Radio widget gives quick access to audio selections. Tap a station to select.

The Radio widget can control all of the functions of the media system.

Radio

- To tune into radio sources like FM radio, select the Radio app from the App Menu or tap the radio widget on the Home screen. From there, tap Radio from the list on the left for a list of available stations and other functions such as a frequency band selector.
- Touch the and arrows to select the previous or next available station, or scroll between any saved favorite stations.
- **Frequency/Source** button allows you to switch between different media options.

Favorites

- While in Radio, press and hold a station to designate as a favorite, then press the button to add more favorites.
- You can access your favorite stations by referring to the Tab.
- You can always edit/delete stations on this tab by touching the **Edit** icon.

Media

- In Media mode you can playback media data from data carriers and streaming services in the Infotainment system.
- Different media sources can be USB storage devices, Bluetooth devices, or streaming services, such as Apple Music, depending on vehicle equipment and Car-Net active status.

For additional help, the Help/Tips app can provide more information on using the Infotainment system.

ID. Cockpit

The ID. Cockpit in the ID.4 features a high-resolution color screen capable of displaying different information profiles. The **VIEW** button on the steering wheel changes the ID. Cockpit between Basic and Simplified views. When Basic view is selected, use the left and right arrow controls on the right side of the steering wheel to maximize either the Driver Assistance Systems view or Navigation view:

- **Summary**, which shows mileage, charge status and estimated range prior to engaging the drive system.
- Once the drive system is engaged, the **Basic** display activates, which shows information about Driver Assistance systems, speed and navigation.
- **Driver Assistance Systems,** which shows active driver assistance systems and the vehicle speed without navigation.
- **Navigation**, which displays notes on route guidance and speed.

Watch the ID. Cockpit Overview video.

Climate Control/
Windshield Wipers

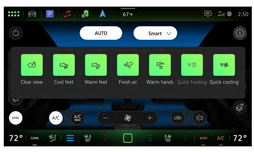
Climate Control

Controlling Climatronic

To control the HVAC system, use the convenient climate control bar located along the bottom of the Infotainment touchscreen. You can also press the **CLIMA** button on the climate control bar or tap the **Climate ctrl.** app icon from the app menu for more advanced controls.

1. **Fan:** Tap the + and - buttons to manually adjust the fan speed.
2. **Temp Adjust via the Touchscreen:** To change the temperature, press the temperature number for the driver or passenger side. A popup will show a vertical slider — tap or slide your finger up for warmer or down for cooler.
3. **Temp Adjust via the Slider Bar:** You can also use the slider bar to adjust the temperature, using the same concept. Tap or slide your finger left for colder temperature and right for warmer.
4. **Temp Sync:** This function sets the 2-zone climate system to a consistent temperature, based on the driver zone settings. Press the SYNC button located on the lower left side of the CLIMA screen, below the vent controls.
5. **Seat Heating and Ventilation:** Tap the icons within the climate control bar to activate or adjust intensity. An Auto On function is also available, located within the settings menu.
6. **Steering Wheel Heating:** Tap the steering wheel icon on the right side of the CLIMA screen or use the button on the right side of the steering wheel. An Auto On function is also available, located within the settings menu.
7. **AUTO Mode:** The set air temperature is maintained for you by automatically controlling the fan speed and air distribution.

Smart Climate



The Smart dropdown offers smart climate controls, which automatically trigger the HVAC system to perform selected actions.

- **Clear View** : Clearing fog and ice from the windshield.
- **Cool Feet** and **Warm Feet** : Directing warm or cool air to the footwell.
- **Fresh Air** : Directing fresh air from outside into the interior.
- **Warm Hands** : Directing warm air onto the steering wheel.
- **Quick Heating** and **Quick Cooling** : Temporarily increasing the heating or cooling power.

Watch the Climate Controls Overview video.

Windshield Wipers

Intermittent/Rain-sensing

For vehicles with rain/light sensing:

- From the **OFF** position, move the switch on the front of the wiper stalk to the first **AUTO** position to turn on the rain/light sensing function with low sensitivity.
- Move the switch to the second **AUTO** position for high sensitivity.
- Rain/light sensing can be enabled and disabled within the Infotainment system display. From the App Menu, select **Vehicle**, then **Exterior**, and then tap **Wipers**. Toggle "Automatic wiping during rain" on or off depending on your preferences.

For vehicles without rain/light sensing or with the feature turned off:

- The **AUTO** options vary the time interval between each wipe.
- From the **OFF** position, move the switch on the front of the wiper stalk to the first **AUTO** position for a longer interval.
- Move the switch to the second **AUTO** position for a shorter interval.

Note: Ensure wiper stalk is in OFF position before entering a car wash.

Continuous

Move the switch on the front of the wiper stalk to the **LOW** or **HIGH** position for low or high speed continuous wiping.

Rear Wiper

The switch on the top of the wiper stalk controls rear window wiping and washing:

- Push the switch one click to the right to turn the rear wiper on.
- To clean the rear window, push and hold the switch all the way to the right. Release it to stop cleaning.
- Return the switch all the way to the left (OFF position) to turn the rear wiper completely off.

When washing the rear window, the rear view camera is also cleaned.

- To view this process on the Infotainment screen, first place the vehicle into Reverse.
- Push and hold the switch all the way to the right.

Service Position

To activate the service position:

1. Ensure the hood, driver, and front passenger doors are closed.
2. Switch the ignition on and then off again.
3. Briefly press and hold the button on the end of the wiper stalk to the first level.

Alternatively:

- You can activate the service position using the exit menu on the Infotainment screen for a limited period of time after the ignition is turned off.

Once in the service position:

- Hold and lift the wiper arms in the area where they attach to the wiper blades.

Before Driving:

1. Return the wipers to their original position by placing the wiper arms back against the windshield, holding them only where they attach to the wiper blades.
2. When the ignition is switched on, briefly press and hold the button on the end of the wiper stalk to the first level.

Warning: See Windshield Wipers in your Owner's Manual for more detailed information and for important safety warnings.

Navigation

From the menu screen, press the **NAVIGATION** icon to open the Navigation **Home View**. The Home View shows your current position in the middle of the screen as a cursor that is situated in relation to the actual position of the vehicle and up to five suggested destinations which are based off of your last destinations, predicted destinations, favorites or imported destinations from your myVW® app.* The Home View map is oriented with north at the top of the screen and the actual positions of the proposed (0-5) destinations are relative to the actual position of the vehicle.

*Requires myVW mobile app and acceptance of Car-Net Terms of Service. Standard text and data rates apply.

