



2023 Tiguan

Quick-Start Guide





The information within this guide must be used in conjunction with the information in the Volkswagen Owner's Manual. You should refer to your vehicle's Owner's Manual and Infotainment System Booklet for all information, warnings and feature limitations. Always pay careful attention to the road and do not drive while distracted. Some Infotainment features can only be accessed and operated when the vehicle is standing still.

Introduction to Your Tiguan

1. Digital Cockpit

Displays vehicle system and function information. Digital Cockpit Standard Display options can be accessed using the multi-function steering wheel controls. Digital Cockpit Pro Display Options can be accessed using the multi-function steering wheel controls and can be customized using the Infotainment touchscreen.


2. Infotainment

Touch-sensitive icons that control the various Infotainment functions, including radio, media selections, the App-Connect function, phone operation, vehicle functions and the optional Navigation system.

3. Start-Stop System

When the light is off the system is activated. System is deactivated when the light is on. Start-Stop is automatically activated when the ignition is switched on. See operating conditions in Owner's Manual.

4. USB-C Port

USB Type C ports  allow you to connect your mobile phone to your Tiguan using the latest generation of USB. To utilize USB Type C, you must have a compatible cable. To find a cable that converts your phone's charging port to a USB Type C connector, [click here](#).


5. Wireless Charging

This feature can charge a Qi-capable mobile phone without the need to plug in a cable. Simply place it securely in the center of the surface with the display facing up. The Infotainment system will indicate when charging begins.


6. Steering Wheel Left Side Controls

Buttons for operating the Cruise Control and Adaptive Cruise Control,* as well as radio volume settings, Navigation system notifications and phone calls.


7. Steering Wheel Right Side Controls


 **Voice Control Button:** Activates the Voice Recognition System. A short press will activate Volkswagen Voice Control.* A long press will activate third party voice control with a compatible smart phone connected to App-Connect.

VIEW VIEW Button: Will allow you to switch between displays. Depending on equipment, displays and settings may vary. Please see the Owner's Manual for more information.


 **OK Button:** Used to select settings for features in the Digital Cockpit.

 **Horizontal Menu Buttons:** Used to navigate through the Digital Cockpit main menus.

 **Vertical Arrow Buttons:** Push to navigate inside a specific menu.

 **Horizontal Arrow Buttons:** Push to change radio stations, scroll through radio presets or select the next or previous media track.

8. Remote Start** (not shown)

If your vehicle is equipped, the engine can be started from outside the vehicle with the **Remote Start** button, allowing the HVAC system to heat or cool the interior. On your key fob, press the **Lock** button, then the **Remote Start** button  twice.

*Available on select trim lines.

**Available on select trim lines. See Owner's Manual for further details and important warnings about the keyless ignition feature. Do not leave vehicle unattended with the engine running, particularly in enclosed spaces, and consult local laws for any limitations on use.

Entry Assistance/ Power Trunk Lid

Entry Assistance for 3rd Row

Enter the 3rd Row

1. Pull the entry assistance lever on the top of the seatback to unlock the seatback.
2. Tilt the seat forward until it locks.
3. Pull the seat release strap and slide the seat forward.
4. Carefully enter the 3rd row seating area and guide the base of the seat back into place.
5. Pull the seatback into place.



[▶ Watch the Third Row Seating video.](#)

Exit from the 3rd Row

1. Pull the entry assistance lever on the top of the seatback to unlock the seatback.
2. Pull the seat release strap and slide the seat forward. You can now exit the vehicle.
3. Push the 2nd row seat base back into place.
4. Tilt the seat back into place.

Note: 3rd row seating available on select trim lines.

Power Trunk Lid

Electric Luggage Lid Close Button

- Push button on the rear trunk lid edge. The trunk lid moves to the closed position and the soft close mechanism locks.

Trunk Lid with Easy Open Motion Sensor

Easy Open/Close is standard equipment on the SEL R-Line.

The ignition must be off and you must be carrying your vehicle key on your person, e.g., in your pocket, hand or purse.

1. Move your foot and shin close to middle of bumper (in a kicking motion, without contacting the bumper) to activate feature.
2. The trunk lid opens automatically.

To use Easy Close:

1. Move your foot and shin close to middle of bumper (in a kicking motion) to activate feature.
2. A beep will begin to sound. Easy close is activated for approx. 20 seconds.
3. Remove all vehicle keys from the area near trunk lid. The trunk lid will close automatically.



[▶ Watch the Easy Open Trunk video.](#)

Note: The locking procedure is interrupted as soon as the vehicle key returns to the area near the trunk lid. Begin the procedure again to attempt to close. Easy Close permits locking a maximum of one vehicle key in the luggage compartment.



Activate/Deactivate Easy Open Function

The Easy Open function can be activated and deactivated in the infotainment system.


1. Select the Vehicle menu.
2. Select the Settings submenu.
2. Scroll down the list and assign the settings under Opening and closing.

Changing and Saving the Opening Angle

If you would like the trunk to stop opening at a lower angle:

1. Interrupt the opening process at the desired open position by pressing the . It must be at least half open.
2. Press and hold the  on the trunk lid until the emergency flashers start flashing and an audible signal is heard.

To reset the opening angle:




1. Push the trunk lid all the way up by hand. It will require more force than usual.
2. Press and hold the  on the trunk lid until the emergency flashers start flashing and an audible signal is heard.

Driver Assistance Features

Activate Cruise Control or Adaptive Cruise Control*

*Depending on vehicle equipment.



Locate the Cruise Control buttons on the left side of the multi-function steering wheel.

- Press the  button to activate Cruise Control or Adaptive cruise control depending on vehicle equipment.
- A speedometer icon  or  will appear in the instrument cluster display.




 Watch the Cruise Control video.



Set Cruising Speed

1. When you get to your cruising speed, press the **SET** button on the multi-function steering wheel.
2. A green cruise control indicator light  or  will illuminate in the instrument cluster display.
3. To increase/decrease the speed by 1 mph increments, press the **+** or **-** button.
4. To increase/decrease the speed by 5 mph increments, press and hold the **+** or **-** button.

Cancel and Resume


1. To cancel the cruise speed, press the brake pedal or press the  button once on the multi-function steering wheel.
2. The green **CRUISE** indicator light  or  will go off. Your last selected speed stays in memory until you turn off the ignition or turn Cruise Control off.
3. To resume your set speed, press the **RES** button on the multi-function steering wheel.


Turning Cruise Control System Off

- Press  twice.

Adaptive Cruise Control Distance Level Setting

Applies to vehicles with Adaptive Cruise feature. This feature is not a substitute for attentive driving.

Adaptive Cruise Control (ACC) helps maintain an individually stored constant speed and a previously set distance between your vehicle and those in front of you. When you approach a slower moving vehicle in front of you, the vehicle may brake if the situation requires. When the vehicle is no longer present, ACC will accelerate back to the stored speed. You can set the speed-dependent distance  from the vehicle ahead to one of five levels.

- To change the ACC distance interval, press the  button to cycle through the distance intervals until you reach your desired distance level. When the shortest interval is reached, the distance returns to the greatest interval when the button is pressed again.




 Watch the Adaptive Cruise Control video.

Travel Assist System

Applies to vehicles equipped with Travel Assist.

When activated, Travel Assist provides steering, braking, and acceleration support to the driver at the same time while also keeping your vehicle centered in the lane. Travel Assist can also maintain a constant distance to vehicles in front which is selected by the driver. The driver must maintain supervision as the Travel Assist system is not an autonomous feature.



To enable Travel Assist:

1. Press the  button on the multi-function steering wheel to activate Adaptive Cruise Control.
2. Press the  button to switch from Adaptive Cruise Control to Travel Assist.
3. Press the **SET** button on the steering wheel at the desired speed.
4. To cancel the Travel Assist, press the brake pedal or press the  button on the steering wheel.
5. To resume Travel Assist, press the **RES** button on the steering wheel.

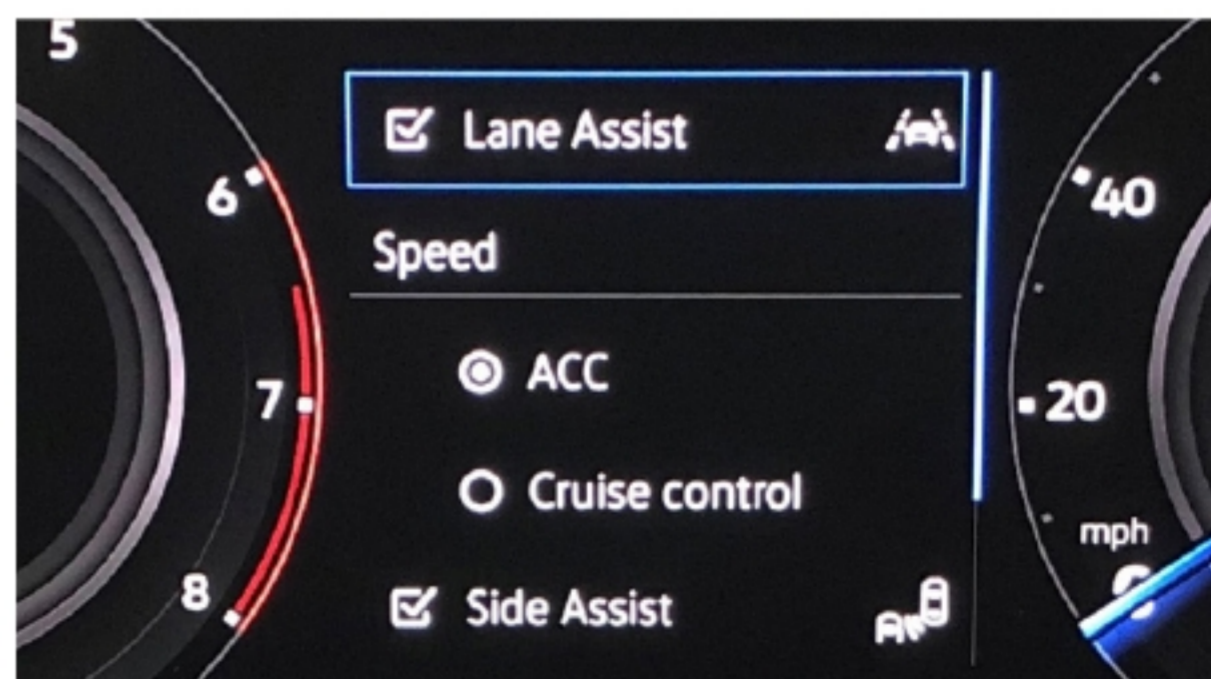
Deactivating Adaptive Cruise Control

Applies to vehicles equipped with Adaptive Cruise Control.

