



2023 Jetta

Quick-Start Guide






Optional features shown.

The information within this guide must be used in conjunction with the information in the Volkswagen Owner's Manual. You should refer to your vehicle's Owner's Manual, and Infotainment System Supplement for all information, warnings and feature limitations. Always pay careful attention to the road and do not drive while distracted. Some Infotainment features can only be accessed and operated when the vehicle is standing still.


Introduction to Your Jetta

1. Steering Wheel Left Side Controls


Buttons for operating Driver Assistance features. Volume settings  for radio, navigation system notifications, and phone calls. To increase or decrease volume, press the buttons on each side. On GLI models equipped with capacitive buttons, you can also slide your finger.

2. Steering Wheel Right Side Controls


The buttons on the right side of the multi-function steering wheel are used to access functions in the instrument cluster display:


 **Voice Control Button:** Activates the Voice Recognition System. Short press to activate Volkswagen Voice Control.* Long press to activate third party voice control with a compatible smart phone connected to App-Connect.

VIEW VIEW Button: Will allow you to switch between displays. Depending on equipment, displays and settings may vary. Please see the Owners Manual for more information.


 **OK Button:** Used to open a menu, select a setting in the instrument cluster display, and for accepting phone calls.

 **Horizontal Menu Buttons:** Used to navigate through the instrument cluster's main menus.

 **Vertical Arrow Buttons:** Push to navigate inside a specific menu.

 **Horizontal Arrow Buttons:** Press on either side to change radio stations, scroll through radio presets, or to select the next or previous media track. On GLI models equipped with capacitive buttons, you can also slide your finger.

3. USB-C Port

USB Type C ports  allow you to connect your mobile phone to your Jetta using the latest generation of USB. To utilize USB Type C, you must have a compatible cable. To find a cable that converts your phone's charging port to a USB Type C connector, [click here](#).

4. Wireless Charging

Can charge a Qi-capable mobile phone without the need to plug in a cable. Simply place it securely in the center of the surface with the display facing up. An alert in the Infotainment system indicates when charging begins.


5. Windshield Wiper and Washer Lever

Intermittent/Low/High functions activated by moving the stalk into the desired position. Intermittent or rain-sensing* wiper speed is controlled by the switch on top of stalk. Pull the stalk toward the steering wheel to wash. Press the stalk down for a single wipe.

6. Infotainment





Dedicated buttons and touchscreen commands control radio, media selections, compatible phones, car functions, ambient lighting* and the optional navigation system.*

7. Start-Stop System*



Switches off the engine automatically when vehicle stops. When needed, the engine switches back on automatically. The feature is activated every time the ignition is switched on. Press the  button to deactivate. Status of the system is displayed in the Vehicle Status instrument cluster menu. See operating conditions in your Owner's Manual.

8. Digital Cockpit*

Allows you to customize the presentation of vehicle information in the instrument cluster display. When in the Navigation menu, selecting the **VIEW** button on the steering wheel toggles between two map sizes. The display can also be personalized using the Infotainment system. Select **CAR > Settings > Active Info Display**.

Reset Trip Odometer: On the Steering Wheel Right Side Controls, press  until you see "driving data" in the instrument cluster. Use  to select **Trip**, press , then press and hold  to reset.

9. Remote Start* (not shown)

If your vehicle is equipped, the engine can be started from outside the vehicle with the **Remote Start** button, allowing the HVAC system to heat or cool the interior. On your key fob, press the **Lock** button , then the **Remote Start** button  twice.

*Available on select trim lines.




Driver Assistance

Features

Activate Cruise Control or Adaptive Cruise Control*

*Depending on vehicle equipment.



Locate the Cruise Control buttons on the left side of the multi-function steering wheel.

- Press the  button to activate Cruise Control or Adaptive cruise control depending on vehicle equipment.
- A speedometer icon  or  will appear in the instrument cluster display.




 Watch the Cruise Control video.



Set Cruising Speed

1. When you get to your cruising speed, press the **SET** button on the multi-function steering wheel.
2. A green cruise control indicator light  or  will illuminate in the instrument cluster display.
3. To increase/decrease the speed by 1 mph increments, press the **+** or **—** button.
4. To increase/decrease the speed by 5 mph increments, press and hold the **+** or **—** button.

Cancel and Resume


1. To cancel the cruise speed, press the brake pedal or press the  button once on the multi-function steering wheel.
2. The green **CRUISE** indicator light  or  will go off. Your last selected speed stays in memory until you turn off the ignition or turn Cruise Control off.
3. To resume your set speed, press the **RES** button on the multi-function steering wheel.


Turning Cruise Control System Off


- Press  twice.

Adaptive Cruise Control Distance Level Setting

Applies to vehicles with Adaptive Cruise feature. This feature is not a substitute for attentive driving.

Adaptive Cruise Control (ACC) helps maintain an individually stored constant speed and a previously set distance between your vehicle and those in front of you. When you approach a slower moving vehicle in front of you, the vehicle may brake if the situation requires. When the vehicle is no longer present, ACC will accelerate back to the stored speed. You can set the speed-dependent distance  from the vehicle ahead to one of five levels.

- To change the ACC distance interval, press the  button to cycle through the distance intervals until you reach your desired distance level. When the shortest interval is reached, the distance returns to the greatest interval when the button is pressed again.




 Watch the Adaptive Cruise Control video.

Travel Assist System

Applies to vehicles equipped with Travel Assist.

Within system limits, Travel Assist system enables your vehicle to steer, accelerate, and brake automatically while also keeping the vehicle centered in lane. Travel Assist can also maintain a constant distance to vehicles in front which is selected by the driver. The driver must maintain supervision as the Travel Assist system is not an autonomous feature.

To enable Travel Assist:

1. Press the  button on the multi-function steering wheel to activate Adaptive Cruise Control.
2. Press the  button to switch from Adaptive Cruise Control to Travel Assist.
3. Press the **SET** button on the steering wheel at the desired speed.
4. To cancel the Travel Assist, press the brake pedal or press the  button on the steering wheel.
5. To resume Travel Assist, press the **RES** button on the steering wheel.

Emergency Assist*

*Applies to vehicles equipped with Emergency assist.

Emergency Assist can recognize driver inactivity and can automatically keep the vehicle in its lane and, if necessary, slow it down to a stop.




Emergency Assist is active when:

- The Lane Assist system or Travel Assist are active.
- A gear is engaged for driving forward.
- The system must detect lane markers on the left and right side of the vehicle.

Deactivating Adaptive Cruise Control

Applies to vehicles equipped with Adaptive Cruise Control.

To deactivate Adaptive Cruise Control, and use Conventional Cruise Control:

1. Press the  button. Depending on vehicle equipment, it may be on the steering wheel or at the end of the turn signal stalk.
2. Using the vertical menu buttons  on the steering wheel, scroll to **Speed**.
3. Select **Cruise Control** in the instrument cluster display then press the  button.

Adaptive Cruise Control is now deactivated, and your vehicle will maintain the set speed using conventional cruise control, until the next ignition cycle.



 Watch the Deactivate ACC video.

Assistance System Setting

If your vehicle is equipped with Driver Assistance features, you can access the Assistance system settings menu in the Infotainment system, allowing you to modify Driver Assistance feature operation.

1. Press the **Menu** button.
2. Press the **Assist Syst.** icon on the display.
3. Touch the image that represents the feature.

OR

Touch  to access **Assistance system settings**.



Climatronic

Climate Control

- To cool or warm the interior automatically, press the **AUTO** button to turn the system on. AUTO mode automatically adjusts the fan speed and air distribution to efficiently reach your desired temperature. The AUTO mode shuts off if the fan speed or air distribution settings are adjusted manually.
- Adjust the driver's temperature dial to your preferred setting.
- Press the **SYNC** button to synchronize the temperatures between the zones. If there is a large temperature difference between the two zones, it may hamper the system's ability to quickly cool the interior.
- In extreme heat, press the **MAX A/C** button. When a comfortable temperature has been reached, press the **AUTO** button.

 Watch the Automatic Climate Control video.

Max Defrost/Rear Defrost 1

1. Press the **Max Defrost** button. It is recommended to turn the temperature setting to HI for quickest defrost/defogging.
2. The A/C function comes on automatically and it is recommended to leave A/C on to dry the air.
3. When the windshield is clear, press the **AUTO** button.

To turn on outside mirror heating, select . This heats only if outside air temperatures below +68F (+20C).

Note: Automatic Climate Control is available on certain trim lines. In the event of significant fogging, opening a window briefly can help.

 Watch the Climatronic Defrost video.

AUTO 2

When **AUTO** is activated, it will operate like a thermostat to maintain the set temperature.

1. Turn the driver side temperature dial to the desired temperature.
2. Press the **AUTO** button if it is not already illuminated.