To enter a destination:

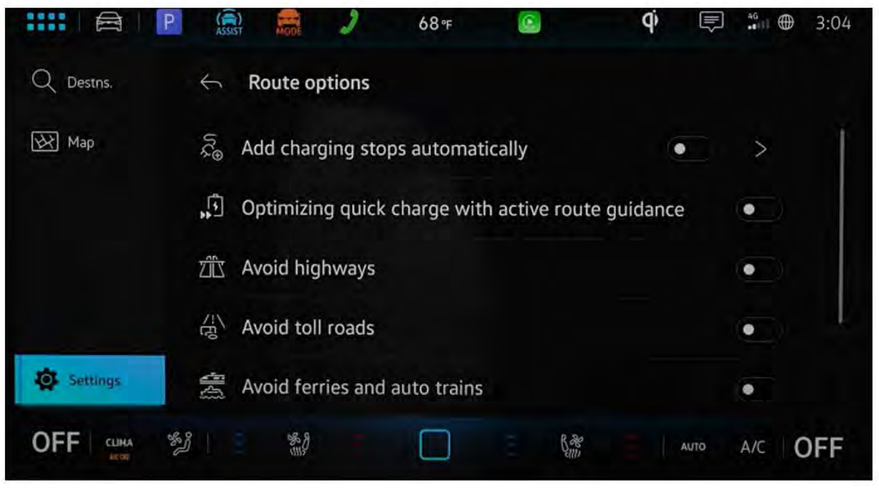
1. On the touchscreen, press the Navigation icon.
2. Select the **Search** tab.
3. Begin entering address information with the House number, Street and City or Point of Interest (POI).
4. When your search address or POI appears in the drop down suggestion bar, select the correct address on the screen.
5. Select **Start** to begin the route.

Applies to vehicles equipped with Navigation. When entering an address for another state, use only the two-character abbreviation for the state. Entering a destination on the touchscreen or changing any settings can only be done when the vehicle is stationary.

Watch the Navigation Overview video.

Additional Settings

Before starting your route, route criteria can be modified within the Navigation menu. Select **Settings**, then **Route guidance and routes**, and then select **Route options.**



Add charging stops automatically:

- Toggle on "Add charging stops automatically" to automatically include charging stations in your planned routes.

Optimize charging capacity:

- Toggle on "Optimizing quick charge with active route guidance" to automatically optimize charging capacity at DC fast charging stations.
- When this option is selected, the time necessary for battery heating is calculated automatically.
- The heating is switched on before the next charging stop is reached to optimize your charging rate.

Cancel Active Route Guidance

1. Tap the **X** to the right of the route plan.

Alternative Navigation

Turn-by-turn directions may also be available by mirroring your favorite smartphone app to your Infotainment screen. Using the maps app on your device, you can connect to Volkswagen App-Connect wirelessly if available, or you can connect by using a manufacturer-approved USB-C cable.

Car-Net Plus Nav EV*

Enjoy enhanced maps with continuously updated traffic, routes, and parking information when you activate Car-Net in your myVW app. Take advantage of these features for 3 years from date of purchase at no additional cost.

*Requires a VW ID, myVW account, Car-Net subscription, acceptance of VW Car-Net Terms of Service, and vehicle cellular and GPS connectivity. Plus Nav EV and Plus Speech EV services offered for 3 years from vehicle in-service date.

Warning: See Navigation in your Owner's Manual for more detailed information and for important safety warnings.

IQ.DRIVE
Driver Assistance Features

IQ.DRIVE technology provides intelligent support to help enhance the safety and convenience of your everyday drive. With hands-on semi-automated capability, IQ.DRIVE assists with the most burdensome parts of driving, allowing you to focus on the road ahead.

You can access the Assistance system settings menu in the Infotainment system, allowing modification to the operation of IQ.DRIVE and other Driver Assistance features.

Watch the IQ.DRIVE Overview video.

Driver Assistance features are not substitutes for attentive driving. See Owner's Manual for further details and important limitations.

Driver Assistance System Settings

You can access the Assistance system settings menu in the Infotainment system to modify Driver Assistance feature operation.

1. Open the **Assist syst.** app from the App Menu.
2. Touch the image that represents the feature you want to view.
   OR
   Touching the button to show the system menu in list form for further selection.

Adaptive Cruise Control

Adaptive Cruise Control (ACC) helps drivers maintain a constant speed and distance from the vehicle ahead using sensors to detect other vehicles. The system can reduce speed of the vehicle if there is a slower moving vehicle ahead, bring the vehicle to a standstill, and resume speed regulation as long as the vehicle in front is moving again.

Selecting Cruise Control Mode

Locate the Cruise Control buttons on the left side of the multi-function steering wheel.

- Press the MODE button repeatedly to cycle between Adaptive Cruise Control, Cruise Control, and Travel Assist.
- A speedometer icon for cruise control, Adaptive Cruise Control, or Travel Assist will appear in the instrument cluster display. ACC is the default cruise control system.

Adjusting the Distance

You can set the speed-dependent distance from the vehicle ahead to one of five levels.

- To change the ACC distance interval, press the button to cycle through the distance intervals until you reach your desired distance level. When the shortest interval is reached, the distance returns to the greatest interval when the button is pressed again.

Set and Adjust Cruising Speed

1. When you get to your cruising speed, press the **SET** button on the multi-function steering wheel.
2. A green cruise control indicator light or or will illuminate in the instrument cluster display.
3. To increase/decrease the speed by 1 mph increments, press the **+** or **—** button gently.
4. To increase/decrease the speed by 5 mph increments, press and hold the **+** or **—** button firmly or swipe it from the bottom to the top.

Cancel and Resume Cruising Speed

1. To cancel the cruise speed, press the brake pedal or press the CNCL button once on the multi-function steering wheel.
2. The green **CRUISE** indicator light or or will go off.
3. To resume your set speed, press the **RES** button on the multi-function steering wheel.

Predictive Adaptive Cruise Control

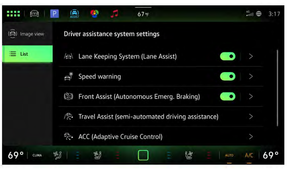
Predictive Adaptive Cruise Control is an extension of ACC that uses the Dynamic Road Sign Display system and Navigation data from the Infotainment system to adapt the vehicle's speed to known speed limits and to the road layout ahead.

Predictive ACC options can be enabled or disabled before your drive from within the **ACC (Adaptive Cruise Control)** menu of the Driver assistance system settings menu.

- **Reaction to Maximum Permitted Speed:** Adjusts the vehicle speed to changes in posted speed limits read by the Dynamic Road Sign Display system.
- **Reaction to Route Ahead:** Adjusts the vehicle speed on approach to most curves, roundabouts, and intersections. May also slow the vehicle at the next respective turn off if you indicate your intent to turn with the turn signal.

With either of these options enabled, Predictive ACC will automatically be used when using Adaptive Cruise Control or Travel Assist.

Travel Assist System



The Travel Assist feature is a semi-automated driving assistant that blends the functions of Adaptive Cruise Control and Lane Keep Assist to help your Volkswagen maintain a safe distance from the vehicle ahead and help keeps you centered in the lane. The driver must maintain supervision as the Travel Assist system is not an autonomous feature. Lane Assist must be enabled for Travel Assist to work.

To Enable Travel Assist:

1. Press the MODE button on the multi-function steering wheel to cycle between ACC, cruise control, and Travel Assist.
2. Press the **SET** button on the steering wheel at the desired speed.
3. To cancel the Travel Assist, press the brake pedal or press the CNCL button on the steering wheel.
4. To resume Travel Assist, press the **RES** button on the steering wheel.