To deactivate Adaptive Cruise Control, and use Conventional Cruise Control:

1. Press the  button, located on the left side steering wheel controls.
2. Using the vertical menu buttons  on the steering wheel, scroll to **Speed**.
3. Select **Cruise Control** in the Digital Cockpit then press the **OK** button.

Adaptive Cruise Control is now deactivated, and your vehicle will maintain the set speed using conventional cruise control, until the next ignition cycle.



 Watch the Deactivate ACC video.

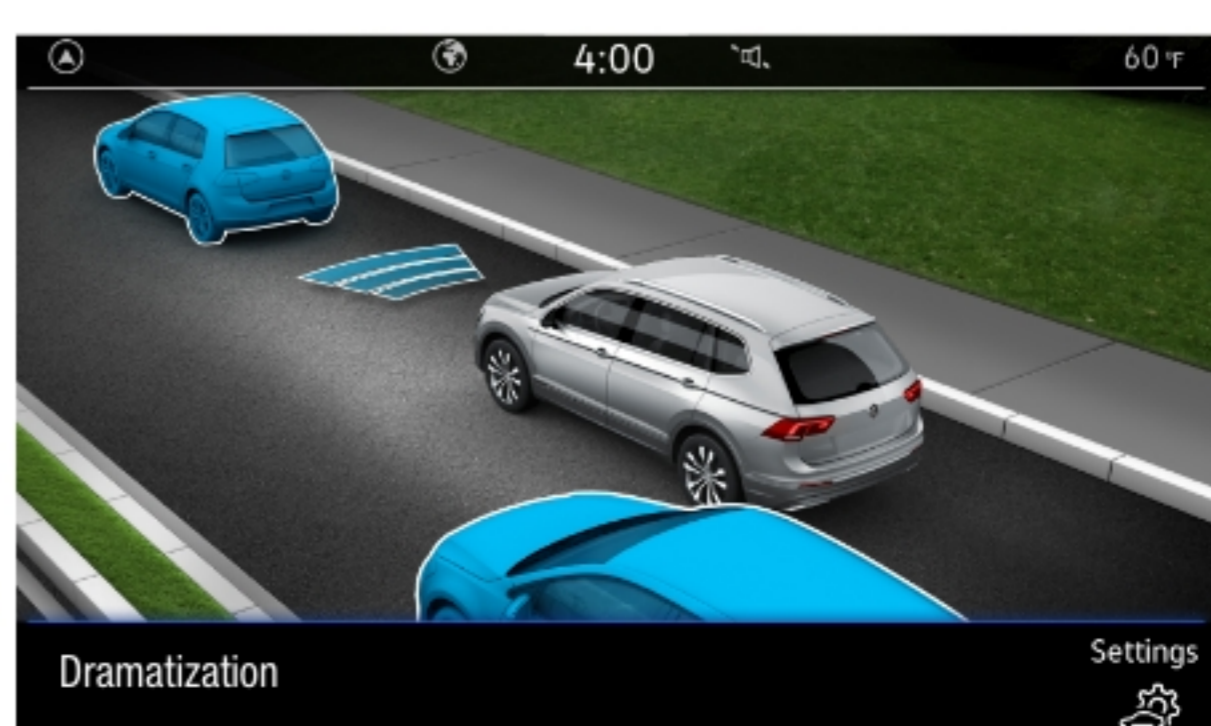
Assistance System Setting

If your vehicle is equipped with Driver Assistance features, you can access the Assistance system settings menu in the Infotainment system, allowing you to modify Driver Assistance feature operation.

1. Press **Menu**.
2. Press the **Assist Syst.** icon on the display.
3. Touch the image that represents the feature.

OR

Touch  to access **Assistance system settings**.



Climatronic


Climate Control

Heating and Air Conditioning

Climatronic system available on SE, SE R-Line, SEL R-Line model trims.

- To cool or warm the occupant compartment automatically, tap the **AUTO** button to turn the system on.
- Adjust the driver's temperature to your preferred setting by touching the slider on either side, or sliding your finger toward the hot or cold ends.
- Tap the **SYNC** button to synchronize the temperatures between the zones. If there is a large temperature difference between the two zones, it may hamper the system's ability to quickly cool the interior.

Defrost/Defog 1

1. Press the **MAX**  button. It is recommended to set the temperature setting to HI for quickest defrost/ defogging.
2. The A/C function comes on automatically and it is recommended to leave A/C on to dry the air.
3. When the windshield is clear, press the **AUTO** button.

Note: In the event of significant fogging, opening a window briefly can help.

AUTO 2


AUTO automatically regulates and maintains the desired compartment temperature.

1. Turn the driver side temperature by touching the slider on either side to the desired temperature.
2. Press the **AUTO** button if it is not already illuminated.

SYNC 3


1. Select your preferred temperature touching the slider on either side.
2. Adjust the fan speed and vents if necessary.
3. For SE and SE R-Line models press the **SYNC** button. The light inside the button will illuminate showing it is active or for SEL models press the **MENU** button on the HVAC control panel, then select **SYNC** in the Infotainment display.
4. The driver's settings will be applied to the passenger and rear climate zones.

Air Distribution 4

The **Air Distribution** button  directs air to either the floor, panel or defrost vents or a combination of vents. Tapping the icon multiple times toggles through the different airflow settings.


Seat Heating 5

The operating status of the seat heating is shown in colors. At the highest heating level, all three LEDs come on.

- To warm up quickly on a cool morning, press the  button for seat heating.

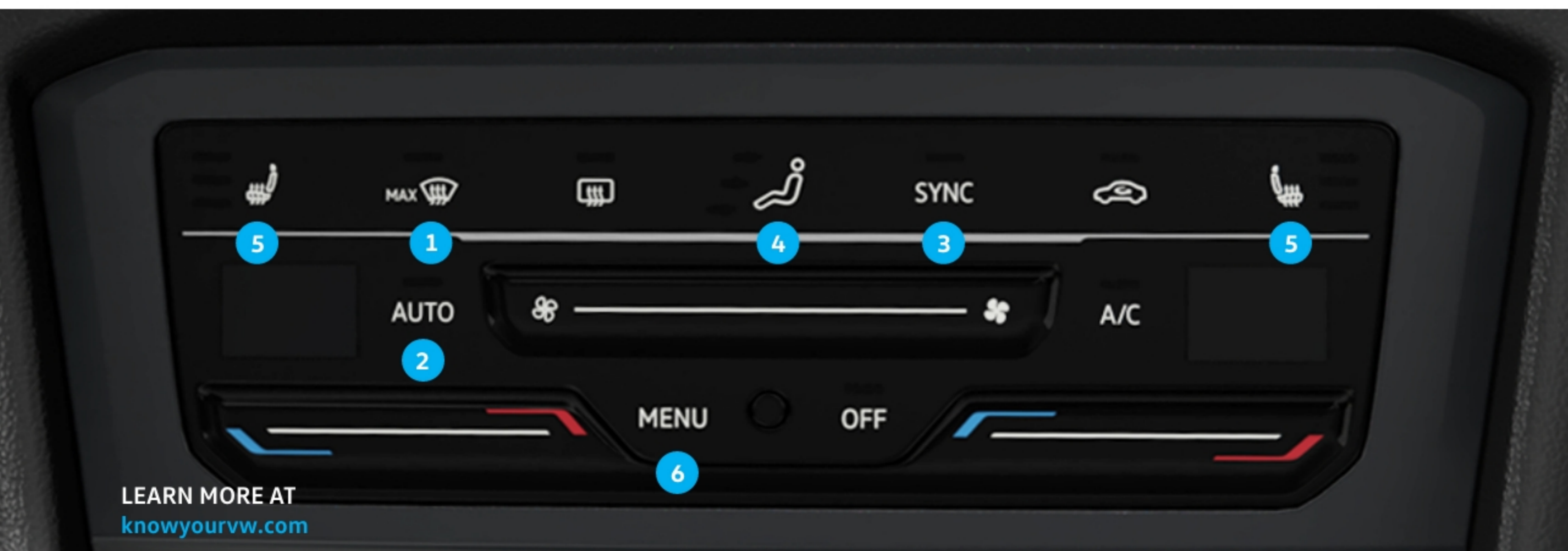
Seat Ventilation 5

Applies to vehicles equipped with ventilated seats.

- To cool down quickly in warm weather, press the  button for seat ventilation.

Menu 6

Opens climate control settings within the infotainment system.