SYNC 3

The driver's settings will be applied to the passenger side.



1. Select your preferred temperature with the left temperature dial.
2. Adjust the fan speed and vents if necessary.
3. Press the **SYNC** button. The light on the button will illuminate, showing the sync feature is active.

Air Distribution 4

The **Air Distribution** buttons direct air to the floor, panel, defrost vents or a combination of vents.

Seat Heating/Ventilation 5

Applies to vehicles equipped with ventilated seats.

- To warm up quickly on a cool morning, press the  button for seat heating.
- To cool down quickly in warm weather, press the  button (not shown) to switch on seat ventilation.




Navigation/ myVW

Discover Media Touchscreen Navigation

Press the **NAV** icon on the touchscreen to open the Navigation **Home View**. The Home View shows your current position in the middle of the screen as a cursor that is situated in relation to the actual position of the vehicle. It also shows five suggested destinations which are based off of your last destinations, predicted destinations, favorites or imported destinations from your myVW app.* The Home View map is oriented with north at the top of the screen and the actual positions of the proposed destinations (0-5) are relative to the actual position of the vehicle.

To search for a specific destination:

1. Select the search icon .
2. Begin entering a Point of Interest (POI) or address information with House number, Street and City.
3. When your search address or POI appears in the dropdown suggestion bar, select the correct address on the screen.
4. Select **Start** to begin the route.

*Available on most MY20 and newer vehicles. Always pay careful attention to the road and do not drive while distracted. Certain services require trial or paid subscriptions, which may have their own terms and conditions. VW Car–Net Remote Access requires a VW ID, myVW app, and myVW account, cellular connectivity, network compatible hardware, availability of vehicle GPS signal, and acceptance of Terms of Service. Not all services and features are available on all vehicles and some features may require the most recent software update. Certain Car–Net services, such as Roadside Call Assist, connect out to 3rd party providers that may require additional payment. Standard text and data rates may apply for app and web features. See Terms of Service, Privacy Statement, and other important information at www.vw.com/carnet.

Applies to vehicles equipped with Navigation feature. When entering an address for another state, use only the two–character abbreviation for the state. Entering a destination on the touchscreen or changing any settings can only be done when the vehicle is stationary.

Additional Settings




With Route Options you can:

- Choose between 3 alternative routes, if available, by clicking on the route info panel where the most recommended route is highlighted in blue.
- Use Dynamic route guidance* if online traffic is available.

Before starting your route:

- Route criteria can be modified by tapping .

After starting your route:


- Modifications to the current route such as avoiding tolls or seasonal restricted roads are possible by tapping .
- Route criteria can also be modified by tapping  and selecting .

*Requires paid subscription, vehicle to be equipped with MIB3 infotainment system with navigation, acceptance of VW Car–Net Terms of Service, active data plan, and vehicle cellular and GPS connectivity.

 Watch the Navigation video.

Point of Interest (POI)

To find a specific point of interest:


1. Press the **NAV** function, then press  on the touchscreen to open the keyboard function to search POIs.
 2. Search for your desired POI i.e., airport.
 3. Select **Start** to begin route guidance.
- OR

1. Press the **NAV** function, then select a POI currently displayed on the map (this is great for finding nearby fueling stations).
2. Select **Start** to begin route guidance.

Cancel Active Route Guidance

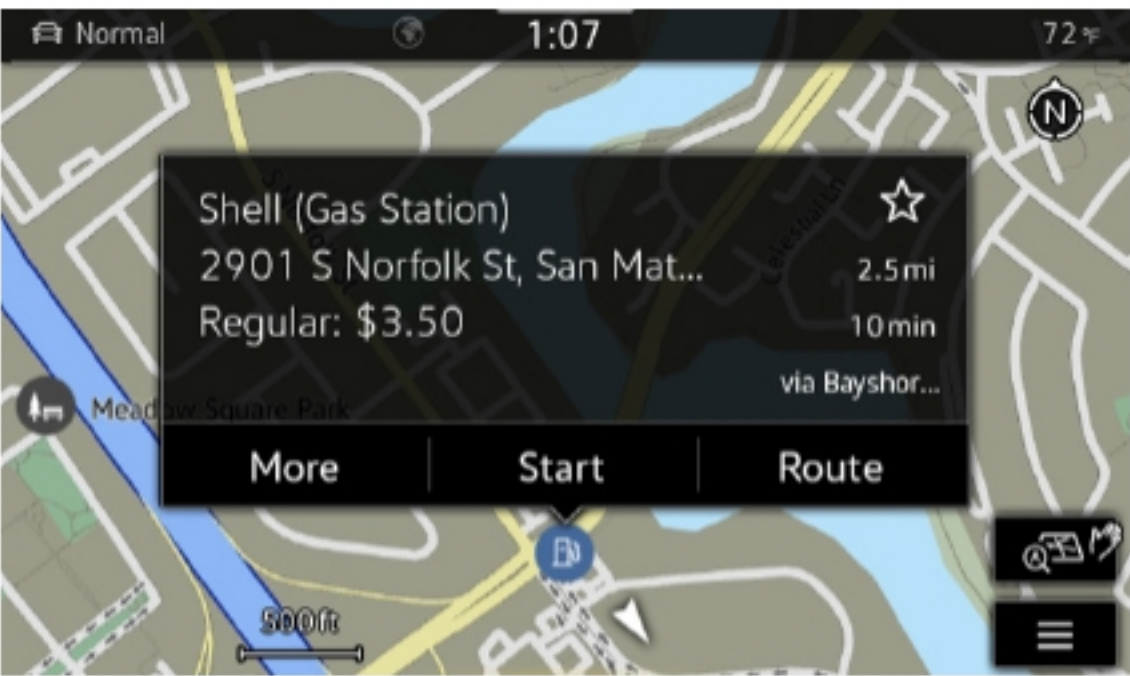
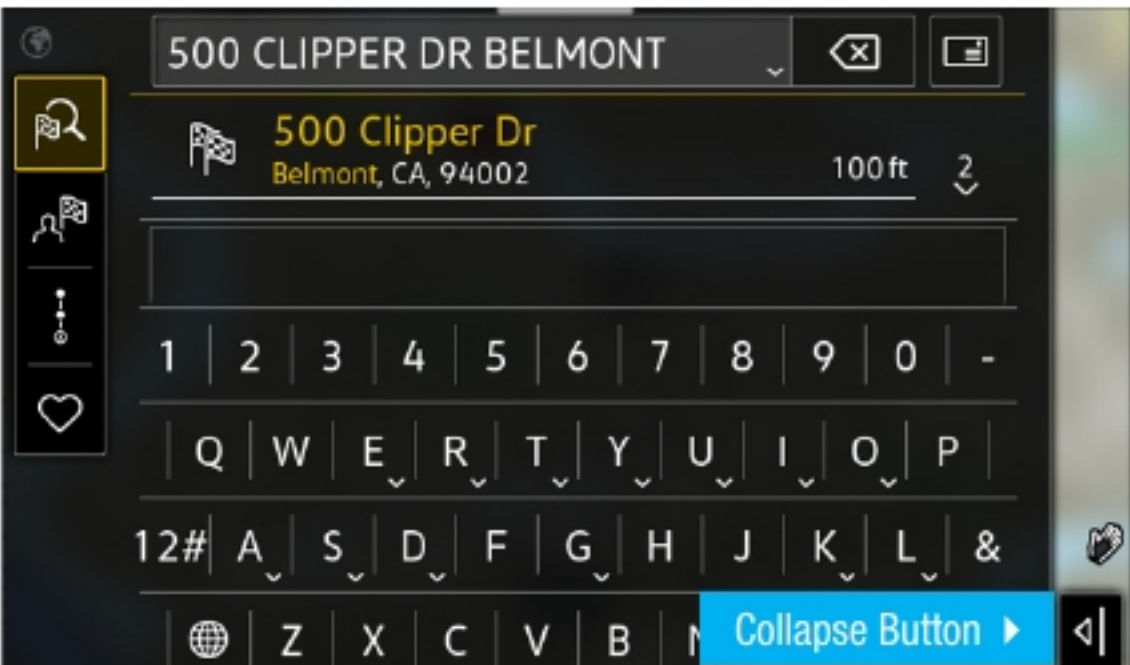
1. Press **Stop Route Guidance**  directly.

OR

1. Select **Menu** icon  in the Navigation screen.
2. Select the **Stop Route Guidance** option on the touchscreen.

Alternative Navigation

Turn-by-turn directions are also available by mirroring your favorite smartphone app to your Infotainment screen. Using the maps app on your device, you can connect to Volkswagen App-Connect wirelessly if available, or you can connect by using a manufacturer-approved USB-C cable.



myVW

All things VW. All in one place.