Watch the Cruise Control Systems video.

Learn more about IQ.DRIVE and see a complete list of features at www.vw.com/iq

Warning: See Driver Assistance Systems in your Owner's Manual for more detailed information and for important safety warnings. Driver Assistance features are not substitutes for attentive driving.

Charging

Vehicle Charging

Before you charge your vehicle:

1. Unlock the ID.4.
2. Press on the left side of the charging flap to open.

AC Charging

Charging Station or Wall Box or

Level 2 AC charging can be done at a charging station or wall box which offers higher AC power than a standard outlet.

2-in-1 Mobile EV Charge Cable
Volkswagen offers a 2-in-1 Mobile EV Charge Cable, which you could use instead of a wall box. Please reach out to your preferred dealer to check availability.

Purchase your 2-in-1 Mobile EV Charge Cable in the Volkswagen Parts and Accessories Online Store.

Cold Weather Charging

Most EV battery systems, including the ID.4, are optimized for an ambient temperature of around 72 degrees Fahrenheit. When the battery is cold, it may only accept a lower charging power. The vehicle's software determines this limitation, and it is necessary to prevent damage within the lithium-ion cells.

Here are some tips to help you get the most out of your ID.4 in colder weather:

- Try preconditioning the climate settings while your EV is connected to a charger. This will help ensure the effort of heating the cabin doesn't come from the high voltage battery but rather the electrical power grid, thus maximizing the energy available when driving.
- Typically, the higher your state of charge (SOC), the slower the speed your vehicle will charge, contrary to what one may think. Your ID.4 will calculate and request from the charger the energy needed to charge the high-voltage battery safely and efficiently while considering things like temperature and consumption needs (like climate preconditioning).

Connecting the Charging Cable

1. To open the charge port, located on the passenger side rear, ensure the vehicle is unlocked and press on the left side of the door.
2. Retrieve the charge connector and connect to the port, being sure not to press the button on top of the connector when inserting it. The connector is designed to ensure alignment as you connect. Note that some public charging stations require an additional step in order to release a connector for retrieval and charge activation - directions are generally listed at these locations or in complimentary apps.
3. Depending on your charge settings your charging session may start immediately for immediate charging or may wait for a specific time to commence should you have a scheduled charging parameter programmed. Charging status details will be shown on the vehicle's center screen.

DC Fast Charging

Level 3 DC charging can be performed at a public charging station where it is charged with a very high charging power. This significantly reduces the charging time.

1. Remove the Level 3 protective cap from the charge port and stick it on the hanger located on the inside of the charging flap.
2. Retrieve the connector from the charging unit and connect to the port.
3. Activate the charge via mobile app, charger screen, or other instructions on the charger.
4. Charging will commence. Status may be reviewed on the vehicle's center screen as well as on the charging unit's display, if equipped. Many charging network providers often provide status through their complimentary apps.

NOTICE: A very high charging power is used for fast-charging with DC. Frequent fast-charging can permanently decrease battery capacity. Charge the high-voltage battery primarily with AC at a charging station or wall box.

Watch the Charging Overview video.

During Charging

Charging status can be read from the indicator light inside the charge port, from the ID. Light at the front of the dashboard, and from the Infotainment screen where charge session details will be shown:

- **Flashing white LED light:** Charging connector has been detected.
- **Solid white LED light:** No active charging function.
- **Pulsing green LED light:** High-voltage battery is being charged.
- **Solid green LED light:** Charging process successfully complete.
- **Flashing green LED light:** Charging process not yet started.
- **Alternating green and red LED:** Malfunction. Charging with reduced current to prevent a vehicle breakdown.
- **Solid red LED light:** Charging system malfunction.

After Charging

When the desired level of charge is reached, the charging process indicator on the charging socket turns green.

Removing the charging connector:

1. Unlock the vehicle.
2. Press the release button on the charging connector and remove the charging connector.

OR

1. If "Unlock AC Connector Automatically" is enabled in the charging settings the charging connector will automatically unlock once charging is completed.
   - To activate this feature go to Charging Menu > Settings > Unlock AC Connector Automatically and enable the feature.
2. Disconnect the charging cable from the power supply and replace the protective cap.
3. Close the charging port flap until it audibly engages.

Scheduled Charging via the Infotainment System

Charge scheduling can be used to limit when the ID.4 charges in order to take advantage of off-peak electricity rates (if you are enrolled in a plan from your electrical utility that offers variable rates), or to ensure the ID.4 is freshly charged for a planned journey.

To set up a charging schedule:

1. Save a charger location by opening the Charging menu from the **App menu.**
2. Select **Chrg locations** .
3. Tap "Add current position as a charging location" and enter a name for the location and select **OK**.
4. Tap one of the timer icons or > to open the scheduling menu.
5. Set the desired departure time and select the days of the week for this departure, as well as if you want it to repeat.

You can also set the Climatronic system to have the cabin pre-conditioned for the departure. Heating the cabin in cold weather also warms the battery for better performance.

To set the desired temperature:

1. Press the App Menu button.
2. Tap Aux. clim. .
3. Tap **Climate.**
4. Set the desired temperature via − and + .
5. Tap **Departure**.
6. Tap one of the timer icons or > to open the scheduling menu.
7. Set the desired departure time and select the days of the week for this departure.
8. To enable, check the box next to the desired departure time.
9. Enable "Include climate control" in your charge schedule.

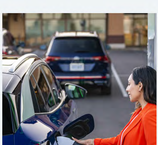
Battery Optimization

Check your vehicle's current DC charging potential and time needed to reach maximum potential using battery heating. You can also manually enable battery heating if needed.

1. From the **App Menu**, select **Charging**.
2. Tap **Optimization**
3. If available, tap "Start battery heating" before charging at a DC fast charging station.

Note: The option for battery heating will only appear if it's needed.

Electrify America DC Fast Chargers



The 2024 Volkswagen ID.4 includes 3 years of Electrify America Pass+ membership[1] with Plug&Charge[2] and 500 kWh of charging on us! Pass+ members save about 25% off the EA base charging rate as compared to Guest and Pass members. Electrify America expects to have more than 1,700 charging stations, with over 9,500 chargers by the end of 2025, along major highways and cross-country routes to keep you charged on road trips

1. Open the Electrify America app on your mobile device and create an account (requires email verification). If you already have an Electrify America account, tap **Account** at the bottom of the screen.
2. Tap **Choose Membership Plan**, then scroll down and tap **Premium Offers**.
3. Input your 6-digit enrollment code, available from your selling VW dealer or VW Customer Care at 1-800-822-8987, and select the **2024 ID.4 Charging Plan**. Follow the instructions in the app. Click here for more information.