LEARN MORE AT
[knowyourvw.com](https://www.vw.com/knowyourvw)

Navigation/ myVW

Discover Media Touchscreen Navigation

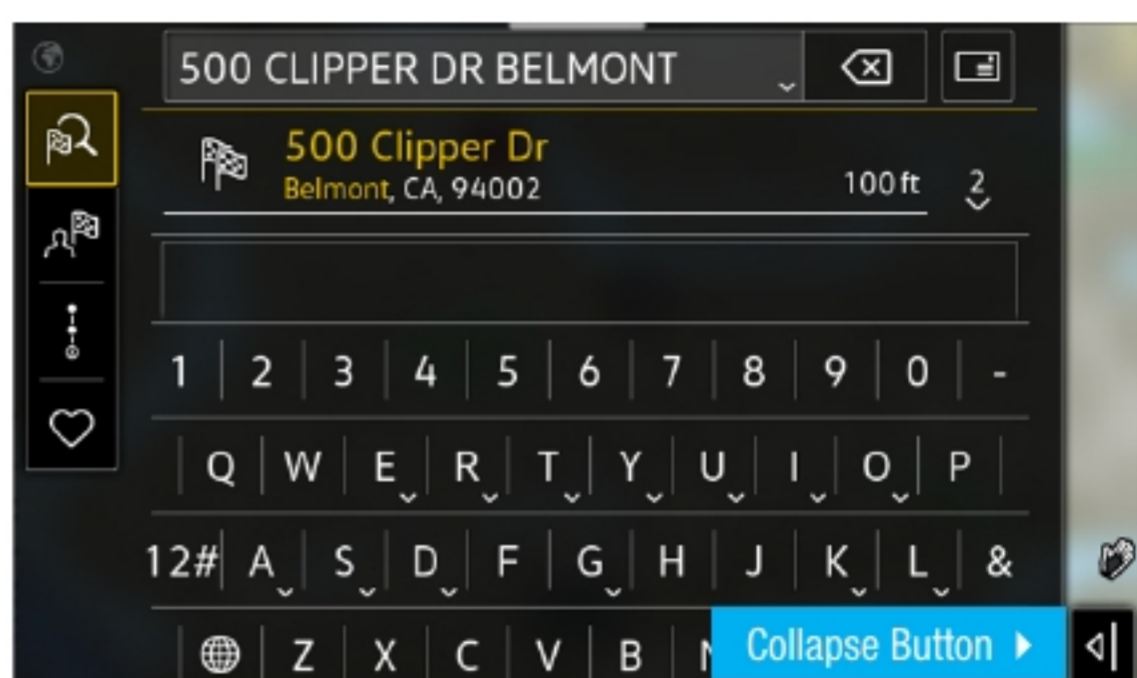
Press the **NAV** icon on the touchscreen to open the Navigation **Home View**. The Home View shows your current position in the middle of the screen as a cursor that is situated in relation to the actual position of the vehicle. It also shows five suggested destinations which are based off of your last destinations, predicted destinations, favorites or imported destinations from your myVW app.* The Home View map is oriented with north at the top of the screen and the actual positions of the proposed (0-5) destinations are relative to the actual position of the vehicle.

To search for a specific destination:

1. Select the search icon .
2. Begin entering a Point of Interest (POI) or address information with House number, Street and City.
3. When your search address or POI appears in the dropdown suggestion bar, select the correct address on the screen.
4. Select **Start** to begin the route.

*Available on most MY20 and newer vehicles. Always pay careful attention to the road and do not drive while distracted. Certain services require trial or paid subscriptions, which may have their own terms and conditions. VW Car-Net Remote Access requires a VW ID, myVW app, and myVW account, cellular connectivity, network compatible hardware, availability of vehicle GPS signal, and acceptance of Terms of Service. Not all services and features are available on all vehicles and some features may require the most recent software update. Certain Car-Net services, such as Roadside Call Assist, connect out to 3rd party providers that may require additional payment. Standard text and data rates may apply for app and web features. See Terms of Service, Privacy Statement, and other important information at www.vw.com/carnet.

Applies to vehicles equipped with the Navigation feature. When entering an address for another state, use only the two-character abbreviation for the state. Entering a destination on the touchscreen or changing any settings can only be done when the vehicle is stationary.



Additional Settings




With **Route Options** you can:

- Choose between 3 alternative routes, if available, by clicking on route info panel where the most recommended route is highlighted in blue.
- Use Dynamic route guidance* if online traffic is available.

Before starting your route:

- Route criteria can be modified by tapping .

After starting your route:


- Modifications to the current route such as avoiding tolls or seasonal restricted roads are possible by tapping .
- Route criteria can also be modified by tapping  and selecting .

*Requires the vehicle to be equipped with MIB3 Infotainment with navigation, an active data plan, vehicle cellular and GPS connectivity, as well as a VW Car-Net paid subscription and acceptance of their Terms of Service.



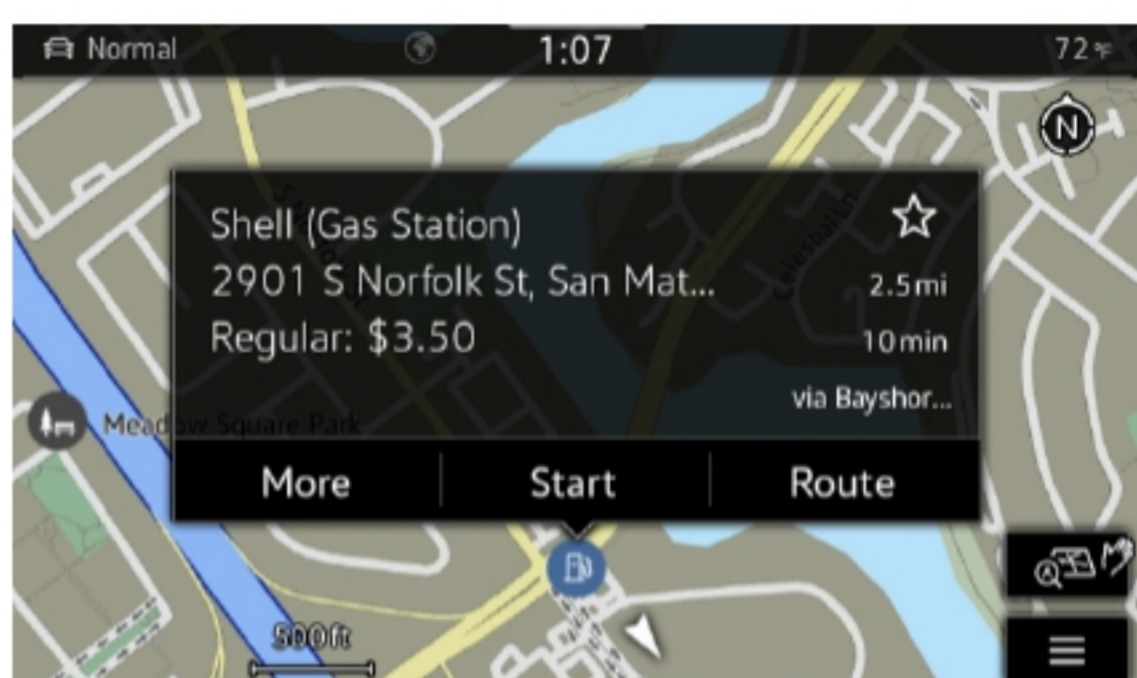
Point of Interest (POI)

To find a specific point of interest:

1. Press the **NAV** icon. Then press  on the touchscreen to open the keyboard function to search POIs.
2. Search for your desired POI i.e., airport.
3. Select **Start** to begin route guidance.

OR


1. Press the **NAV** icon, then select a POI currently displayed on the map (this is great for finding nearby fueling stations).
2. Select **Start** to begin route guidance.



Cancel Active Route Guidance

1. Press **Stop Route Guidance**  directly.

OR

1. Select **Menu** icon  in the Navigation screen.
2. Select the **Stop Route Guidance** option on the touchscreen.

Alternative Navigation

Turn-by-turn directions are also available by mirroring your favorite smartphone app to your Infotainment screen. Using the maps app on your device, you can connect to Volkswagen App-Connect wirelessly if available, or you can connect by using a manufacturer-approved USB-C cable.

Car-Net Plus Navigation

Subscribe to Car-Net Plus Navigation* to make navigation even smarter with real-time information. Keep up-to-date with practical details such as online traffic information, route calculations and map updates. Constantly updated data provides you with useful information and ensures the best possible route to your destination. Requires activation of VW Car-Net during myVW enrollment.

*Availability is subject to your mobile network provider's network coverage. Requires additional paid subscription.

myVW

All things VW. All in one place.

Put essential tools and information at your fingertips. Enjoy features such as:

- Service reminders¹, scheduling & history²
- Maintenance schedules
- Roadside assistance requests³

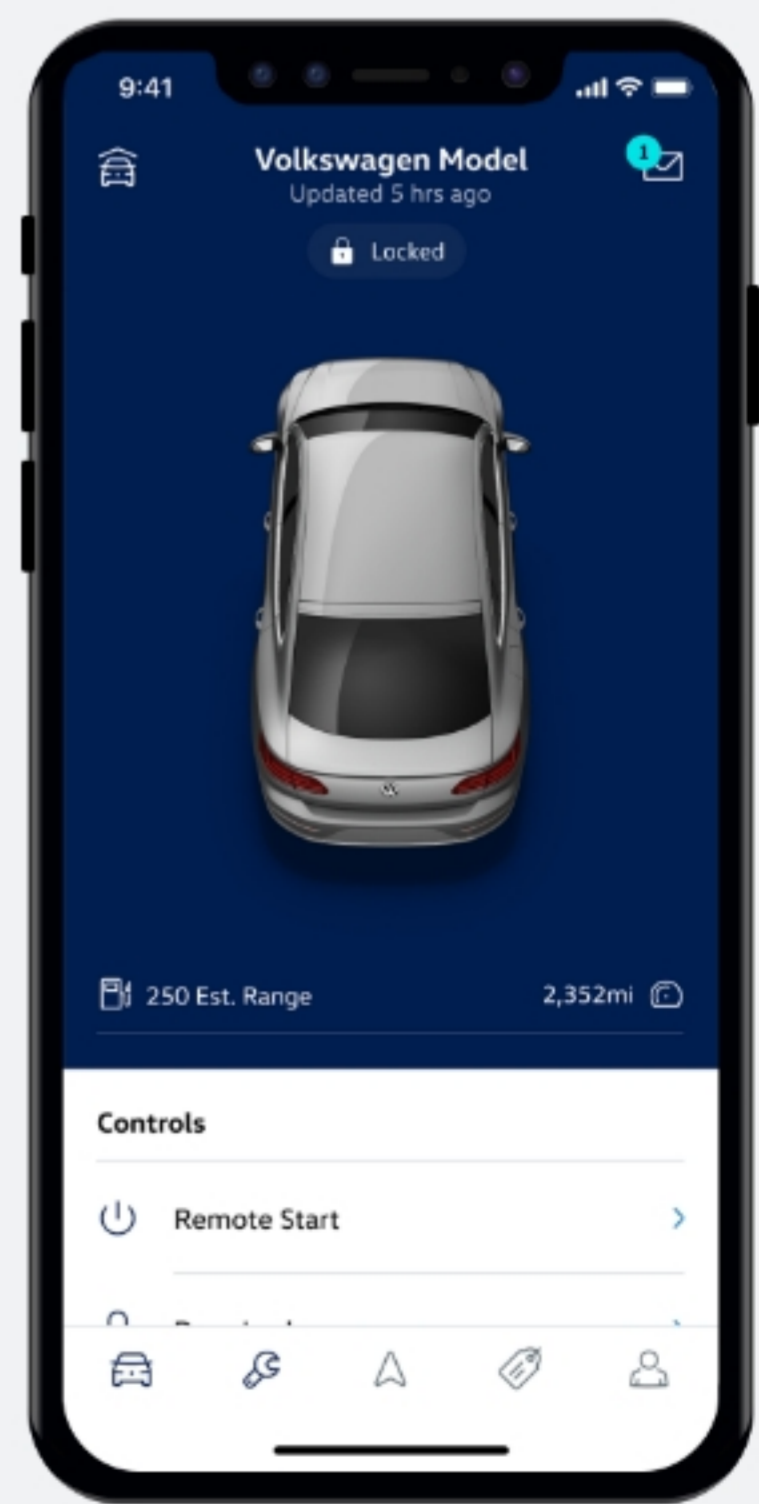
Plus, get remote features⁴ and more when you activate VW Car-Net[®]:

- Remote start⁵ & lock/unlock⁶
- Vehicle alerts⁷
- Last parked location⁸

myVW Enrollment Process (if not performed by dealer):

1. Download the myVW app⁹
2. Click "Sign up" and enter your email and a password
3. You'll get an email; click on the link
4. Follow the steps to set up your account
5. If you do not see your car in the app:
 - Enter the VIN found on the driver's side of the dashboard
 - Scan a QR code or enter a registration number from your infotainment screen. To find these, go to **Menu > Settings > VW Car-Net online services > Registration**
6. Create a 4-Digit PIN
7. Activate VW Car-Net to enjoy remote features

To learn more about myVW go to vw.com/owners



¹ Volkswagen highly recommends that a maintenance service be performed every 10,000 miles or 12 months, whichever occurs first. Actual recommended service intervals and scheduled maintenance services vary based on vehicle model, model year, and mileage. See your Volkswagen dealer, warranty & maintenance booklet, and/or VW Care Terms and Conditions for details.

² Service history is available as long as work was performed since after January 2014 at a participating Volkswagen dealership.

³ Roadside Assistance provided by a third party. May require additional payment for services rendered. See owner's limitations and details.

⁴ Available on most MY20 and newer vehicles. Always pay careful attention to the road and do not drive while distracted. Certain services require trial or paid subscriptions, which may have their own terms and conditions. VW Car-Net Remote Access requires a VW ID, myVW app, and myVW account, cellular connectivity, network compatible hardware, availability of vehicle GPS signal, and acceptance of Terms of Service. Not all services and features are available on all vehicles and some features may require the most recent software update. Certain Car-Net services, such as Roadside Call Assist, connect out to 3rd party providers that may require additional payment. Standard text and data rates may apply for app and web features. See Terms of Service, Privacy Statement, and other important information at www.vw.com/carnet. Do not drive while distracted. Vehicle features and content may vary depending on vehicle equipment. Please see owner manual for further information.


⁵ Requires myVW Mobile App and compatible factory-installed or dealer-installed remote start feature. See Owner's Manual for further details and important warnings about the keyless ignition feature. Do not leave vehicle unattended with the engine running, particularly in remote start spaces, and consult local laws for any limitations on use. Standard text and data rates may apply.


⁶ Requires myVW mobile app. Standard text and data rates may apply. See Owner's Manual for further details and important warnings about locking and unlocking your vehicle remotely.

⁷ Requires myVW mobile app and acceptance of Car-Net Terms of Service. Standard text and data rates may apply.

⁸ Standard text and data rates may apply and acceptance of Car-Net Terms of Service. Do not use feature to locate stolen vehicle.

⁹ Standard text and data rates may apply. Always pay careful attention to the road, and do not drive while distracted.

 Warning: See [Navigation](#) in your Infotainment System Booklet for more detailed information and for important safety warnings. Navigation is an optional feature.

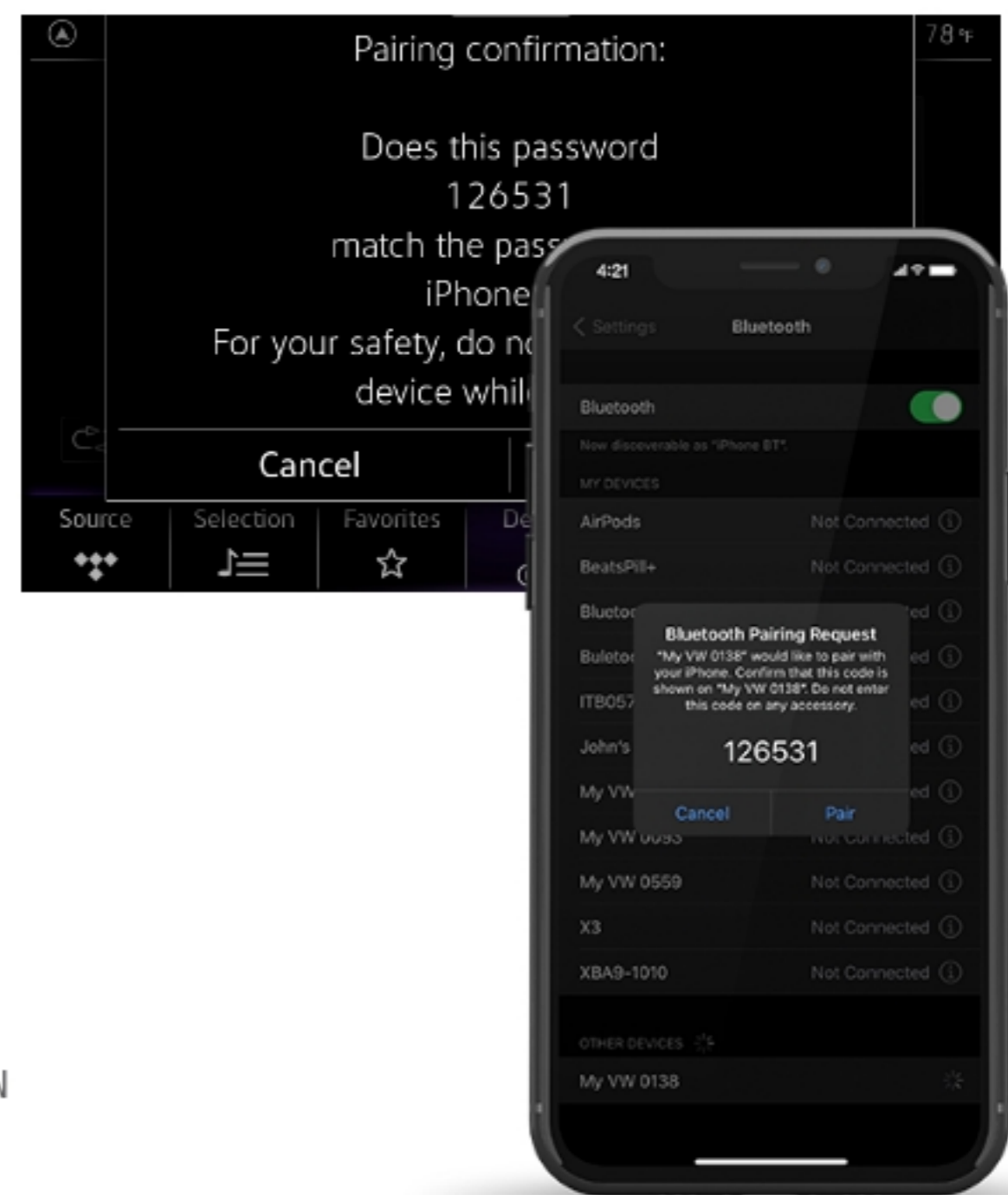
 Warning: See [myVW](#) in your Owner's Manual for more detailed information and for important safety warnings.

Bluetooth Technology/ Voice Recognition


Pairing a Compatible Phone

1. With the ignition on and the vehicle in Park, turn the Infotainment system on. Your vehicle's Bluetooth system will be in "discovery" mode.
2. From the Bluetooth menu on your phone, search for new devices and select MY VW XXXX (last four digits of VIN).
3. A connection request will appear on the Infotainment touchscreen display.
4. Press **Connect** on the Infotainment touchscreen.
5. The touchscreen will then show a PIN.
6. Make sure the same PIN is displayed on your phone and press **Yes** on the Infotainment touchscreen, then press **Pair** on your phone.
7. Allow contacts to Sync when prompted.

Note: If your phone displays a prompt asking to connect to your vehicle, make sure to enable future automatic connections. This will help to automatically reconnect the compatible paired device to the system. Once the PIN is shown, pairing must be completed within 30 seconds; otherwise, the process will need to be repeated.



Primary and Secondary Phone Functionality


Two active phones can be connected simultaneously. Follow steps 1-7 above. Only contacts from the primary phone will be shown within the Infotainment system. Switching between phones requires pressing the **Swapping** icon .