Put essential tools and information at your fingertips. Enjoy features such as:

- Service reminders¹, scheduling & history²
- Maintenance schedules
- Roadside assistance requests³

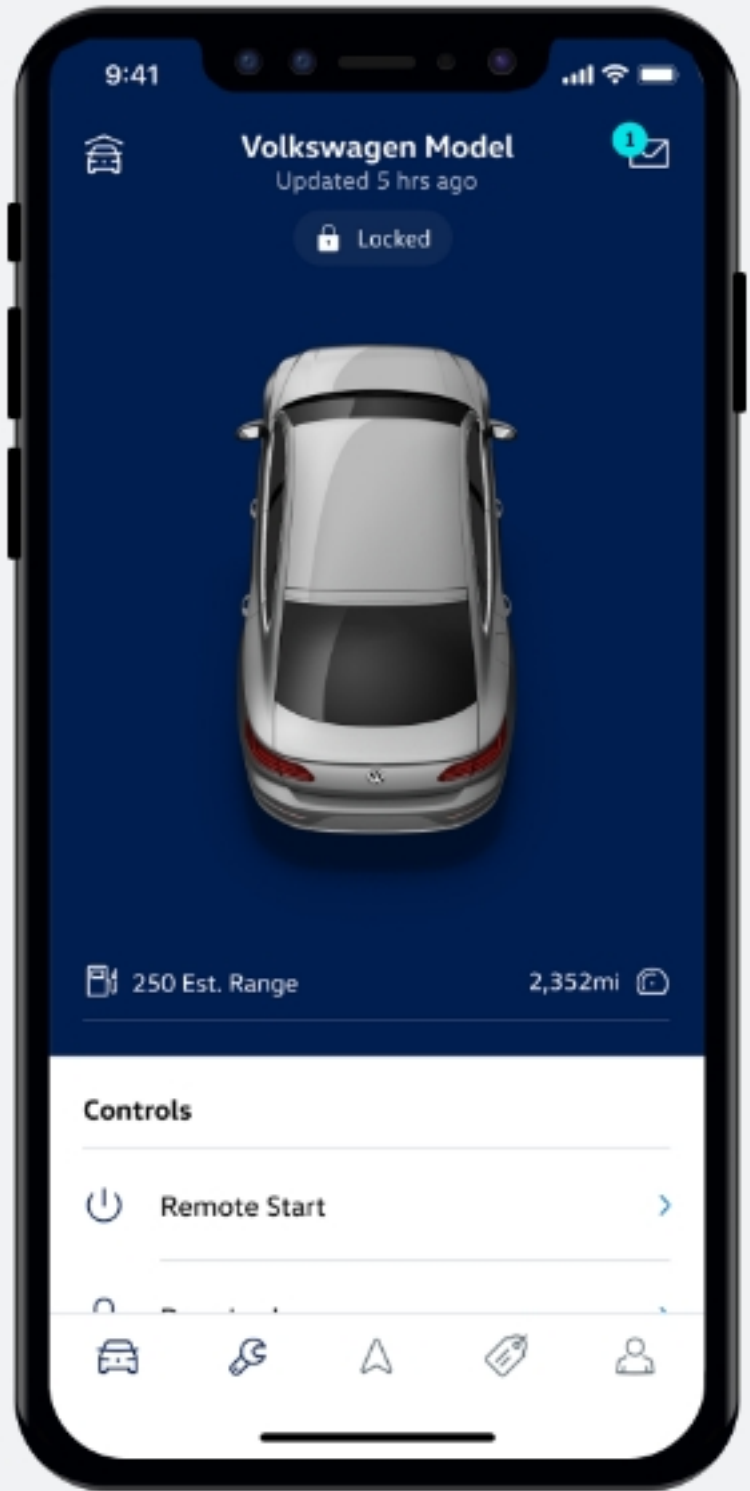
Plus, get remote features⁴ and more when you activate VW Car-Net®:

- Remote start⁵ & lock/unlock⁶
- Vehicle alerts⁷
- Last parked location⁸

myVW Enrollment Process (if not performed by dealer):

1. Download the myVW app⁹
2. Click “Sign up” and enter your email and a password
3. You’ll get an email; click on the link
4. Follow the steps to set up your account
5. If you do not see your car in the app:
 - Enter the VIN found on the driver’s side of the dashboard
 - Scan a QR code or enter a registration number from your infotainment screen. To find these, go to **Menu > Settings > VW Car-Net online services > Registration**
6. Create a 4-Digit PIN
7. Activate VW Car-Net to enjoy remote features

To learn more about myVW go to vw.com/owners



¹ Volkswagen highly recommends that a maintenance service be performed every 10,000 miles or 12 months, whichever occurs first. Actual recommended service intervals and scheduled maintenance services vary based on vehicle model, model year, and mileage. See your Volkswagen dealer, warranty & maintenance booklet, and/or VW Care Terms and Conditions for details.

² Service history is available as long as work was performed since after January 2014 at a participating Volkswagen dealership.

³ Roadside Assistance provided by a third party. May require additional payment for services rendered. See owner’s literature for limitations and details.

⁴ Available on most MY20 and newer vehicles. Always pay careful attention to the road and do not drive while distracted. Certain services require trial or paid subscriptions, which may have their own terms and conditions. VW Car–Net Remote Access requires a VW ID, myVW app, and myVW account, cellular connectivity, network compatible hardware, availability of vehicle GPS signal, and acceptance of Terms of Service. Not all services and features are available on all vehicles and some features may require the most recent software update. Certain Car–Net services, such as Roadside Call Assist, connect out to 3rd party providers that may require additional payment. Standard text and data rates may apply for app and web features. See Terms of Service, Privacy Statement, and other important information at www.vw.com/carnet. Do not drive while distracted. Vehicle features and content may vary depending on vehicle equipment. Please see owner manual for further information.


⁵ Requires myVW Mobile App and compatible factory–installed or dealer–installed remote start feature. See Owner’s Manual for further details and important warnings about the keyless ignition feature. Do not leave vehicle unattended with the engine running, particularly in enclosed spaces, and consult local laws for any limitations on use. Standard text and data rates may apply.


⁶ Requires myVW mobile app. Standard text and data rates may apply. See Owner’s Manual for further details and important warnings about locking and unlocking your vehicle remotely.

⁷ Requires myVW mobile app and acceptance of Car–Net Terms of Service. Standard text and data rates may apply.

⁸ Standard text and data rates may apply and acceptance of Car–Net Terms of Service. Do not use feature to locate stolen vehicle.

⁹ Standard text and data rates may apply. Always pay careful attention to the road, and do not drive while distracted.

 Warning: See [Navigation](#) in your Infotainment System Booklet for more detailed information and for important safety warnings. Navigation is an optional feature.

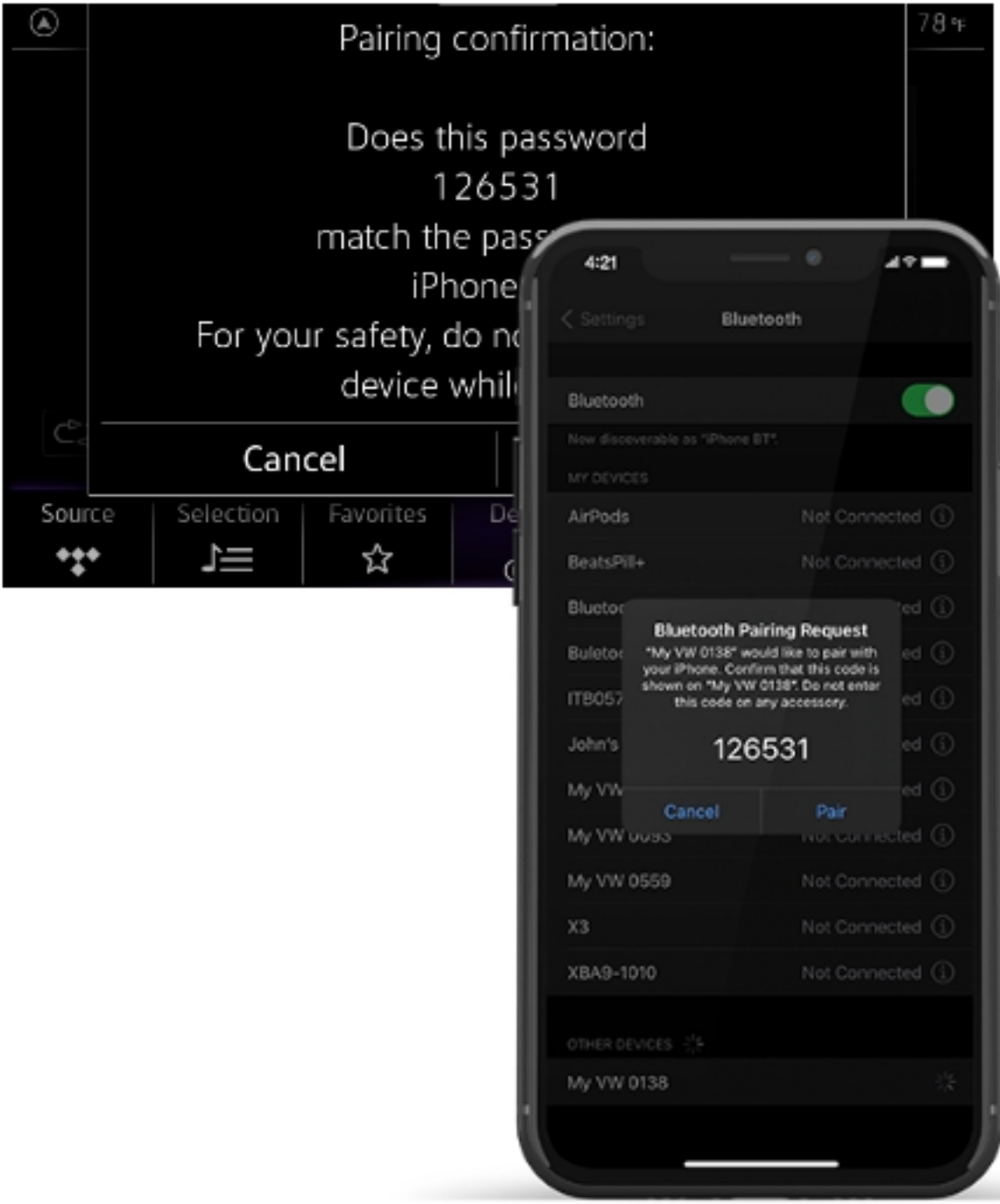
 Warning: See [myVW](#) in your Owner’s Manual for more detailed information and for important safety warnings.