Learn how to Charge your EV at
www.electrifyamerica.com/charging-your-ev/

[1]Available on new model year 2024 Volkswagen ID.4 vehicles purchased from an authorized U.S.-based Volkswagen dealer. Thirty-six (36) months of Pass + pricing and 500 kWh of complimentary DC Fast or L2 charging begins upon vehicle purchase. Complimentary charging does not include any idle fees and their associated or applicable taxes assessed at the charging station. You will be responsible for paying such fees through your account if you incur them during a charging session. Non-transferable. Not available for commercial use, such as ride-hailing and ridesharing. Requires Electrify America account, app, acceptance of Terms of Use, Privacy Policy, Promotion Terms and Conditions, enrollment in VW ID.4 Charging Plan, and $10 deposit to pre-fund idle fees, which may be automatically reloaded. See Terms of Use for details. Unused idle fee deposit will be refunded when account is closed. After the 2024 ID.4 charging plan benefits terminate or expire, your account will convert to a basic Electrify America "Pass" account. Your actual charging speed may vary.
[2]Plug&Charge is only available to original owners who are enrolled in the 2024 ID.4 Premium Offer plan.

Windows/Seats/
Trunk

Windows and Interior Locking

Windows

The driver's side door in the ID.4 only features two window switches, but can control all four of the vehicle's windows.

Opening the Rear Windows on the ID.4

To open the rear windows in your ID.4:

1. Tap the **REAR** control to activate operation of the rear power windows. When activated, the control function light comes on.
2. To open the window, press the switch. To close, pull the switch.
3. Briefly tap the **REAR** control again to deactivate rear window operation.

Note: If the REAR button is not pressed within about ten seconds after last use, control will return to the front windows.

Using the Child Lock

Press the control to deactivate the power window buttons in the rear doors. The electric child safety door lock is switched on at the same time.

Interior Lock Button

When the lock button is illuminated yellow, the doors are locked. If the button is not illuminated, the doors are unlocked.

Seats

Adjusting the Seats in your ID.4

Seat comfort in the ID.4 can be precisely tailored to meet the needs of the driver, with six-way manually adjustable seats with height adjustment, or 12-way power adjustable seats with memory and massage, depending on trim level.

The driver and passenger seat will have a set of controls located on the sideboard of the seat.

1. Slides the seat forward or back.
2. Adjusts the backrest angle.
3. Raises or lowers the seat cushion.
4. Adjusts the 4-way lumbar (if equipped).

Note: Power seat feature available on select trim lines and may vary depending on vehicle equipment.

Memory / Massage Seats

1. Adjust the driver's seat and outside mirror positions to your preferred positions.
2. Press and release the **SET** button.
3. Press and hold the Memory button 1 or 2 until the chime sounds.

The massage feature can be turned on by pressing the massage button below memory button 2. When the back massage feature is switched on, the lumbar support moves and massages the lumbar region of the back. Pressing the massage button a second time will turn the feature off. It will also turn off automatically after about ten minutes.

Watch the Seat Adjustments Overview video.

Trunk Lid

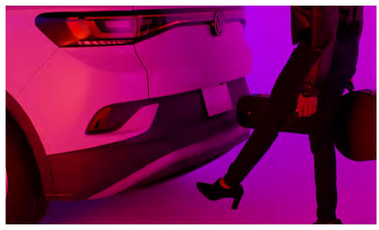
Adjusting the Trunk Lid Opening Angle

If the space behind or above the vehicle is not large enough to allow the trunk lid to open completely, you can change how far the trunk lid opens.

1. Interrupt the opening or closing process at the desired open position. It must be at least half open.
2. Press and hold the button in the trunk lid until the emergency flashers flash once and the vehicle makes an audible alert.
3. The adjusted opening angle is saved.

Easy Open/Easy Close*

*Applies to vehicles equipped with Easy Open/Easy Close.



Watch the Door Locking & Easy Open Liftgate Overview video.

The trunk lid of the ID.4 can be raised and lowered hands-free, for easy loading and unloading. To operate Easy Open, with the vehicle key near the trunk:

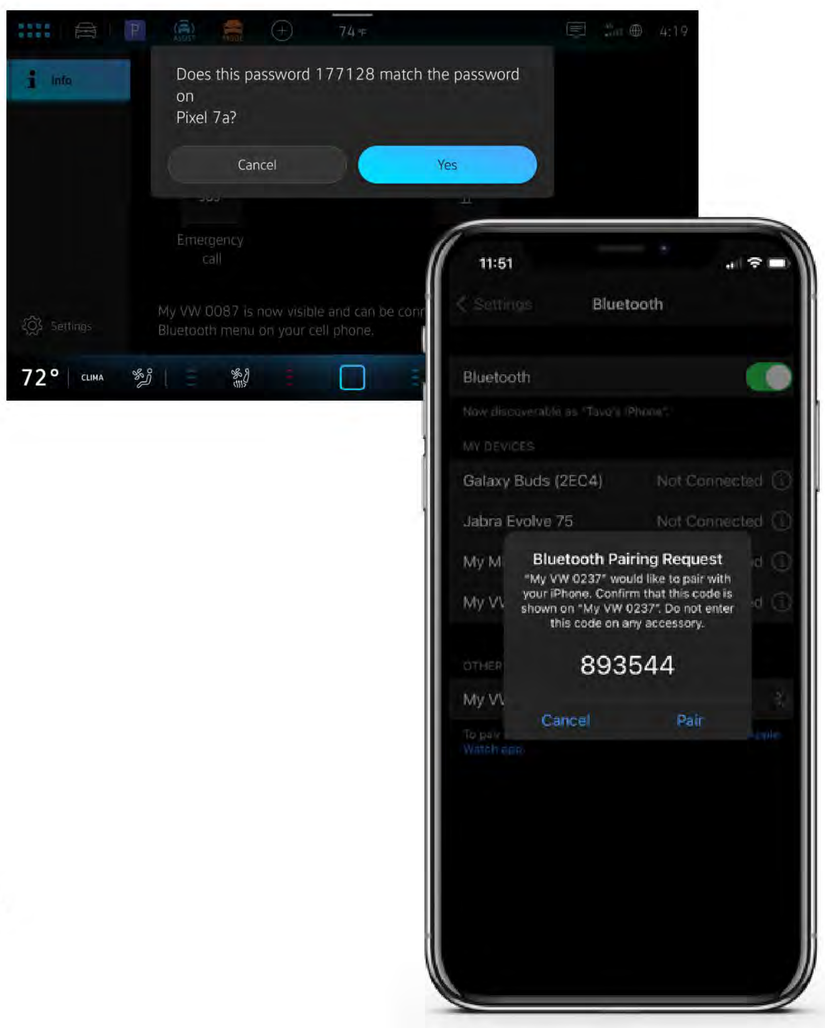
1. Position your foot behind the middle of the bumper.
2. Quickly swing the lower part of your leg close to the bumper.
3. Remove your foot quickly away from the sensor area.
4. Visual feedback is given via the turn signals.
5. The trunk lid will open.

To operate Easy Close, with the vehicle key near the trunk:

1. Position your foot behind the middle of the bumper.
2. Quickly swing the lower part of your leg close to the bumper.
3. Remove your foot quickly away from the sensor area.
4. A continuous chime will confirm successful activation.
5. Walk away from the trunk area. The chime will continue as the trunk closes. All valid vehicle keys must be removed from the area near the trunk lid for the operation to begin.