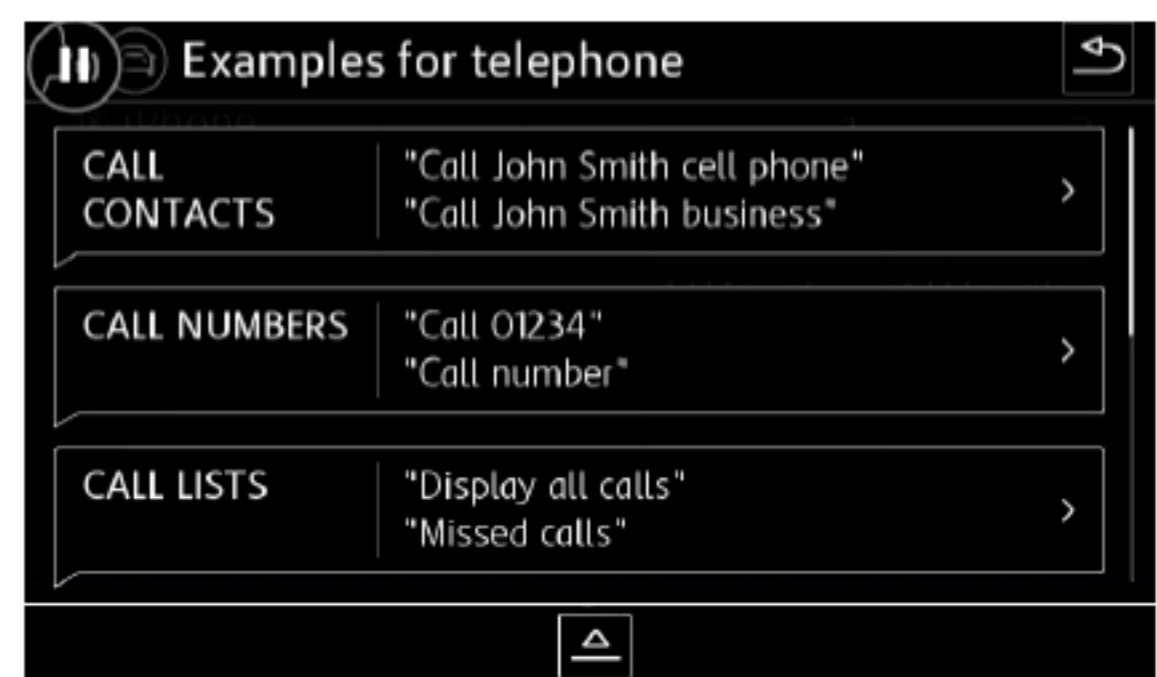
Note: This feature is not available when the phone is connected to App-Connect, Apple CarPlay® or Android Auto™.

 Watch the Phone Pairing video.

Call by Name via Native Bluetooth Technology

Applies to vehicles with Voice Recognition feature.

1. Short press the **Voice Control** button  on the multi-function steering wheel.
2. After the chime say, "Call," followed by the name of the person you want to call. For example, "Call Mike Brown."
3. The system will confirm, "Do you want to call Mike Brown?" You then reply, "Yes." If the contact has multiple numbers, select or say the desired line number on the screen when prompted. Once selected, the system will then say, "Contact is being dialed."




Note: If connected to App-Connect, Apple CarPlay, press and hold the Voice Recognition button to activate Apple Siri > then say, "Call Mike Brown."


Voice Recognition Tips

- The contact must be said exactly as it is stored in your phone's contact list.
- If multiple numbers are stored per contact, you may use the shortcut, "Call John Smith work," or the system may ask you to choose: work, mobile, home, etc.

Answer an Incoming Call




The Bluetooth system will interrupt your car stereo with a ringtone. Press the **OK** button on the multi-function steering wheel or the green **Phone** icon  on the Infotainment touchscreen to answer the call.

Volume Settings

To adjust the volume of the Bluetooth system while on a call, press the **Volume Up** or **Volume Down**  button on the left side of the multi-function steering wheel.


Switch to Private Mode





To prevent passengers from overhearing a conversation, switch a Bluetooth call to your mobile phone:

1. Once a call has been answered, use the **Horizontal Menu** buttons  on the multi-function steering wheel to customize the instrument cluster display.
2. Use the **Vertical Arrow** buttons  on the right side of the multi-function steering wheel to scroll to the Telephone menu.
3. Use the **Horizontal Menu** buttons  to open the Telephone menu.
4. Use the **Vertical Menu** buttons to scroll to "Private" and select with the **OK** button.





End a Call


If you are in the Phone Menu function, press the red **Phone** icon  on the touchscreen. Or:

1. Use the **Horizontal Menu** buttons  on the multi-function steering wheel to access the Phone menu in the instrument cluster display.
2. Press the **Vertical Arrow** buttons  on the right side multi-function steering wheel to scroll to the Telephone menu.
3. Use the **Horizontal Menu** buttons  to open the Telephone menu.
4. Press the **Vertical Arrow** buttons  until "End" appears in the display and select with the **OK** button.


Cancel Active Voice Recognition or an Active Route

Double press the **Voice Control** button  on the multi-function steering wheel to end Voice Recognition. To end an active route, short press the **Voice Control** button  and say "Cancel destination" after you hear a beep.

Destination Entry with Voice Recognition

1. Short press the **Voice Control** button  on the multi-function steering wheel. A beep will sound.
2. Say, "New destination."
3. After the beep, speak the address. For example, "Two zero two four Main Street, Los Angeles." Speak in single digits.
4. The system will repeat the address for confirmation and ask if you would like to start route guidance.



 Warning: Visit www.knowyourvw.com/bluetooth to view more detailed information and important safety warnings for **Bluetooth Pairing**.

 Warning: See **Voice Control** in your Infotainment System Booklet for more detailed information and for important safety warnings.

App-Connect

To start App-Connect*, pair your smartphone to your VW's Bluetooth and watch as your select apps appear on the touchscreen display. Need a couple extra bars on your phone's battery? Get a charge beyond just your driving experience. Plug your phone into your VW's USB port, and enjoy all the same access.

*Always pay careful attention to the road, and do not drive while distracted. Not all features available on all operating systems. Standard text and data usage rates apply. App-Connect features require compatible device, operating system, and mobile apps. See mobile device and app providers for terms and privacy.

Wireless App-Connect with Apple CarPlay Integration

To connect:

1. Pair your phone to the Volkswagen Infotainment system with Bluetooth.
2. A prompt will display the vehicle touchscreen asking if you want to use Bluetooth or Apple CarPlay.
3. Select Apple CarPlay. If this is the first time, accept the confirmation on your iPhone®.

OR

1. Simply unlock your iPhone and plug it into the USB port using a certified lightning cable. After choosing to use Apple CarPlay, your iPhone will ask if you'd like to use Apple CarPlay wirelessly for future connections.

Note: Please confirm all prompts from App-Connect on the mobile device for successful Apple CarPlay connection.

[▶ Watch the Apple CarPlay Wireless Connection video.](#)

Apple CarPlay®

Apple CarPlay is a smarter way to use your iPhone while you drive your Volkswagen. With an updated user interface that helps you control tunes, turns and Siri® suggestions, a calendar app that lets you view and manage your day, and maps that reveal more of what's around you, getting there just got a whole lot easier—and a lot more fun.*

1. Ensure you are running the latest iOS on your device.
2. Unlock your iPhone and plug it into the USB port using a certified lightning cable.
3. A message will appear on the touchscreen display stating that a new device has been detected. It will ask, "Do you want to connect with Apple CarPlay?" Select **Connect**.

OR


1. Pair your iPhone to your Infotainment system's Bluetooth connection. When the "Select a connection technology" pop-up appears, select **Apple CarPlay**.
2. Select "Allow" on your iPhone to enable Apple CarPlay to access your iPhone while your iPhone is locked.

Note: You will have to have had an unlocked iPhone within the past hour in order to use Apple CarPlay. When you are connected using Apple CarPlay, your iPhone can no longer be used as a MEDIA source or as a Bluetooth device. Apple CarPlay is compatible with iPhone 5 or higher running iOS 7.1 or later. Further information can be found at support.apple.com and siriuserguide.com. Apple CarPlay is a trademark of Apple Inc.

[▶ Watch the Apple CarPlay USB video.](#)

Features

Apple CarPlay features Siri voice control. Siri must be enabled on the device to use Apple CarPlay. There are two ways to activate Siri:

- Press and hold the **Voice Control** button  on the multi-function steering wheel until you hear the tone, which activates Siri.
- Press and hold **Home** on the touchscreen to activate Siri.

1. **Home** features include:

- Return to the Apple CarPlay home screen or to the Apple CarPlay Dashboard.
- Long press to activate Siri.

2. **Phone**: Siri can help you make calls, return missed calls and listen to voicemail.

3. **Maps**: Opens Apple Maps for turn-by-turn directions, traffic conditions, immersive 3D experiences and estimated travel time. Siri can also help with directions. Activate Siri and say, "Navigate to," and your destination.

4. **Messages**: Siri can send, read and reply to your text messages for you.

5. Tapping the **Volkswagen Logo** icon simply takes you to the Volkswagen native user interface with all the features and functions of Apple CarPlay still active.

- To charge iPhone only, disconnect from Apple CarPlay by pressing the **Volkswagen Logo** icon, then select **Disconnect** on the touchscreen. This will allow Bluetooth® access while charging your iPhone.

*Always pay careful attention to the road, and do not drive while distracted. Not all features are available on all operating systems. Standard text and data usage rates apply. App-Connect features require a compatible device, operating system and mobile apps. See mobile device and app providers for terms and privacy.

[Click here](#) for further information on Apple CarPlay apps.

Wireless App-Connect Android Auto

To connect:

1. Pair your phone to the Volkswagen Infotainment system with Bluetooth.
2. Select **Use Android Auto** or select **Cancel** for Bluetooth connection.

Note: Please confirm all prompts from Android Auto on the mobile device for successful Android Auto connection.

[▶ Watch the Android Auto Wireless Connection video.](#)

Android Auto™


Use some of your favorite Android™ applications on the road through your Volkswagen's Infotainment screen. You can talk to Google on Android Auto to get driving directions, send a text, or place a hands-free phone call. Android Auto is made to help you focus on the road while having fun along the way.

1. Ensure you are running the latest Android™ OS on your device and download Android Auto from the Google Play Store. An active Google account and an internet connection is required. If you're using Android 10 or higher, the app is already on your phone.
2. Plug your Android phone into the USB port using a certified USB Cable.
3. Press the **App** key on the touchscreen.
4. Select **Android Auto** on the touchscreen. Ensure your phone is unlocked OR pair your Android phone to your Infotainment system's Bluetooth connection. Then, select "**Use Android Auto**" in the pop-up.
5. Select **OK** on the touchscreen for data transfer prompt.
6. Follow the instructions on your device to continue setup.
7. Android Auto will appear on the Infotainment touchscreen once all the prompts have been accepted on your device.