Bluetooth Technology/ Voice Recognition


Pairing a Compatible Phone

1. With the ignition on and the vehicle in Park, turn the Infotainment system on. Your vehicle’s Bluetooth system will be in “discovery” mode.
2. From the Bluetooth menu on your phone, search for new devices and select MY VW XXXX (last four digits of VIN).
3. A connection request will appear on the Infotainment display.
4. Press **Connect** on the Infotainment display.
5. The touchscreen will then show a PIN.
6. Make sure the same PIN is displayed on your phone and press **Yes** on the Infotainment display, then press **Pair** on your phone.
7. Allow contacts to Sync when prompted.

Note: If your phone displays a prompt asking to connect to your vehicle, make sure to enable future automatic connections. This will help to automatically reconnect the compatible paired device to the system. Once the PIN is shown, pairing must be completed within 30 seconds; otherwise, the process will need to be repeated.



Primary and Secondary Phone Functionality


Two active phones can be connected simultaneously. Follow steps 1-7 above. Only contacts from the primary phone will be shown within the Infotainment system. Switching between phones requires pressing the **Swapping** icon .

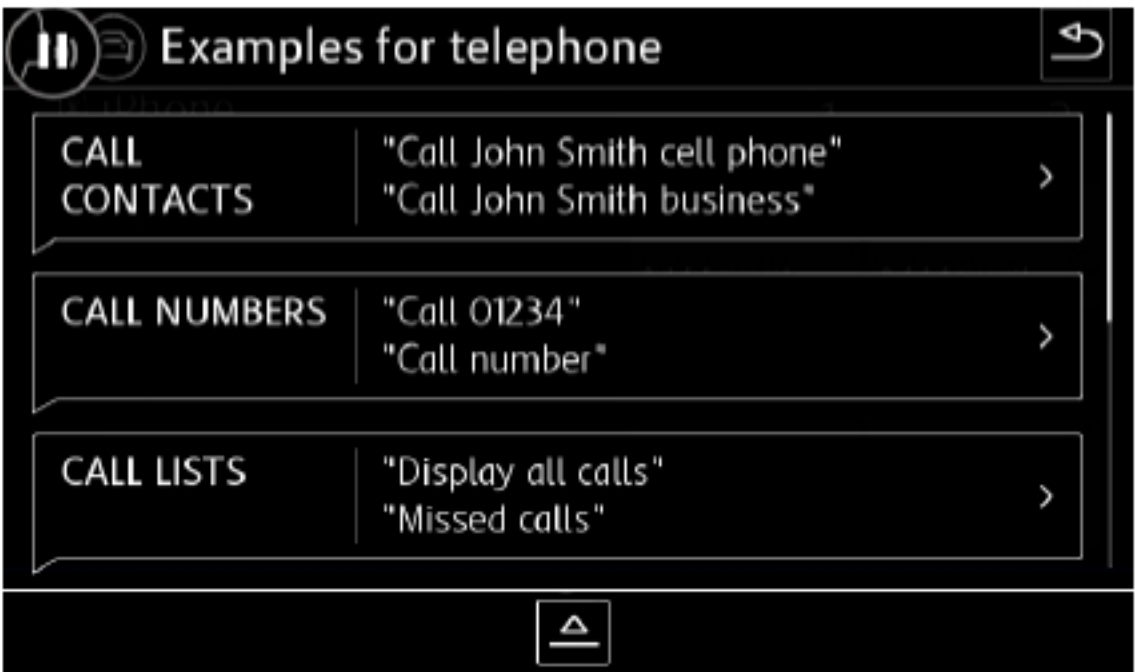
Note: This feature is not available when the phone is connected to App–Connect, Apple CarPlay® or Android Auto™.

 Watch the Phone Pairing video.

Call by Name via Native Bluetooth Technology

Applies to vehicles with Voice Recognition feature.

1. Short press the **Voice Control** button  on the multi-function steering wheel.
2. After the chime say, “Call,” followed by the name of the person you want to call. For example, “Call Mike Brown.”
3. The system will confirm, “Do you want to call Mike Brown?” You then reply, “Yes.” If the contact has multiple numbers, select or say the desired line number on the screen when prompted. Once selected, the system will then say, “Contact is being dialed.”





Note: If connected to App–Connect, Apple CarPlay, press and hold the Voice Recognition button to activate Apple Siri > then say, “Call Mike Brown.”


Voice Recognition Tips

- The contact must be said exactly as it is stored in your phone’s contact list.
- If multiple numbers are stored per contact, you may use the shortcut, “Call John Smith work,” or the system may ask you to choose: work, mobile, home, etc.

Answer an Incoming Call






The Bluetooth system will interrupt your car stereo with a ringtone. Press the  button on the multi-function steering wheel or the green **Phone** icon  on the Infotainment touchscreen to answer the call.

Volume Settings

To adjust the volume of the Bluetooth system while on a call, press the **Volume Up** or **Volume Down**  button on the left side of the multi-function steering wheel.


Switch to Private Mode






To prevent passengers from overhearing a conversation, switch a Bluetooth call to your mobile phone:

1. Once a call has been answered, use the **Horizontal Menu** buttons  on the multi-function steering wheel to access the Phone menu in the instrument cluster display.
2. Use the **Vertical Arrow** buttons  on the right side of the multi-function steering wheel to scroll to the Telephone menu.
3. Use the **Horizontal Menu** buttons  to open the Telephone menu.
4. Use the **Vertical Menu** buttons  to scroll to Private and select with the  button.



End a Call


If you are in the Phone Menu function, press the red **Phone** icon  on the touchscreen. Or:

1. Use the **Horizontal Menu** buttons  on the multi-function steering wheel to access the Phone menu in the instrument cluster display.
2. Use the **Vertical Arrow** buttons  on the right side multi-function steering wheel to scroll to the Telephone menu.
3. Use the **Horizontal Menu** buttons  to open the Telephone menu.
4. Press the **Vertical Arrow** buttons  until “End” appears in the display and select with the  button.

Cancel Active Voice Recognition or an Active Route

- Double press the **Voice Control** button  on the multi-function steering wheel to end Voice Recognition.
- To end an active route, short press the Voice Control button  and say, “Cancel destination,” after you hear a beep.

Destination Entry with Voice Recognition

1. Short press the **Voice Control** button  on the multi-function steering wheel. A beep will sound.
2. Say, “New destination.”
3. After the beep, speak the address. For example, “Two zero two four Main Street, Los Angeles.” Speak in single digits.
4. The system will repeat the address for confirmation and ask if you would like to start route guidance. After the beep say, “Yes,” and guidance will begin.