Bluetooth Technology/
Voice Control

Pairing a Compatible Phone



1. With the ignition on and the vehicle in Park, turn the Infotainment system on. Your vehicle's Bluetooth system will be in "discovery" mode.
2. From the Bluetooth menu on your phone, search for new devices and select My VW XXXX (last four digits of VIN).
3. A connection request will appear on the Infotainment touchscreen display.
4. Press **Connect** on the Infotainment touchscreen.
5. The touchscreen will then show a PIN.
6. Make sure the same PIN is displayed on your phone and press **Yes** on the Infotainment touchscreen, then press **Pair** on your phone.
7. Allow contacts to Sync when prompted.

Note: If your phone displays a prompt asking to connect to your vehicle, make sure to enable future automatic connections. This will help to automatically reconnect the compatible paired device to the system. Once the PIN is shown, pairing must be completed within 30 seconds; otherwise, the process will need to be repeated.

Primary and Secondary Phone Functionality

Two active phones can be connected simultaneously. Follow steps 1-7 above. Only contacts from the primary phone will be shown within the Infotainment system. Switch between phones by navigating to the App Menu and following these steps:

1. Choose **Settings**.
2. Select **Network**.
3. Tap **Mobile Devices**.
4. Select the desired device from the list.

IDA – Voice Assistant via Volkswagen Infotainment

Many functions of the ID.4—including the navigation, climate control, media, and telephone—can be controlled using IDA, your built-in voice assistant. IDA can be launched using the **Talk** button on the multi-function steering wheel or by using the wake word, "Hello Volkswagen," similar to how you would activate a virtual assistant at home.

To enable activation of IDA by voice:

1. Open the **App Menu** on the touchscreen and then select **IDA.**
2. Tap **Activation**.

Here, you can toggle the ability to activate IDA by voice. You can also enable or disable the additional wake words "Hello IDA" and "Hello ID." and even create your own wake word by pressing the microphone or keyboard icons.

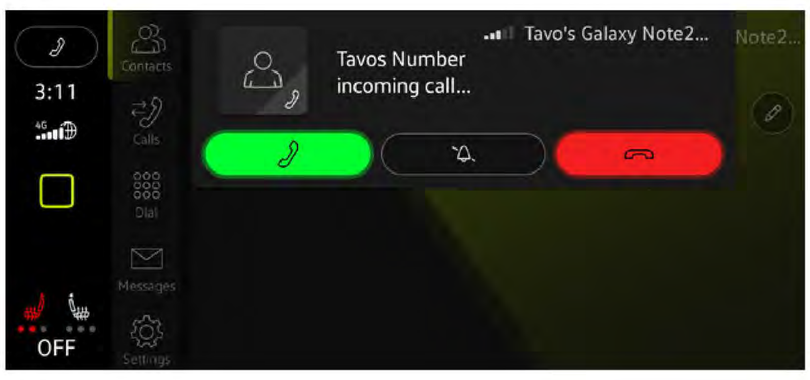
To launch IDA with the multifunction steering wheel button:

- A short press of the **Talk** button will launch IDA.
- A long press of the **Talk** button will launch the digital assistant of a connected compatible mobile device.

A variety of voice prompts are available depending on which language has been set in the Infotainment system, and whether there is an active VW Car-Net account for the vehicle. For full details and a list of compatible languages, please refer to the Owner's manual.

A list of example prompts can also be found in the **IDA** app under **Tips.**

Answer an Incoming Call



The Bluetooth system will interrupt your car stereo with a ringtone. Press the OK button on the multi-function steering wheel or the green **Phone** icon on the Infotainment touchscreen to answer the call.

Volume Settings

To adjust the volume of the Bluetooth system while on a call, press or swipe the **Volume Down** or **Volume Up** **slider** on the left side of the multi-function steering wheel.

End a Call

Press the red Phone icon within the phone menu of the Infotainment display.

Cancel Active Voice Control

When IDA is activated, press the Talk button on the multi-function steering wheel or say "Cancel."

Watch the Voice Control Overview video.

Warning: See Bluetooth Pairing and Voice Control in your Owner's Manual for more detailed information and for important safety warnings. Always pay careful attention to the road, and do not drive while distracted.

Wireless Charging/
Light and Sight Panel

Wireless Charging

Wirelessly Charging a Mobile Device

Qi-capable mobile devices can be charged wirelessly in the center console of the storage compartment.

1. Remove any foreign objects from the storage compartment.
2. Open the holder in the storage compartment, remove your protective case (if any) and place your device facing forward between the holder and the charging area.
3. The infotainment display will confirm that the charging process has started.

Watch the Interior and Cargo Space video.

Light and Sight Panel

Turning on the Lights

1. Switch on the ignition.
2. Tap the MODE button repeatedly until the desired light setting is highlighted in the ID. Cockpit Screen, and illuminated on the touch panel.

: When this icon shows in green, the low beams are on.

AUTO: Automatic headlights are enabled. The low beam headlights are switched on or off depending on the ambient brightness.

: When this icon shows in green, the parking and daytime running lights are on.

MAX: The Climatronic defrost function clears fog and ice from the windshield. The air is dehumidified and the blower is set to a higher speed.

FRONT: (If equipped) Switch the heated windshield on and off when the vehicle's drive system is activated.

: Switch the rear window defroster on and off when the vehicle is drive ready. The rear window defroster switches off automatically after a maximum of 10 minutes.

FRONT: (If equipped) Poor weather lights can help illuminate the road more effectively when visibility is poor. To switch on, the vehicle's ignition must be on.

App-Connect

Volkswagen App-Connect* makes your ID.4 more like a friend. To start App-Connect, pair your smartphone to your VW's Bluetooth and watch as your selected apps appear on the touchscreen display of your ID.4. Need a couple extra bars on your phone's battery? Plug your compatible phone into your VW's USB port, or use the wireless charging mat in the center console and enjoy all the same benefits, while getting a charge.

*Always pay careful attention to the road, and do not drive while distracted. Not all features available on all operating systems. Standard text and data usage rates apply. App-Connect features require compatible device, operating system, and mobile apps. See mobile device and app providers for terms and privacy.

Wireless App-Connect with Apple CarPlay® Integration

To connect:

1. Ensure you are running the latest version of iOS on your iPhone®.
2. Pair your phone to the Volkswagen Infotainment system with Bluetooth.
3. A prompt will display on the vehicle touchscreen asking if you want to use Bluetooth or Apple CarPlay.
4. Select **Apple CarPlay**. If this is the first time, accept the confirmation on your iPhone.

OR

1. Simply unlock your iPhone and plug it into the USB port using a certified lightning cable. After choosing to use Apple CarPlay, your iPhone will ask if you'd like to use Apple CarPlay wirelessly for future connections.

Note: Please confirm all prompts from App-Connect on the mobile device for successful Apple CarPlay connection.

Watch the Apple CarPlay Connection video.

Apple CarPlay

Apple CarPlay is a smart way to use your iPhone while you drive your Volkswagen. With an updated user interface that helps you control tunes, turns, and Siri® suggestions, a calendar app that lets you view and manage your day, and maps that reveal more of what's around you, getting there just got a whole lot easier—and a lot more fun.*

1. Ensure you are running the latest iOS on your device.
2. Unlock your iPhone and plug it into the USB port using a certified lightning cable.
3. A screen will appear on the Infotainment system stating that a new device has been detected and will ask "Do you want to connect with Apple CarPlay?" Select **Connect**.