Google, Android, Google Play and Android Auto are trademarks of Google LLC. [Click here](#) for further information. To use Android Auto on your car display, you'll need an Android phone running Android 6.0 or higher, an active data plan and the Android Auto app.

[▶ Watch the Android Auto USB video.](#)

Features


1. **Microphone**: Google Assistant can be activated with a long press of the **Microphone** icon on the touchscreen or by using touchscreen commands that work with available apps. Google Assistant can also be activated using your voice to easily send messages, get directions, control media and more. Just say, "Hey Google," long-press the **Voice Control** button  on the multi-function steering wheel, or tap the **Microphone** icon on the touchscreen to get started.

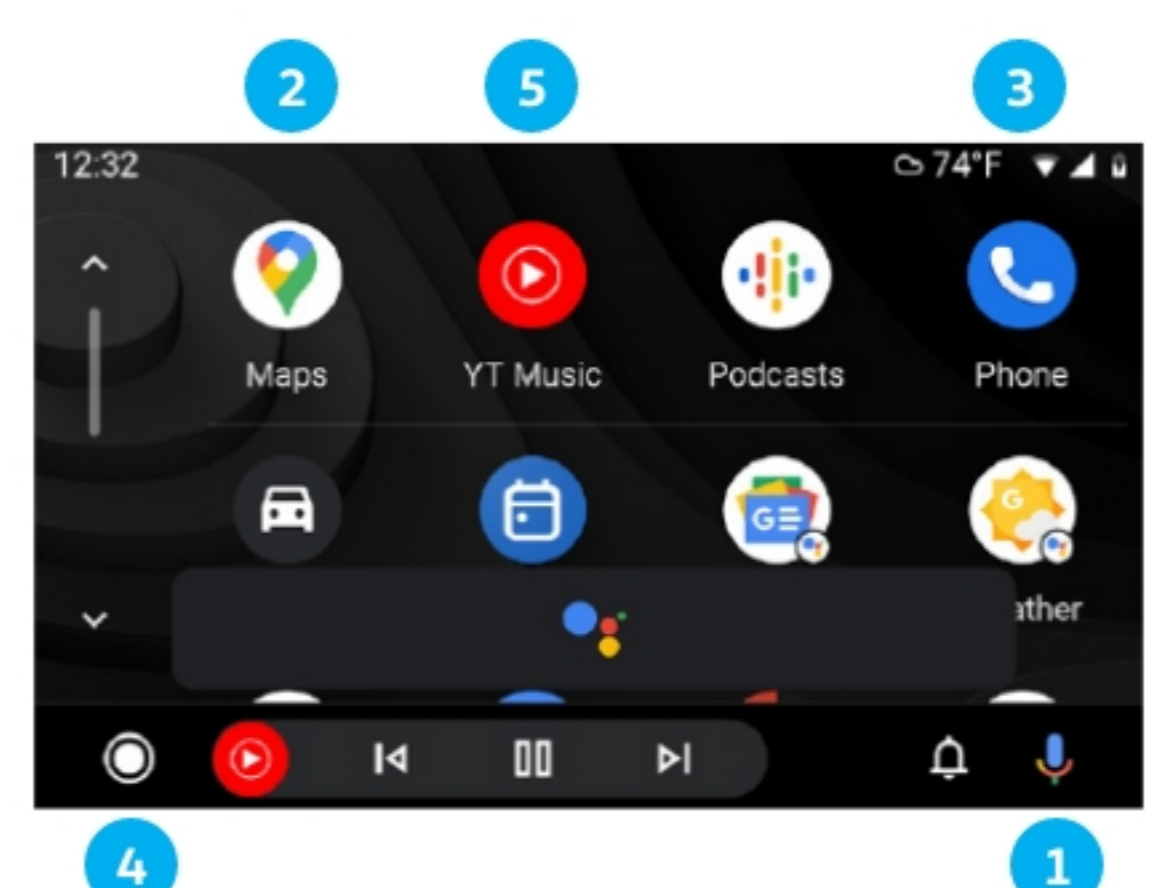
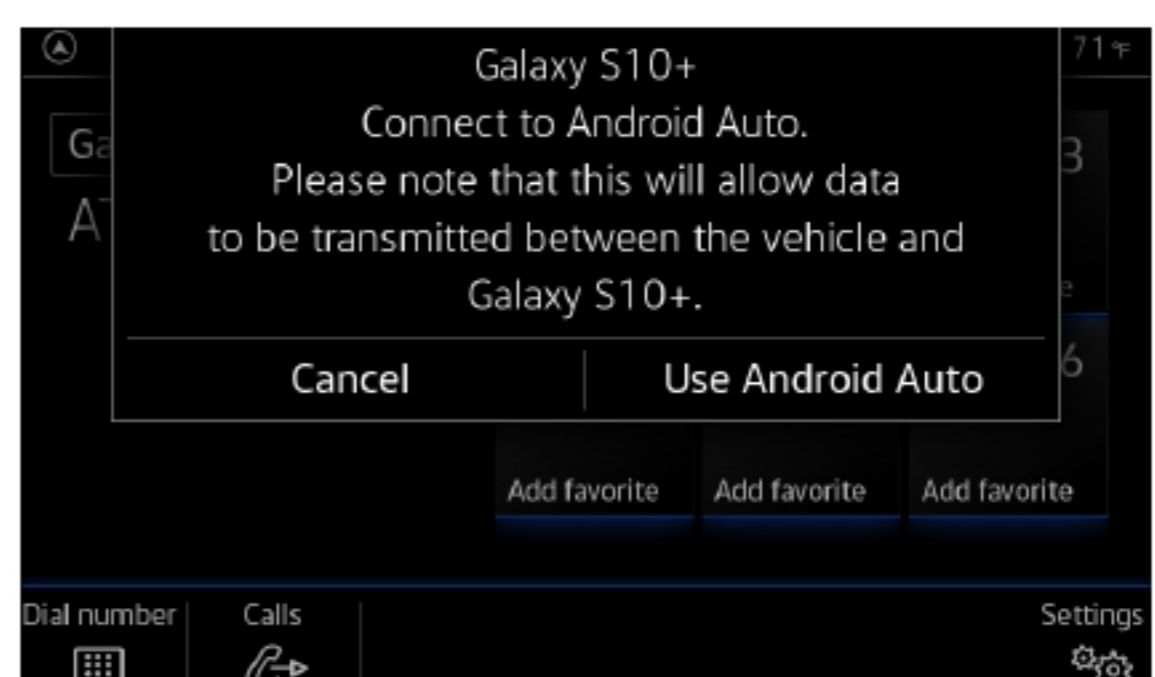
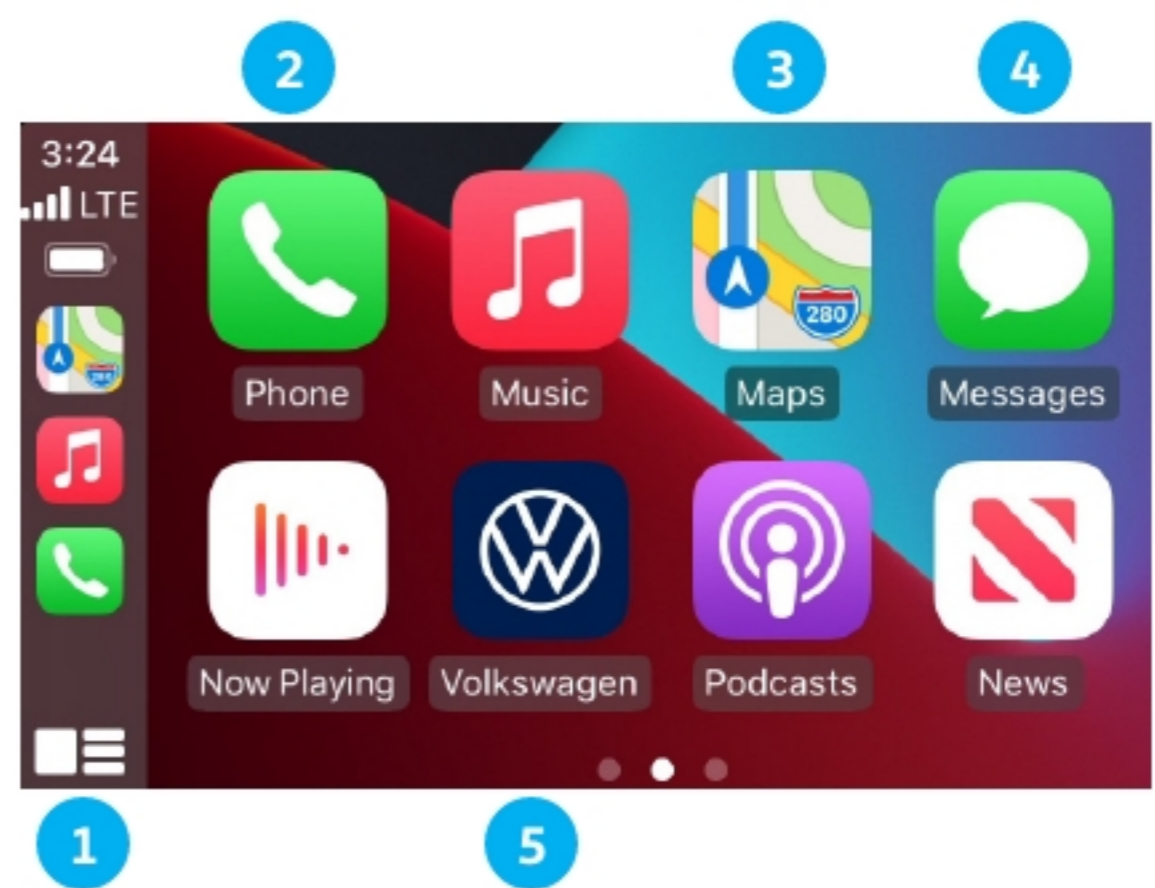
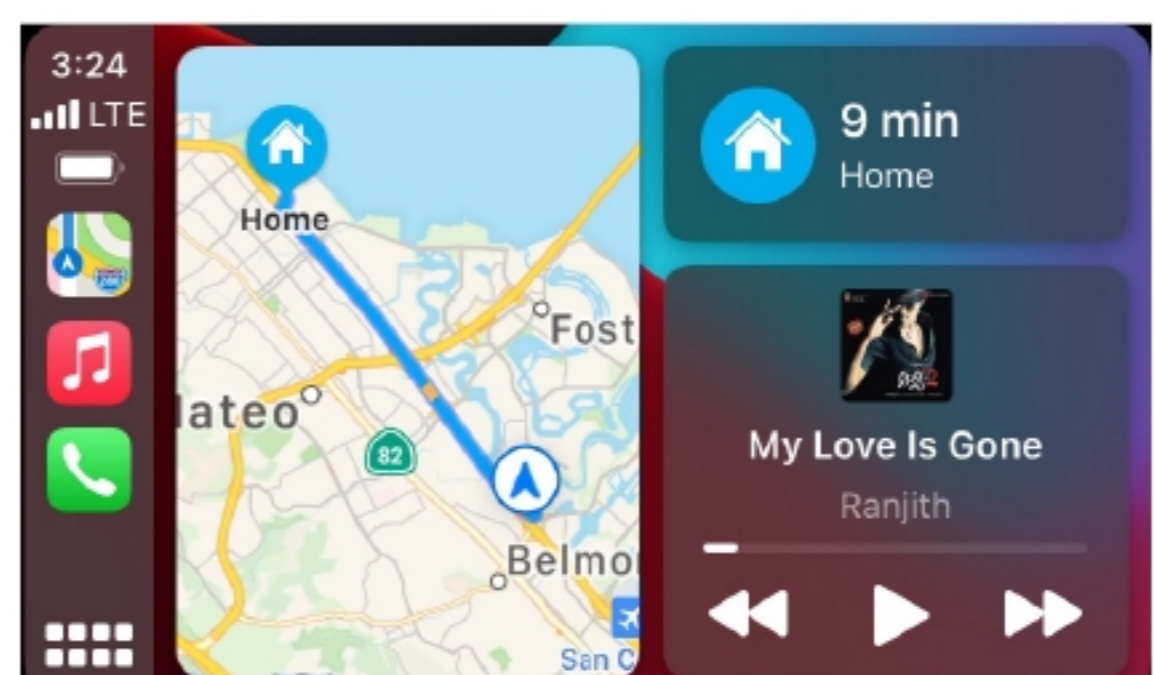
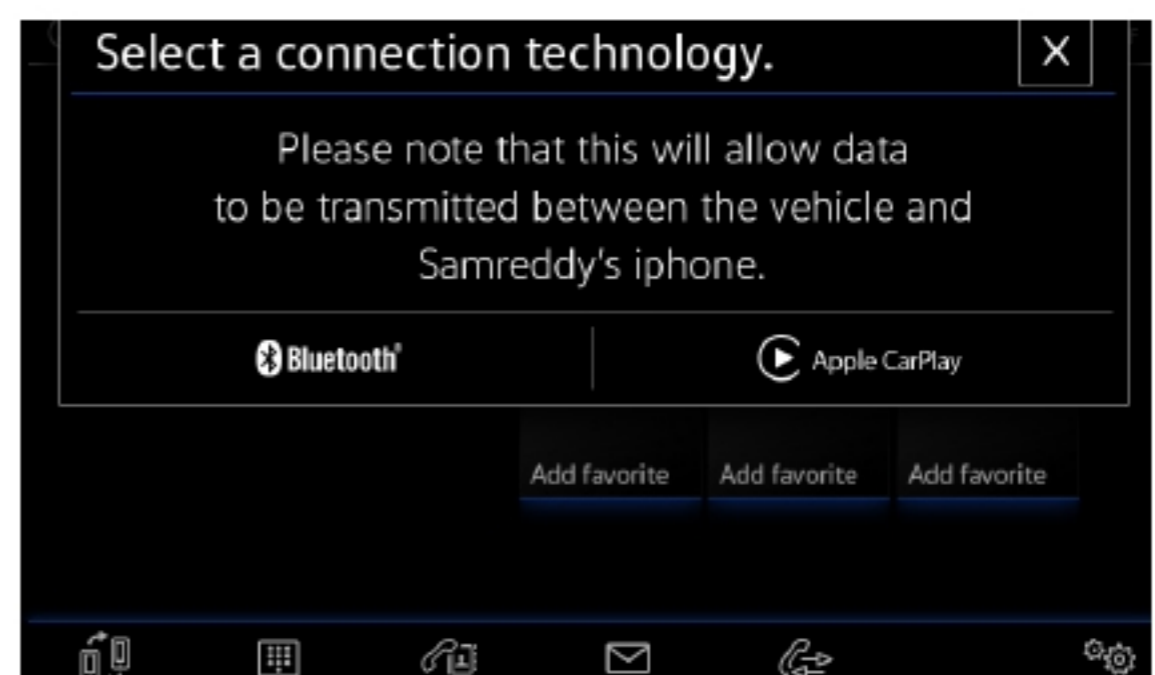
2. **Navigation**: Predictive navigation provides turn-by-turn directions, traffic conditions and estimated travel time. Android Auto can predict where you want to go next based on your calendar and recent destinations.