TPMS/Keyless Access/ Electronic Parking Brake

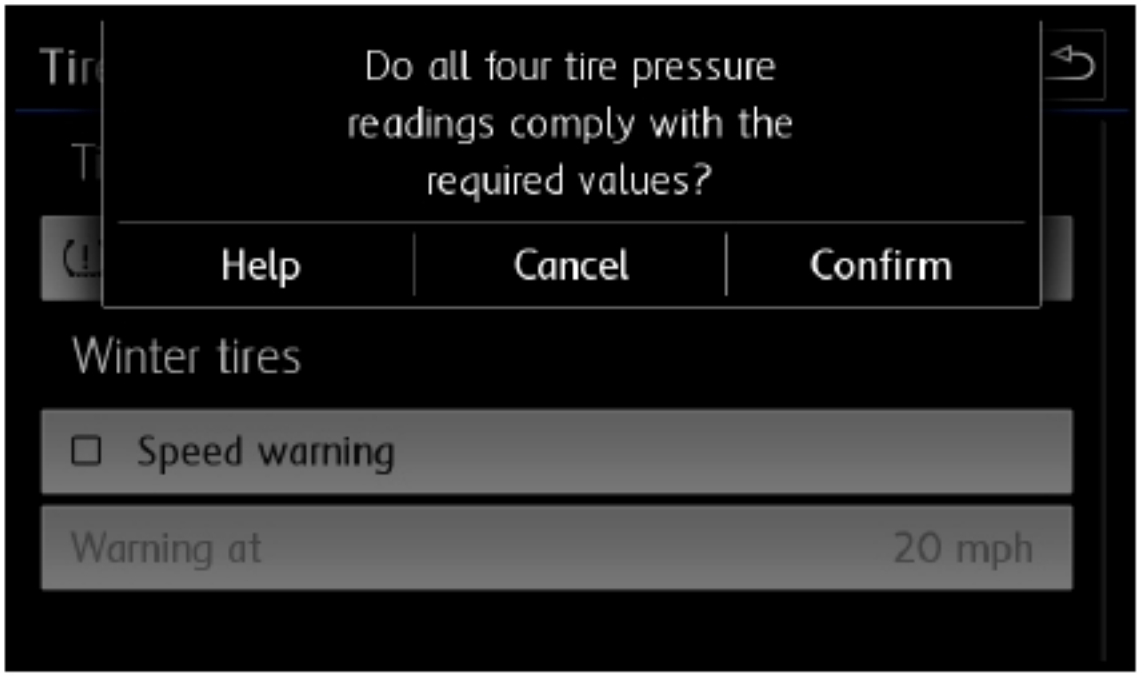
TPMS

Tire Pressure Monitoring System (TPMS) Recalibration

The TPMS must be recalibrated each time the tire pressure in one or more tires has been adjusted, or after one or more tires has been changed, exchanged or repaired. Once the system is updated the new tire pressures are stored in the system after approximately 20 minutes of normal driving. To recalibrate the TPMS:

1. Turn the ignition ON.
2. Press the **CAR** button on your touchscreen.
3. Select **Settings** on the touchscreen.
4. Select **Tire settings**.
5. Select **Set**.
6. Select **Confirm** to store the tire pressure.

Note: Jetta S model trims are not equipped with a spare tire.



[▶ Watch the TPMS video.](#)

Keyless Access

Unlock

1. Make sure you have your key fob with you.
2. To unlock the driver door, push the button on the door handle once.
3. To unlock all doors, push the button on the door handle twice.
4. Pull the handle to open the door.

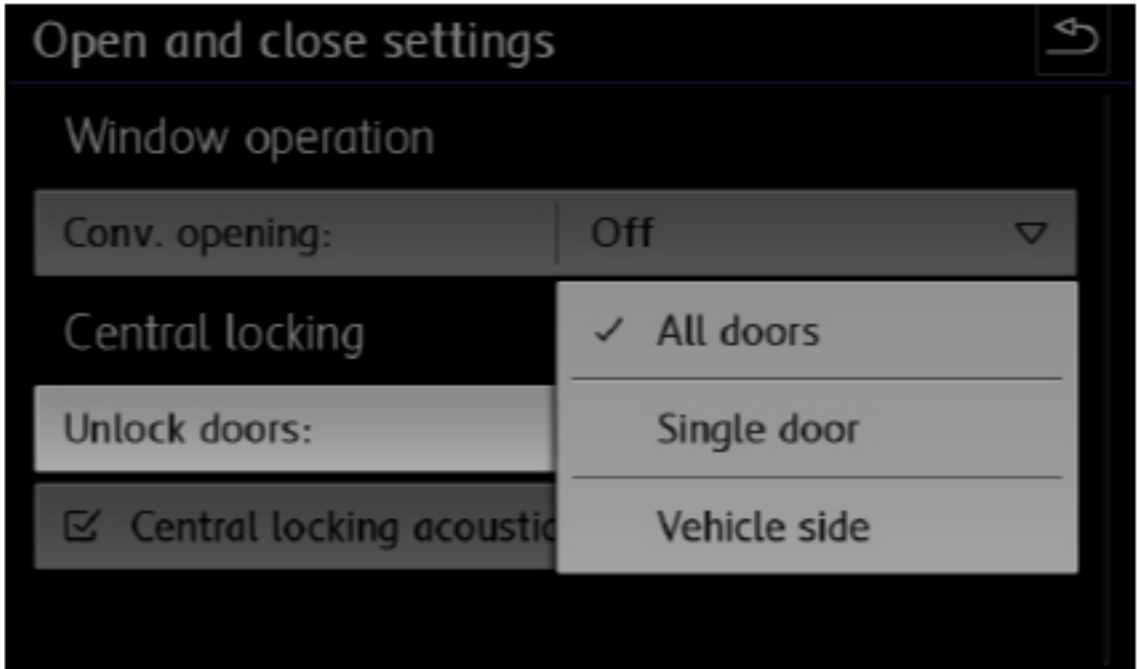
Lock

1. Make sure you have your key fob with you.
2. Push the button on the door handle once.

Customize which Doors to Unlock with Keyless Access

1. Make sure the vehicle is parked. The vehicle will not allow you to customize Keyless Access while driving.
2. Select **CAR** from the Infotainment touchscreen.
3. Select **Settings**.
4. Select **Open and close settings**.
5. Select **Unlock doors** and select which doors to lock or unlock with keyless entry.
 - "All doors" unlocks all doors.
 - "Single Door" unlocks only the driver's door.
 - "Vehicle side" unlocks only the door(s) on the side where the key is at the moment.

[▶ Watch the Keyless Access video.](#)



Using the Electronic Parking Brake

Switching the Parking Brake On

When the vehicle is stationary, pull up on and hold the **(P)** switch to engage the parking brake. The parking brake is activated when a red LED light illuminates on the **(P)** switch and **PARK** appears in the instrument cluster display. The electronic parking brake will automatically activate if the vehicle is traveling under speeds of about 2 mph and the driver door opens.

Turning the Parking Brake Off

- With the vehicle's ignition on, press the brake pedal and press the **(P)** switch.

OR

- When the engine is running, press the accelerator pedal lightly without pressing the brake pedal. The red indicator light will go out when the electromechanical parking brake is no longer engaged.



[▶ Watch the Electronic Parking Brake video.](#)

Seat Adjustment/ Setting the Clock

Seat Adjustment on Driver Manual Seat

Adjust Your Seat Forward or Back

1. Pull up on the handle under the front of the seat.
2. Move forward or back to a comfortable position.
3. Release the handle to lock the seat in place.

Note: R-line image shown is no longer available, image is for display only.

Adjust Your Seat Height 1

1. Use the lever on the side of the seat.
2. Pull up to raise the seat and push down to lower the seat.
A repeated pull or push action may be required to achieve the desired seat height.

Recline Your Seat 2

1. Lift and hold the lever.
2. Adjust the backrest angle.
3. Release the lever to lock the backrest in place.

Folding the Rear Seat

1. Press the button at the base of the center headrest and push the center headrest all the way down.
2. Open the trunk lid.
3. Pull the release lever for the rear seat backrest that you want to fold forward.
4. Close the trunk lid.
5. Fold the rear seat backrest forward.

Note: Release lever located in the luggage compartment.

Power Memory Seats

Saving Seat Position to Memory

1. Turn the ignition to the ON position and adjust the driver seat and mirror position to your preferred position.
2. Press and release the **SET** button.
3. Press and hold the memory button **1**, **2** or **3** until the chime sounds.
4. Test by changing the seat position and then press and hold the memory button to move the seat to the saved position.

Note: If the ignition is off or the driver's door is open, you will have to press and release the driver's memory seat button to reach stored position. Feature available on select trim lines. Depending upon vehicle equipment, buttons are usually located on the driver side.