OR

1. Pair your iPhone to your Infotainment system's Bluetooth connection. When the "Select a connection technology" pop-up appears, select **Apple CarPlay**.
2. Select **Allow** on your iPhone to enable Apple CarPlay to access your iPhone while your iPhone is locked.

Note: You will have to have had an unlocked iPhone within the past hour in order to use Apple CarPlay. When you are connected using Apple CarPlay, your iPhone can no longer be used as a MEDIA source or as a Bluetooth device. Apple CarPlay is compatible with iPhone 5 or higher running iOS 7.1 or later. Further information can be found at support.apple.com and siriuserguide.com. Apple CarPlay is a trademark of Apple Inc.

*Always pay careful attention to the road, and do not drive while distracted. Not all features are available on all operating systems. Standard text and data usage rates apply. App-Connect features require compatible device, operating system and mobile apps. See mobile device and app providers for terms and privacy.

Features

Apple CarPlay features Siri voice control. Siri must be enabled on the device to use Apple CarPlay. There are two ways to activate Siri:

- Press and hold the **Voice Control** button on the multi-function steering wheel until you hear the tone, which activates Siri.
- Press and hold **Home** on the touchscreen to activate Siri.

1. **Home** features include:
   - Return to the Apple CarPlay home screen or to the Apple CarPlay Dashboard.
   - Long press to activate Siri.
2. **Phone:** Siri can help you make calls, return missed calls and listen to voicemail.
3. **Maps:** Opens Apple Maps for turn-by-turn directions, traffic conditions, immersive 3D experiences, and estimated travel time. Siri can also help with directions. Activate Siri and say, "Navigate to," and your destination.
4. **Messages:** Siri can send, read, and reply to your text messages for you.
5. Tapping the **Volkswagen Logo** icon simply takes you to the Volkswagen native user interface with all the features and functions of Apple CarPlay still active.
   - To charge iPhone only, disconnect from Apple CarPlay by pressing the **Volkswagen Logo** icon, then select **Disconnect** on the touchscreen. This will allow Bluetooth® while charging your iPhone.

*Always pay careful attention to the road, and do not drive while distracted. Not all features are available on all operating systems. Standard text and data usage rates apply.

Click here for further information on Apple CarPlay apps.

Wireless App-Connect Android Auto™

To connect:

1. Ensure you are running the latest Android™ OS on your device.
2. Pair your phone to the Volkswagen Infotainment system with Bluetooth.
3. Select **Use Android Auto** or select **Cancel** for Bluetooth connection.

Note: Please confirm all prompts from Android Auto on the mobile device for successful Android Auto connection.

Watch the Android Auto Connection video.

Android Auto

Use some of your favorite Android applications on the road through your Volkswagen's infotainment screen. You can talk to Google on Android Auto to get driving directions, send a text, or place a phone call, hands-free. Android Auto is made to help you focus on the road while having fun along the way.

1. Ensure you are running the latest Android™ OS on your device and download Android Auto from the Google Play Store. If you're using Android 10 or higher, the app is already on your phone.* An active Google Account and an internet connection are required.
2. Plug your Android phone into the USB port using a certified USB Cable.
3. Open the App-Connect app on the Infotainment touchscreen, if necessary.
4. Select **Android Auto** on the touchscreen. Ensure your phone is unlocked OR pair your Android phone to your infotainment system's Bluetooth connection, then select "Use Android Auto" in the pop-up.
5. Select **OK** on the touchscreen for data transfer prompt.
6. Follow the instructions on your device to continue setup.
7. Android Auto will appear on the Infotainment touchscreen once all the prompts have been accepted on the device.

*To use Android Auto on your car display, you'll need an Android phone running Android 6.0 or higher, an active data plan, and the Android Auto app. Google, Android, Google Play and Android Auto are trademarks of Google LLC. Click here for further information.

Features

1. **Google Assistant:** Use your voice to easily send messages, get directions, control media and more. Just say "Hey Google," long-press the **Voice Control** button on the multi-function steering wheel, or tap the **Microphone** icon on the touchscreen to get started.
2. **Navigation:** Predictive navigation provides turn-by-turn directions, traffic conditions and estimated travel time. Android Auto can predict where you want to go next based on your calendar and recent destinations.
3. **Phone:** Listen and reply to text messages, make calls or check your voicemail.
4. **Home Screen:** Takes you back to the home screen of Android Auto.
5. **Music and Audio:** Use your touchscreen to access your favorite artists, songs and playlists. Android Auto lets you stream from apps such as Pandora, Spotify and iHeartRadio.

Tapping the **Menu** icon followed by the **Volkswagen Logo** icon simply takes you to the Volkswagen native user interface with all the features and functions of Android Auto still active.

- To charge your Android device only, disconnect from Android Auto by pressing the **Volkswagen Logo** icon, then select **Disconnect** on the touchscreen. This will allow Bluetooth while charging your phone.

myVW
All things VW. All in one place.

Put convenient tools and information at your fingertips. Enjoy these features:

- Service reminders[1], scheduling[1], and history[1]
- Roadside assistance requests[1]
- Owner's manual and tutorials

Plus, when you activate VW Car-Net®, you can access connected features such as[2]:

- Remote Battery Charging[3]
- Remote Climate Controls[3]
- Charging Station Locator[4]

Enroll in myVW

Below process applies if enrollment was not performed by a dealer.

Enrollment in the myVW mobile app begins in the vehicle. Before you've enrolled, you'll be prompted within your infotainment touchscreen to create a primary user profile, which will kickstart the myVW enrollment flow.

Requires acceptance of myVW Terms of Service. Standard text and data rates may apply. Always pay careful attention to the road, and do not drive while distracted.

▶ Watch the myVW Enrollment video.

Or, if you missed the initial prompt, here's another way to enroll.

1. Tap on **Users** in the touchscreen display.
2. Select **Add Primary User**.
3. Tap on **Log In** and continue to scan the QR code with your smartphone's camera. Doing so will initiate the download of the myVW app[5] or open it if it's already installed.
4. In the myVW mobile app on your phone, select **Sign up** and then enter your email address and create a password.
5. You'll receive an email with a verification link. Be sure to click on the link and follow the steps to finish setting up your account.
6. From the Garage screen, tap **Add** and this will prompt a QR code scanner. You will see a second QR code appear in the vehicle's infotainment touchscreen.
7. Scan the QR code, and on the next screen, scroll down and tap **Allow access**. Enrollment is now complete.

▶ Watch the myVW Mobile App Overview video.

To learn more, check out vw.com/owners

Adding Additional Users

A great way to help keep your Volkswagen family connected is to add a trusted user to your myVW account. Here's how:

1. Login to the myVW app.
2. Select **Account Management** found in the bottom navigation menu.
3. In the **Vehicle Management** submenu, select **Additional Users**.
4. Complete the required fields.
5. Select the type of access to information and/or controls you wish the additional user to have.
6. Select the Send invitation button and a text with a link will be sent to the additional user.