3. **Phone**: Listen and reply to text messages, make calls or check your voicemail.

4. **Home Screen**: Takes you back to the home screen of Android Auto.

5. **Music and Audio**: Use your touchscreen to access your favorite artists, songs and playlists. Android Auto lets you stream from apps such as Pandora, Spotify and iHeartRadio.

Tapping the Exit icon  simply takes you to the Volkswagen native user interface, then select Disconnect if you wish to completely disconnect from Android Auto.



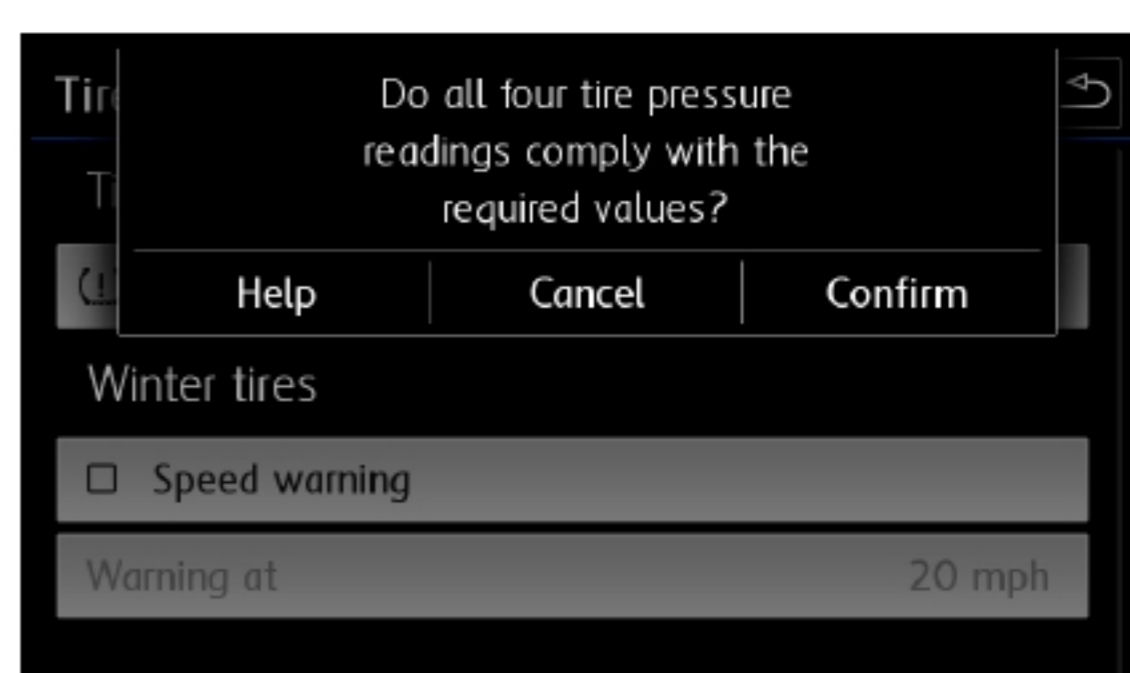
TPMS/Keyless Access/ Windshield Wipers and Washer

TPMS

Tire Pressure Monitoring System (TPMS) Recalibration

The TPMS must be recalibrated each time the tire pressure in one or more tires has been adjusted or after one or more tires has been changed, exchanged or repaired. The new tire pressures are stored in the system after at least 20 minutes of normal driving. To recalibrate the TPMS:

1. Turn the ignition ON.
2. Press the **CAR** button on your touchscreen.
3. Select **Settings** on the touchscreen.
4. Select **Tire settings**.
5. Select **Set**.
6. Select **Confirm** to store.