Setting the Clock

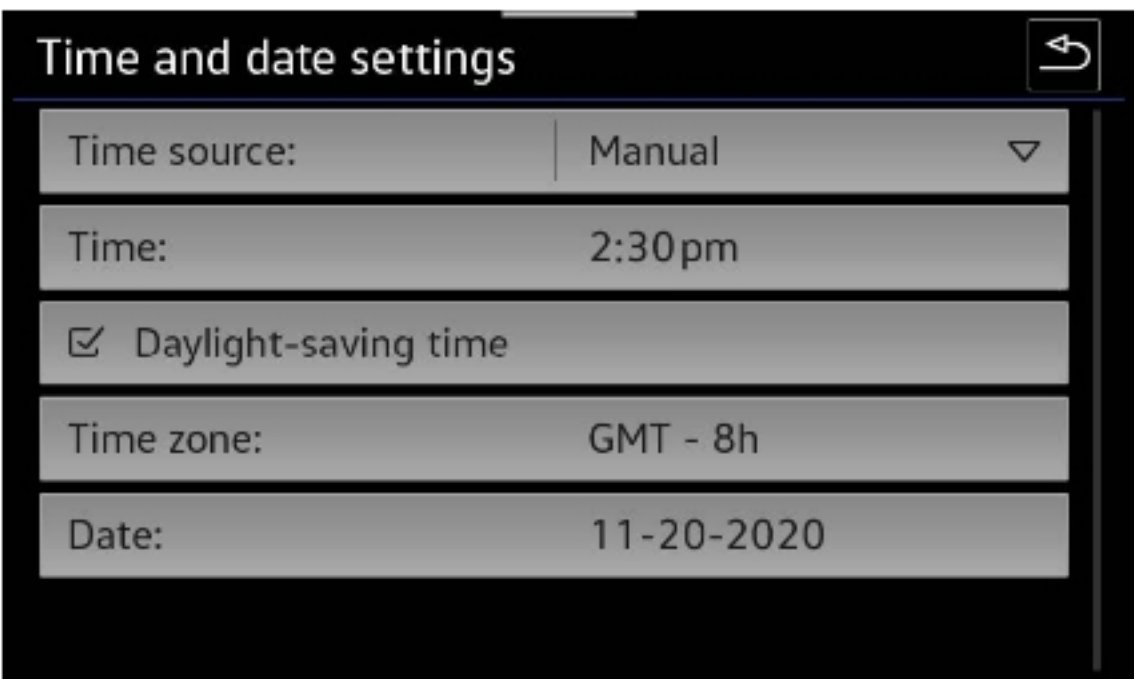
To Set the Time in Your Vehicle

The clock can be set using the Infotainment screen. To set the time:

1. Turn the ignition on, with the vehicle in park.
2. Press the **CAR** button.
3. Select **Setup**.
4. Scroll to the **Time and date** menu item and select it.
5. Check box for Daylight-saving time if applicable.
6. Select your time zone to display the correct time.



 Watch the Memory Seat video.



App-Connect

To start App-Connect*, pair your smartphone to your VW’s Bluetooth and watch as your select apps appear on the touchscreen display. Need a couple extra bars on your phone’s battery? Get a charge beyond just your driving experience. Plug your phone into your VW’s USB port and enjoy the same benefits.

*Always pay careful attention to the road, and do not drive while distracted. Not all features available on all operating systems. Standard text and data usage rates apply. App-Connect features require compatible device, operating system, and mobile apps. See mobile device and app providers for terms and privacy.

Wireless App-Connect with Apple CarPlay Integration

To connect:

1. Pair your phone to the Volkswagen Infotainment system with Bluetooth.
2. A prompt will display the vehicle touchscreen asking if you want to use Bluetooth or Apple CarPlay.
3. Select Apple CarPlay. If this is the first time, accept the confirmation on your iPhone®.

OR

1. Simply unlock your iPhone and plug it into the USB port using a certified lightning cable. After choosing to use Apple CarPlay, your iPhone will ask if you’d like to use Apple CarPlay wirelessly for future connections.

Note: Please confirm all prompts from App-Connect on the mobile device for successful Apple CarPlay connection.

 Watch the Apple CarPlay Wireless Connection video.

Apple CarPlay®

Apple CarPlay is a smarter way to use your iPhone while you are in your Volkswagen. With an updated user interface that helps you control tunes, directions and Siri® suggestions, a calendar app that lets you view and manage your day, and maps that can reveal more of what’s around you, getting there just got a whole lot easier—and a lot more fun.*

1. Ensure you are running the latest iOS on your device.
2. Unlock your iPhone and plug it into the USB port using a certified lightning cable.
3. A message will appear on the touchscreen display stating that a new device has been detected. It will ask, “Do you want to connect with Apple CarPlay?” Select **Connect**.

OR


1. Pair your iPhone to your Infotainment system’s Bluetooth connection. When the “Select a connection technology” pop-up appears, select **Apple CarPlay**.
2. Select “Allow” on your iPhone to enable Apple CarPlay to access your iPhone while your iPhone is locked.

Note: You will have to have had an unlocked iPhone within the past hour in order to use Apple CarPlay. When you are connected using Apple CarPlay, your iPhone can no longer be used as a MEDIA source or as a Bluetooth device. Apple CarPlay is compatible with iPhone 5 or higher running iOS 7.1 or later. Further information can be found at support.apple.com and siriuserguide.com. Apple CarPlay is a trademark of Apple Inc.

 Watch the Apple CarPlay USB video.

Features

Apple CarPlay features Siri voice control. Siri must be enabled on the device to use Apple CarPlay. There are two ways to activate Siri:

- Press and hold the **Voice Control** button  on the multi-function steering wheel until you hear the tone, which activates Siri.
- Press and hold **Home** on the touchscreen to activate Siri.

1. **Home** features include:

- Return to the Apple CarPlay home screen or to the Apple CarPlay Dashboard.
- Long press to activate Siri.

2. **Phone:** Siri can help you make calls, return missed calls and listen to voicemail.

3. **Maps:** Opens Apple Maps for turn-by-turn directions, traffic conditions, immersive 3D experiences and estimated travel time. Siri can also help with directions. Activate Siri and say, “Navigate to,” and your destination.