The additional user can then tap the link in their text message and follow the prompts to download the myVW app, set up their account, accept the terms of service, and add the vehicle to their profile.

View Remote Access EV Features

After logging into the myVW app and landing on the home page, you'll be able to:

- View vehicle door and window status.
- Check battery charge level, estimated range, and odometer.[6]
- Set remote climate controls.
- And more…

Climate & Defogger

Set your preferred interior temperature before your journey even starts.

1. From the home page in the myVW mobile app, select **Climate.**
2. Adjust the temperature by moving the slider.
3. Enable the climate functions by setting the Climate control toggle to ON.

Pre-climatizing the cabin when not plugged into a charger uses energy from the high-voltage battery and can affect actual vehicle range*.

*2024 ID.4 Pro and Pro S RWD (82 kWh) EPA estimated total range is 291 miles. 2024 ID.4 Pro and Pro S AWD (82 kWh) EPA estimated total range is 263 miles. Actual mileage and range will vary and depend on several factors including driving and charging habits, accessory use, temperature and topography, battery age, load, and vehicle condition. Battery capacity decreases with time and use. See owner's manual for details.

Battery Settings

Easily adjust important battery and charge settings in the myVW mobile app. From the mobile app home screen, select the ellipsis icon ⋯ in the upper right corner of the vehicle image, and choose **Battery settings**.

Energy Management

In situations where the 12-volt battery is too low for myVW and your ID.4 to communicate, enabling the "Energy management" function will use energy from the high voltage battery to help support remote requests.

Important! Energy usage from the high-voltage battery for remote and other operations will impact the vehicle's driving range.*

*2024 ID.4 Pro and Pro S RWD (82 kWh) EPA estimated total range is 291 miles. 2024 ID.4 Pro and Pro S AWD (82 kWh) EPA estimated total range is 263 miles. Actual mileage and range will vary and depend on several factors including driving and charging habits, accessory use, temperature and topography, battery age, load, and vehicle condition. Battery capacity decreases with time and use. See owner's manual for details.

Battery Care Mode

To automatically set your battery's target state of charge (SOC) to 80%, toggle "Battery Care Mode" to ON.

Target Charge Level

Adjust your target state of charge (SOC) using the slider.

For everyday use, we recommend setting the maximum SOC to 80% to prolong the life of the high-voltage battery. We recommend charging the high-voltage battery to 100% only before long journeys. See your Owner's Manual for more detailed information and important safety warnings.

Charge Current

You can help control the charging power delivered to your vehicle by setting the charge current.

To get the most available charge power possible, set to "Max".

In situations where load reduction on your local power supply is needed, set to "Reduced". Doing so will limit the power draw to 10 amps.

Release Charging Connector

When plugged-in and actively charging, the vehicle locks the charging cable in place to ensure a secure connection.

If using a Level 1 or Level 2 charger, you can set the frequency of which you'd like the vehicle to automatically unlock the charge cable once the session is complete.

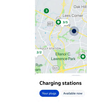
- Always
- Once
- Never

Navigation & Finding Charging Stations

In the "Navigation" menu, you can search for points of interest using the "Search" field, and easily filter charging stations and parking locations nearby.

When searching for a charging station, you can filter by availability, and easily see information about the charging station, such as connector type and maximum power.

Once you've found your destination, you can also send directions right to your vehicle's navigation system, helping to save you time in advance of your next journey.



Manage Notifications

Stay "in-the-know" by setting up your in-app notifications.

To enable or disable desired notifications, tap the ellipses icon ⋯ in the upper right corner of the vehicle image, and select Manage vehicle. Then select Notifications.

From there, you can allow all notifications and confirm which vehicle status, alerts, and weather alerts you'd like to receive.

Health and Maintenance

From the "Service" tab in the mobile app, you can view critical information about your next maintenance service and any open recall or service actions for your vehicle. You can also:

- Check in on your vehicle's health by accessing the Vehicle Health Report
- Set and view information for your preferred dealer
- And more…

Plus…

Plus Speech with AI

Plus Speech with AI[10] brings your in-vehicle voice assistant to the next level. With the help of Generative AI, you can get answers to a wider range of questions and requests. Looking for recipe ideas on the way to the grocery store? Wondering what sights to see in a new city? Just start by saying "Hello IDA…"

Requires a VW ID. myVW account, Car-Net subscription, acceptance of VW Car-Net Terms of Service, and vehicle cellular and GPS connectivity. Available voice control functions vary based on vehicle equipment.

Plus Nav EV

Plus Nav EV gives you online traffic information, online route updates, online map updates, and lets you easily find parking locations and charging stations.

Requires a VW ID. myVW account, Car-Net subscription, acceptance of VW Car-Net Terms of Service, and vehicle cellular and GPS connectivity.

Wi-Fi Hotspot

The Wi-Fi hotspot capability allows passengers to connect multiple devices and enjoy full-speed internet connectivity on the go.

Get started with your 30 day or 1GB free trial in the myVW app:

1. Go to the "Shop" tab of the myVW mobile app
2. Select "Wi-Fi Hotspot"
3. Accept the terms and conditions
4. Tap "submit"

VW Car-Net hotspot requires myVW account and mobile app, acceptance of Car-Net Terms of Service, vehicle cellular connectivity and availability of vehicle GPS signal. Certain services may collect location information. 30-day/1GB (whichever occurs first) hotspot trial begins on activation date. Limit one trial per vehicle. Up to 4 devices can be supported using in-vehicle connectivity. Use of VW Car-Net hotspot is subject to wireless data provider's customer agreement.

▶ Watch the myVW Wi-Fi video.

VW Car-Net® Safe & Secure EV

Added peace of mind can be found with 5 years of included VW Car-Net® Safe & Secure EV.[11] You'll get:

- **Automatic Crash Notifications** – When your vehicle detects a deployed airbag[1] or rollover, it will automatically connect you with the Volkswagen Response Center to see if you need assistance.
- **Emergency Assistance** – If you or a passenger need help, just press the SOS Button in your vehicle and the Volkswagen Response Center can send help to your vehicle's location.
- **Information Assistance** – You can contact one of our agents for help, all while keeping both hands on the wheel and your eyes on the road.

After you've accepted the myVW and VW Car-Net® terms of service, you can enroll in Safe & Secure from the "Shop" tab in the mobile app.