[▶ Watch the TPMS video.](#)

Keyless Access

Unlock

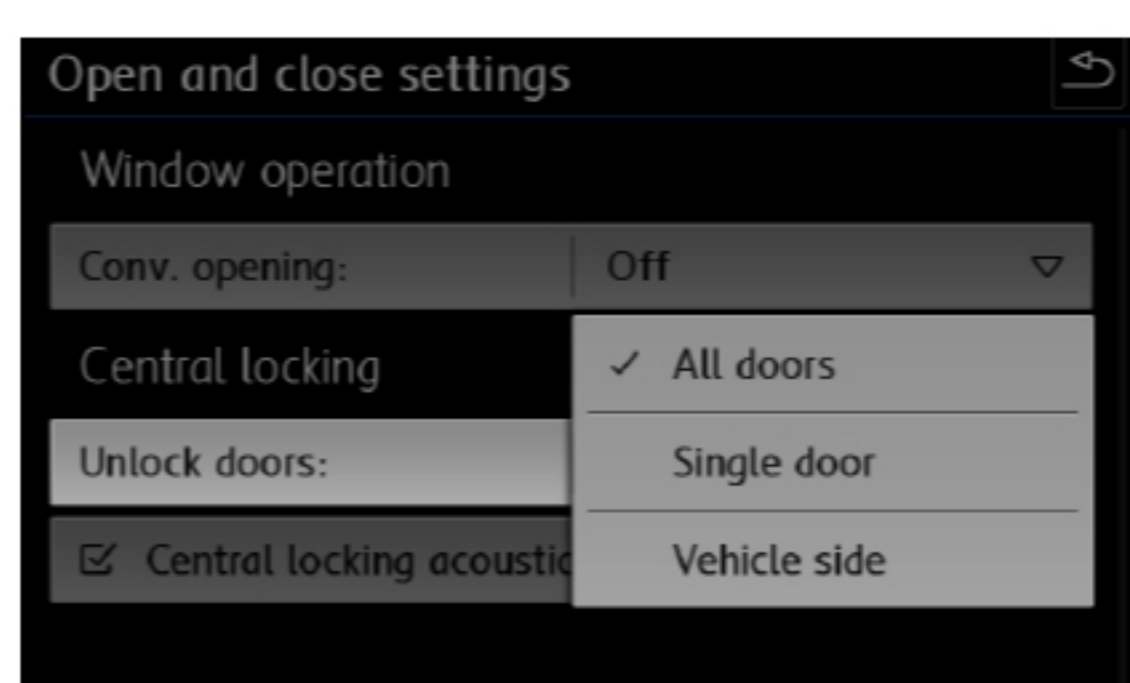
1. Make sure you have your key fob with you.
2. To unlock the driver door, push the button on the door handle once.
3. To unlock all doors, push the button on the door handle twice.
4. Pull the handle to open the door.

Lock

1. Make sure you have your key fob with you.
2. Push the button on the door handle once.

Customize which Doors to Unlock with Keyless Access

1. Make sure the vehicle is parked. The vehicle will not allow you to customize Keyless Access while driving.
2. Select **CAR** from the Infotainment touchscreen.
3. Select **Settings**.
4. Select **Open and close settings**.
5. Select **Unlock doors** and select which doors to lock or unlock with keyless entry.
 - "All doors" unlocks all doors.
 - "Single Door" unlocks only the driver's door.
 - "Vehicle side" unlocks only the door(s) on the side where the key is at the moment.



[▶ Watch the Keyless Access video.](#)

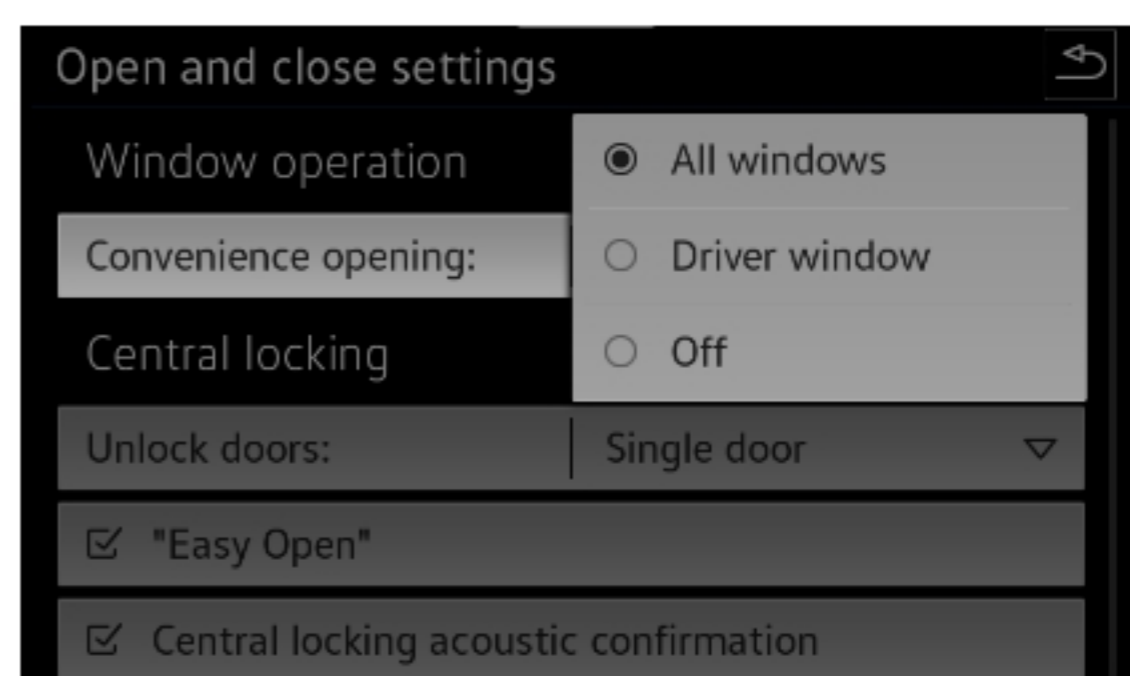
Window Convenience Opening

The windows can be opened from outside the vehicle using the vehicle key when the ignition is switched off. To open:

1. Press and hold the unlock button on the vehicle key to open the windows.
2. To stop the function, release the unlock button.

You can select the window convenience opening settings in the Vehicle settings menu in the infotainment system.

1. Select **CAR** from the Infotainment touchscreen.
2. Select **Settings**.
3. Select **Open and close settings**.



Windshield Wipers and Washer

Intermittent

- From the **OFF** position, move the wiper stalk one click up to activate the intermittent wipers with rain-sensing.
- The switch on top of the stalk varies the time interval between each wipe.
- The farther the switch is moved to the right, the shorter the interval between each wipe will be.

Note: Ensure wiper stalk is in OFF position before entering a car wash.



Rain-Sensing Wipers

To activate and deactivate wipers within the Infotainment touchscreen.

1. Select **Car**.
2. Select **Settings**.
3. Select **Mirror and wiper settings**.
4. Select **Automatic wiper during rain**. A check mark indicates it is active.

Note: Applies to vehicles equipped with rain sensors.

Continuous

- **LOW**: From the **OFF** position, move the wiper stalk up two clicks.
- **HIGH**: From the **OFF** position, move the wiper stalk up three clicks.

Rear Wiper

To operate, push the lever one click away from you. If you have the front wipers on and you put the car in reverse, the rear wiper activates in a single wipe.

Rear View Camera Washer System

The Rear View Camera washer system works with the wash and wipe system to clean the Rear View Camera when the rear window wash and wipe system is activated.




























































Service Position

With hood closed and ignition off, press and hold the windshield lever down. Wipers will move into the service position. Lift wipers by arm away from windshield. Before driving, fold wiper arms back onto the windshield. Turn ignition ON, and press the wiper lever down briefly. The wipers will move back to the park position.

[▶ Watch the Windshield Wipers video.](#)

Warning/ Indicator Lights

For additional information on indicator lights, refer to your vehicle's Owner's Manual.

 Central warning light	 Lane Assist in control
 Collision warning	 Collision warning deactivated
 Electronic parking brake	 Turn signals
PARK Electronic parking brake	 Trailer turn signal
 Brake system malfunction	 Speed stored, Regulation active
BRAKE Brake system malfunction Brake fluid level too low	 Press the brake pedal
BRAKE WEAR Check brake system	CRUISE Speed stored, regulation active
 Press the brake pedal	 Lane Assist active
 Engine oil pressure too low	 High beams or headlight flasher
 Engine coolant system malfunction	 Service due
 Steering malfunction	 Sport driving mode
 12 V vehicle battery	 Individual driving mode
 Electronic parking brake malfunction	 Normal driving mode
SOS Malfunction in the emergency call system Limited function in the emergency call system	 Eco driving mode
 Central warning light	 Engine coolant temperature too high
 Check brake system	 High beam control active
 Anti-Slip Regulation (ASR) switched off, ESC Sport switched on	 Autonomous Emergency Braking starts
 Rain/light sensor malfunction	 Distance warning
 Electronic Stabilization Program (ESC) or Anti-Slip Regulation (ASR) is regulating Electronic Stability Control (ESC) has been switched off due to system requirements	 Cruise control system malfunction
 Anti-Lock Braking System (ABS) malfunction	 ACC is regulating No vehicle driving ahead is detected
ABS Anti-Lock Braking System (ABS) malfunction	 ACC is regulating Vehicle driving ahead is detected
 Driving light failure	 Hill descent assist
 Washer fluid level too low	 Offroad driving profile
 Exhaust system malfunction	 Offroad Custom driving profile
 Particulate filter clogged with soot	 Mobile phone connected via Bluetooth®
 Steering malfunction	 Outside temperature is below +39 (+4 C) Snow driving mode
 Tire pressure too low Tire Pressure Monitoring System (TPMS) malfunction	 Mobile phone battery charge level
 Engine RPM limited	 Cruise control system is switched on
 Transmission malfunction	 Start/Stop system active
 Adaptive Cruise Control (ACC) not available	 Start/Stop system not available
 Tank almost empty	 Economical driving condition
 Engine oil level too low, Engine oil system malfunction	
 Windshield wiper malfunction	
 Blind Spot Monitor active	

Failure to heed warning lights and instrument cluster text messages can cause the vehicle to break down in traffic and result in a collision and serious personal injury.

- Never ignore warning lights or text WARNINGS.
- Always stop the vehicle as soon as it is safe to do so.
- Park the vehicle at a safe distance from moving traffic and where no part of the hot catalytic converter and exhaust system can come into contact with flammable materials under the vehicle, such as dry grass, brush, spilled fuel, etc.
- A broken-down vehicle presents a high accident risk for itself and others. Switch on emergency flashers and set up a warning triangle to warn oncoming traffic.
- Before opening the engine hood, always switch off the engine and let the engine cool down.
- Always be very careful when working in the engine compartment, which is a potentially dangerous area in any motor vehicle and can cause serious personal injury.

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