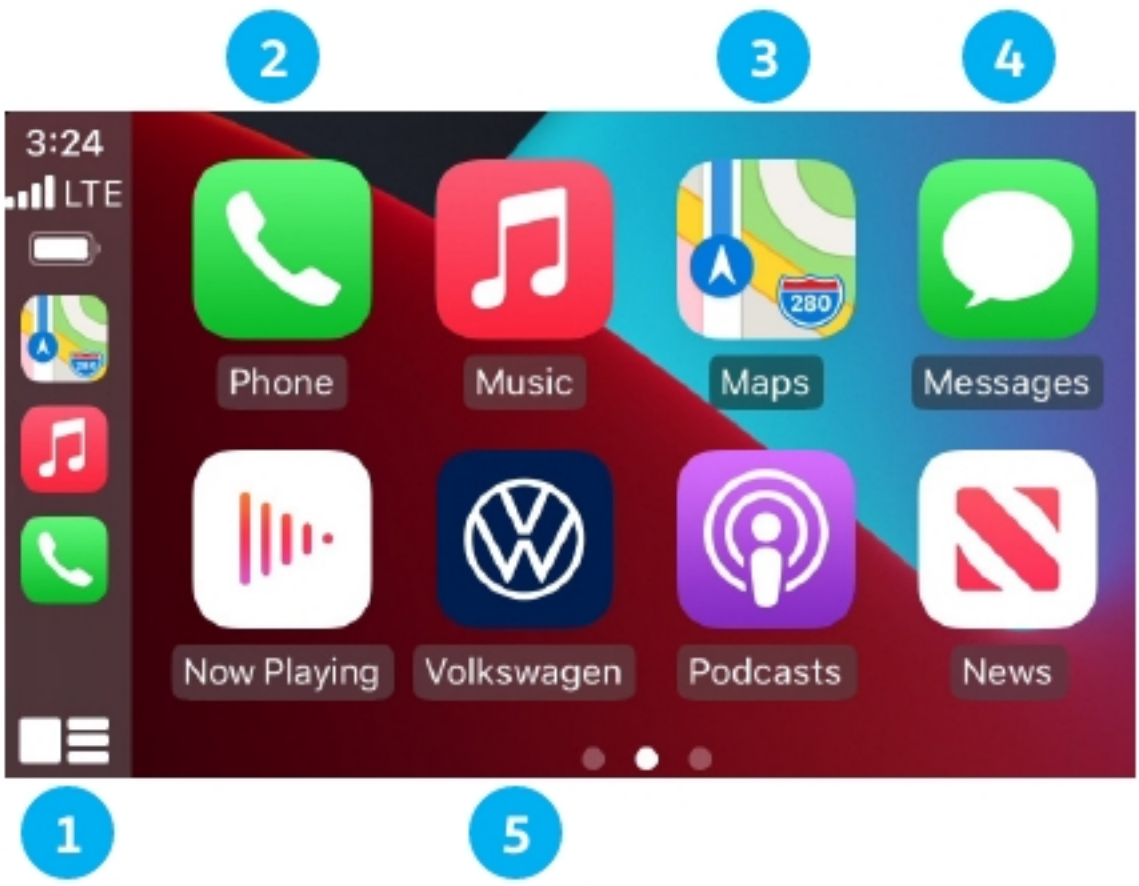
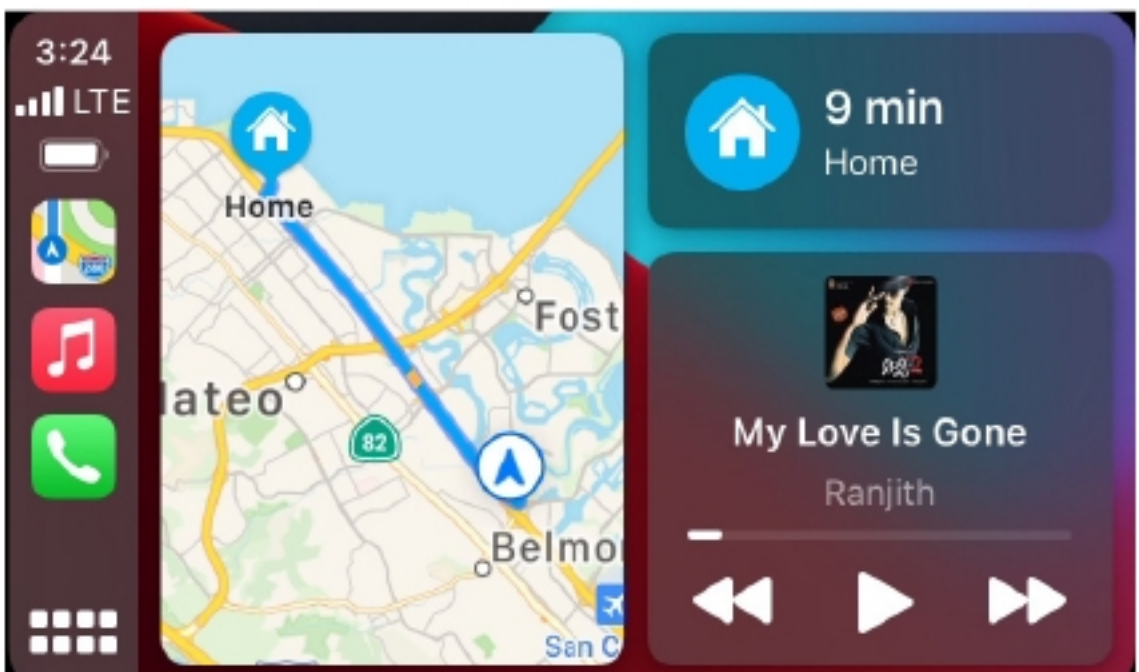
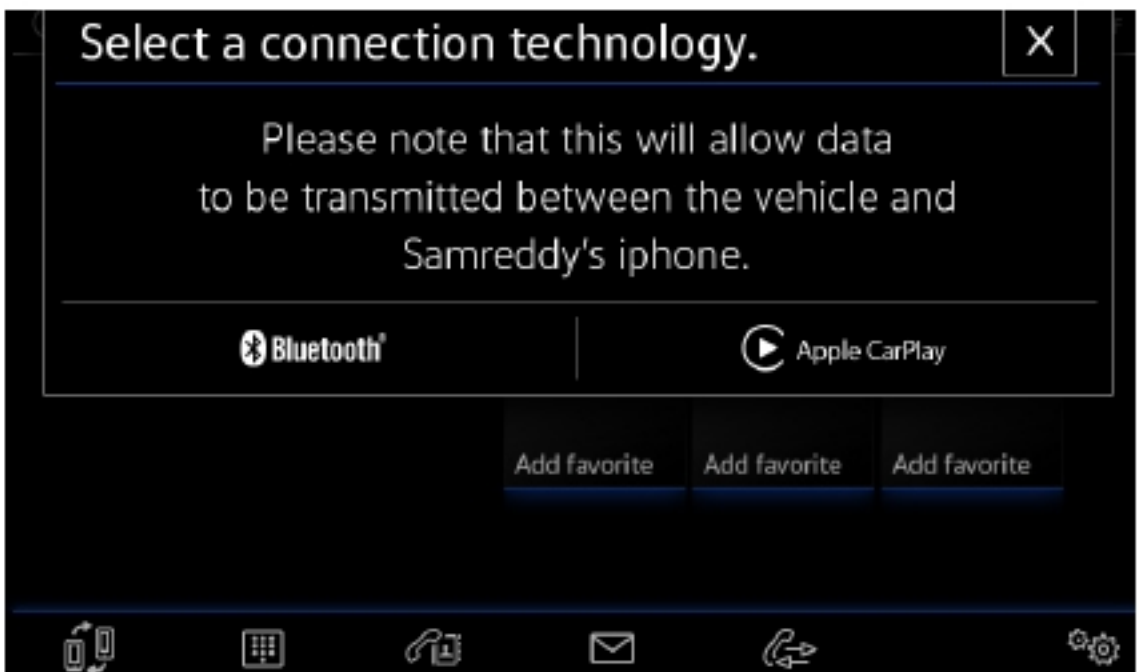
4. **Messages:** Siri can send, read and reply to your text messages for you.

5. Tapping the **Volkswagen Logo** icon simply takes you to the Volkswagen native user interface with all the features and functions of Apple CarPlay still active.

- To charge iPhone only, disconnect from Apple CarPlay by pressing the **Volkswagen Logo** icon, then select **Disconnect** on the touchscreen. This will allow Bluetooth® access while charging your iPhone.

*Always pay careful attention to the road, and do not drive while distracted. Not all features are available on all operating systems. Standard text and data usage rates apply. App-Connect features require a compatible device, operating system and mobile apps. See mobile device and app providers for terms and privacy.

[Click here](#) for further information on Apple CarPlay apps.



Wireless App-Connect Android Auto

To connect:

1. Pair your phone to the Volkswagen Infotainment system with Bluetooth.
2. Select **Use Android Auto** or select **Cancel** for Bluetooth connection.

Note: Please confirm all prompts from Android Auto on the mobile device for successful Android Auto connection.

 Watch the Android Auto Wireless Connection video.

Android Auto™


Use some of your favorite Android™ applications on the road through your Volkswagen’s Infotainment screen. You can talk to Google on Android Auto to get driving directions, send a text, or place a hands-free phone call. Android Auto is made to help you focus on the road while having fun along the way.


1. Ensure you are running the latest Android™ OS on your device and download Android Auto from the Google Play Store. An active Google Account and an internet connection is required. If you’re using Android 10 or higher, the app is already on your phone.
2. Plug your Android phone into the USB port using a certified USB Cable.
3. Press the **App** key on the touchscreen.
4. Select **Android Auto** on the touchscreen. Ensure your phone is unlocked OR pair your Android phone to your Infotainment system’s Bluetooth connection. Then, select **Use Android Auto**.
5. At the data transfer prompt, select **OK** on the touchscreen.
6. Follow the instructions on your device to continue setup.
7. Android Auto will appear on the Infotainment touchscreen once all the prompts have been accepted on your device.