To learn more about myVW, scan the QR code or visit vw.com/owners

[1] Service history is available as long as work was performed since after February 2015 at a participating Volkswagen dealership.
[2] Volkswagen highly recommends that a maintenance service be performed every 10,000 miles or 12 months, whichever occurs first. Actual recommended service intervals and scheduled maintenance services vary based on vehicle model, model year, and mileage. See your Volkswagen dealer, warranty & maintenance booklet, and/or VW Care Terms and Conditions for details.
[3] Roadside Assistance provided by a third party. May require additional payment for services rendered. See owner's literature for limitations and details.
[4] Available on MY21 and newer ID.4 vehicles. Always pay careful attention to the road and do not drive while distracted. Certain services require trial or paid subscriptions, which may have their own terms and conditions. VW Car-Net Remote Access EV requires a VW ID. myVW app, and myVW Account, cellular connectivity, network compatible hardware, availability of vehicle GPS signal. Certain services may collect location information. Standard text and data rates may apply for app and web features. See Terms of Service, Privacy Statement, and other important information at www.vw.com/connect.
[5] Requires myVW mobile app and acceptance of Car-Net Terms of Service. Standard text and data rates may apply.
[6] Charging station location information provided by a 3rd Party. Volkswagen is not responsible for accuracy of location or charger availability for any charging station shown.
[7] Standard text and data rates may apply. Always pay careful attention to the road, and do not drive while distracted.
[8] Available on all new MY23-24 vehicles. Always pay careful attention to the road and do not drive while distracted. Certain services require trial or paid subscriptions, which may have their own terms and conditions. VW Car-Net Remote Access EV requires a VW ID. myVW app, and myVW Account, cellular connectivity, network compatible hardware, availability of vehicle GPS signal, and acceptance of Terms of Service. Not all services and features are available on all vehicles and some features may require the most recent software update. Services depend on connection to and continued availability of 4G LTE cellular service, which is outside of Volkswagen's control. Services are not guaranteed or warranted in the event of 4G LTE network shutdowns, obsolescence, or other unavailability of cellular connectivity that relies on existing vehicle hardware. All Car-Net Services are subject to change, discontinuation, or cancellation without notice. Certain Car-Net services may require additional payment for emergency and other third-party services rendered such as towing or ambulance transport services. Standard text and data rates may apply for app and web features. See Terms of Service, Privacy Statement, and other important information at www.vw.com/connect.
[9] Airbags are supplemental restraints only and will not deploy under all crash circumstances. Always use safety belts and seat children only in the rear, using restraint systems appropriate for their size and age.
[10] Requires a VW ID. myVW account, Car-Net subscription, acceptance of VW Car-Net Terms of Service, and vehicle cellular and GPS connectivity. Availability of voice control functions and vehicle functions features vary based on vehicle model, model year, and trim. AI features integrated with Plus Speech are provided by a third-party, and use of the AI features are subject to the third-party provider's terms of use and privacy policy. Volkswagen is not responsible for the completeness, reliability, or accuracy of any information provided as a result of using the AI features. Any actions taken or reliance on such AI features are at your own risk. Always consult the Owner's Manual for specific information about your vehicle. Always pay careful attention to the road and do not drive while distracted.
[11] Five (5) year plan applies to new, unused MY23-24 Volkswagen vehicles equipped with Car-Net hardware. Valid in the U.S. only. The 5 years of coverage will begin on the original (new, unused) vehicle in-service date. Enrollment in the plan is required for services to be activated. Any remainder of Safe & Secure plan at time of resale is transferrable to the subsequent owner. Paid subscription is required to continue services after plan expires. Services require VW ID. myVW app, and myVW account, cellular connectivity, network compatible hardware, availability of vehicle GPS signal, and acceptance of Terms of Service. Not all services and features are available on all vehicles and some features may require the most recent software update. Services depend on availability of 4G LTE cellular service, which is outside of Volkswagen's control. Services are not guaranteed or warranted in the event of 4G LTE network shutdowns, obsolescence, or other unavailability of cellular connectivity that relies on existing vehicle hardware. All Car-Net Services are subject to change, discontinuation, or cancellation without notice. Always pay careful attention to the road and do not drive while distracted. All services and features may not be available on all vehicles. For example, ID.4 vehicles do not include Stolen Vehicle Location services or Anti-Theft Alerts. Some features may require the most recent software update. Certain services may require additional payment for emergency and other third-party services rendered such as towing or ambulance transport services. Standard text and data rates may apply.

⚠ Warning: See App-Connect and myVW in your Owner's Manual for more detailed information and for important safety warnings. Always pay careful attention to the road, and do not drive while distracted.

Warning/
Indicator Lights

For additional information on indicator lights, refer to your vehicle's Owner's Manual.

- Central warning light
- Electronic parking brake
- BRAKE — Brake system malfunction, Electromechanical brake booster failed, Brake fluid level too low
- Engine coolant system malfunction
- Take over steering and be ready to brake
- Take over steering immediately
- Steering malfunction
- 12 Volt vehicle battery
- BRAKE WEAR — Check brake system
- Fasten safety belt
- Collision Warning
- High-voltage battery drained
- Deep discharging the high-voltage battery
- Fault in high-voltage system, High-voltage system overheated, Electric drivetrain overheated
- SOS — Malfunction in the emergency call system, Limited function in the emergency call system
- Reduced driving power
- OFF — ESC Sport switched on
- Rain/light sensor malfunction
- Flashes: Electronic Stability Control (ESC) or Anti-slip regulation (ASR) in operation
  Lights up: Electronic Stability Control (ESC) malfunction
- Airbag system or safety belt pretensioner malfunction, Airbag system or safety belt pretensioner deactivated with diagnostic equipment
- ABS — Anti-Lock Braking System (ABS) malfunction
- Driving light failure
- Washer fluid level too low
- Windshield wiper malfunction
- Lane Keeping System (Lane Assist) not available
- Lane Assist in control, Semi-automatic vehicle control in a medical emergency (Emergency Assist) is functioning
- SOS — Emergency Assist not available
- Tire pressure too low
  Tire Pressure Monitoring System (TPMS) faulty
- Front Assist is not available
- Travel Assist malfunction
- Adaptive Cruise Control (ACC) not available
- Range calculation malfunction
- High-voltage battery charge status low, High-voltage battery empty
- Electronic engine sound (e-Sound) malfunction
- Side Assist malfunction
- Rear Traffic Alert brakes, Rear Traffic Alert malfunction
- Health risk! Open the window!
  CO_2 concentration too high
- Climate control is not working correctly or CO_2 concentration cannot be measured
- Turn signals
- Trailer turn signal
- Adaptive Cruise Control (ACC) regulates, vehicle driving ahead is detected
- Comfort drive Travel Assist active
- Cruise control switched on, regulation active
- High beams or headlight flasher
- Cruise control switched on, regulation not active
- Sport driving mode
- Individual driving mode
- Traction driving mode
- Comfort driving mode
- Eco driving mode
- High beam control active
- Autonomous Emergency Braking starts
- Distance warning
- Service due
- Take over steering
- Outside temperature is below +39 °F (+4 °C)
- High-voltage battery charge status

Failure to heed warning lights and instrument cluster text messages can cause the vehicle to break down in traffic and result in a collision and serious personal injury.

- Never ignore warning lights or text WARNINGS.
- Always stop the vehicle as soon as it is safe to do so.
- Park the vehicle at a safe distance from moving traffic and where no part of the hot catalytic converter and exhaust system can come into contact with flammable materials under the vehicle, such as dry grass, brush, spilled fuel, etc.
- A broken-down vehicle presents a high accident risk for itself and others. Switch on emergency flashers and set up a warning triangle to warn oncoming traffic.
- Before opening the engine hood, always switch off the engine and let the engine cool down.
- Always be very careful when working in the engine compartment, which is a potentially dangerous area in any motor vehicle and can cause serious personal injury.

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