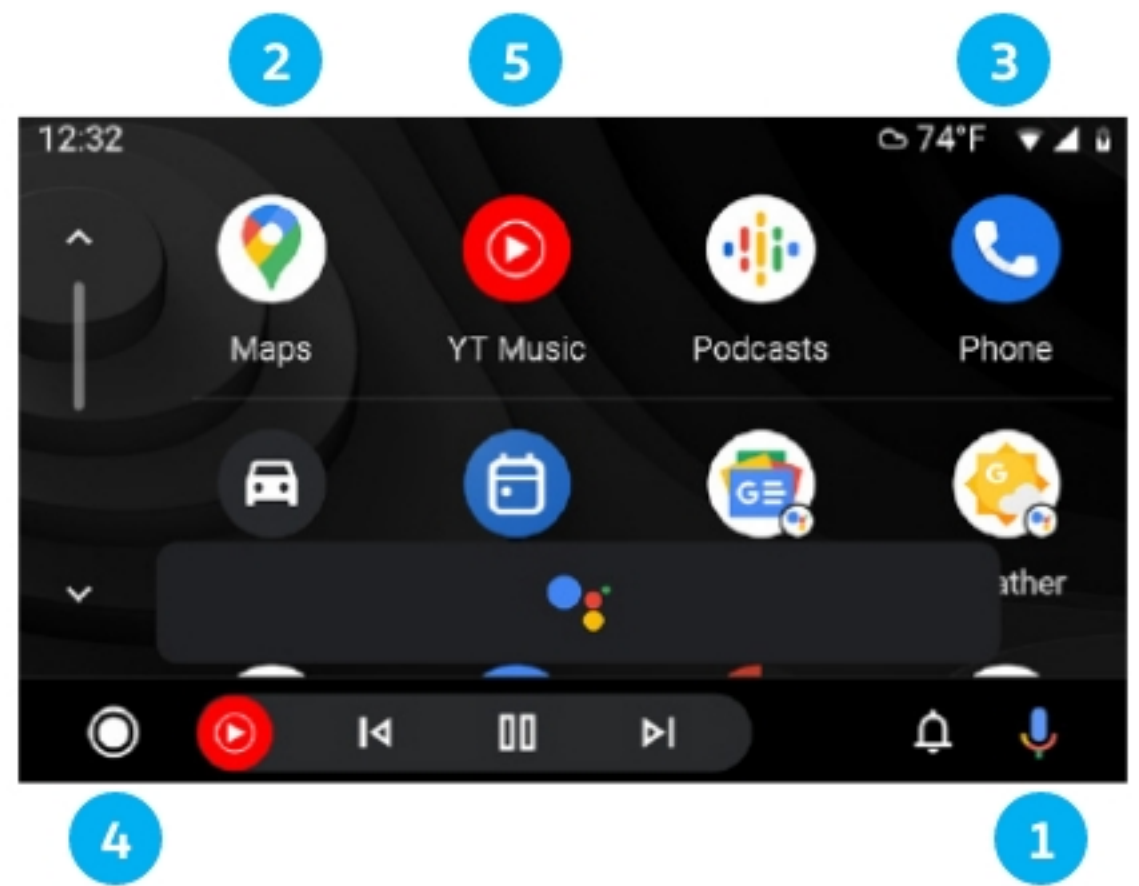
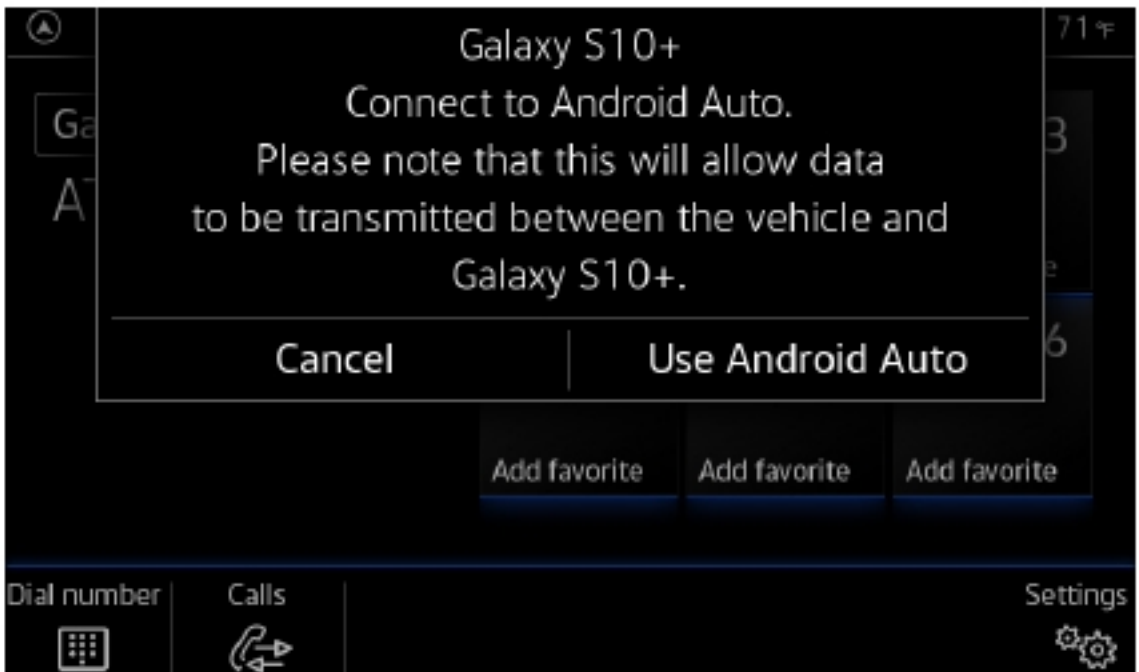
Google, Android, Google Play and Android Auto are trademarks of Google LLC. [Click here](#) for further information. To use Android Auto on your car display, you’ll need an Android phone running Android 6.0 or higher, an active data plan and the Android Auto app.

 Watch the Android Auto USB video.

Features
































































1. **Google Assistant:** Use your voice to easily send messages, get directions, control media and more. Just say “Hey Google,” long-press the Voice Control button  on the multi-function steering wheel, or tap the Microphone icon on the touchscreen to get started.
2. **Navigation:** Predictive navigation provides turn-by-turn directions, traffic conditions and estimated travel time. Android Auto can predict where you want to go next based on your calendar and recent destinations.
3. **Phone:** Listen and reply to text messages, make calls or check your voicemail.
4. **Home Screen:** Takes you back to the home screen of Android Auto.
5. **Music and Audio:** Use your touchscreen to access your favorite artists, songs and playlists. Android Auto lets you stream from apps such as Pandora, Spotify and iHeartRadio.

Tapping the Exit icon  simply takes you to the Volkswagen native user interface, then select Disconnect if you wish to completely disconnect from Android Auto.



Warning/ Indicator Lights

For additional information on indicator lights, refer to your vehicle's Owner's Manual.

 Central warning light	 Windshield wiper malfunction
 Fasten safety belt	 Blind Spot Monitor active
 Electronic parking brake	 Lane Assist in control
PARK Electronic parking brake	 Collision warning deactivated
 Brake system malfunction	 Turn signals
BRAKE Brake system malfunction Brake fluid level too low	 Trailer turn signal
BRAKE WEAR Check brake system	 Speed stored, Regulation active
 Take over steering and be ready to brake	 Press the brake pedal
 Engine oil level too low Engine oil pressure too low	 Speed stored, regulation active
 Engine coolant system malfunction	 Lane Assist active
 Steering malfunction	 High beams or headlight flasher
 Rear Traffic Alert has detected an obstacle to the rear	 Service due
 12 V vehicle battery	 Sport driving mode
 Collision warning	 Individual driving mode
 Electronic parking brake malfunction	 Normal driving mode
 Malfunction in the emergency call system Limited function in the emergency call system	 Eco driving mode
 Central warning light	 Engine coolant temperature too high
 Check brake system	 High beam control active
 Anti-Slip Regulation (ASR) switched off, ESC Sport switched on	 Autonomous Emergency Braking starts
 Rain/light sensor malfunction	 Distance warning
 Electronic Stabilization Program (ESC) or Anti-Slip Regulation (ASR) is regulating Electronic Stability Control (ESC) has been switched off due to system requirements	 Cruise control system malfunction
 Anti-Lock Braking System (ABS) malfunction	 ACC is regulating No vehicle driving ahead is detected
ABS Anti-Lock Braking System (ABS) malfunction	 ACC is regulating Vehicle driving ahead is detected
 Driving light failure	 Hill descent assist
 Washer fluid level too low	 Offroad driving profile
 Exhaust system malfunction	 Offroad Custom driving profile
 Particulate filter clogged with soot	 Mobile phone connected via Bluetooth
 Steering malfunction	 Outside temperature is below +39 (+4 C) Snow driving mode
 Tire pressure too low Tire Pressure Monitoring System (TPMS) malfunction	 Mobile phone battery charge level
 Engine RPM limited	 Cruise control system is switched on
 Transmission malfunction	 Start/Stop system active
 Adaptive Cruise Control (ACC) not available	 Start/Stop system not available
 Tank almost empty	 Economical driving condition
 Engine oil level too low, Engine oil system malfunction	

Failure to heed warning lights and instrument cluster text messages can cause the vehicle to break down in traffic and result in a collision and serious personal injury.

- Never ignore warning lights or text WARNINGS.
- Always stop the vehicle as soon as it is safe to do so.
- Park the vehicle at a safe distance from moving traffic and where no part of the hot catalytic converter and exhaust system can come into contact with flammable materials under the vehicle, such as dry grass, brush, spilled fuel, etc.
- A broken-down vehicle presents a high accident risk for itself and others. Switch on emergency flashers and set up a warning triangle to warn oncoming traffic.
- Before opening the engine hood, always switch off the engine and let the engine cool down.
- Always be very careful when working in the engine compartment, which is a potentially dangerous area in any motor vehicle and can cause serious personal injury.