



2023 ID.4 EV

Quick-Start Guide





Optional features shown.

The information within this guide must be used in conjunction with the information in the Volkswagen Owner's Manual. You should refer to your vehicle's Owner's Manual and Infotainment System Booklet for all information, warnings and feature limitations. Always pay careful attention to the road and do not drive while distracted. Some Infotainment features can only be accessed and operated when the vehicle is standing still.


Introduction to Your ID.4

1. Steering Wheel Left Side Controls


Buttons for operating the Cruise Control or Adaptive Cruise Control and Travel Assist features. The MODE button operates with a finger slide or press to make a selection.

2. Steering Wheel Right Side Controls

Buttons to control audio selections, voice recognition and the ID. Cockpit.

 **Voice Control Button:** Activates the Voice Recognition system. A short press activates the native Volkswagen Voice Recognition system. A long press activates Voice Recognition to a paired phone or App-Connect.

VIEW VIEW Button: Select the driver assistance systems view and the navigation view. This operates with a finger slide or press for selection.

 **Volume Button:** Adjust the volume for audio, navigation and notifications.

 **Vertical Arrow Buttons:** Touch to navigate inside menus in the ID. Cockpit display to control the Infotainment. To advance to the next track, touch the down arrow, to go back to the previous track, touch the up arrow.

3. Windshield Wiper and Washer Lever

Intermittent and Rain-sensing/Low/High functions activated with down-clicks of stalk. Intermittent rain-sensing wiper speed is controlled with a switch on top of the stalk. Pull stalk toward the steering wheel to wash. Press stalk up for a single wipe. Push stalk away to control the rear wiper. Push and hold stalk to wash the rear window.

4. Gear Selector

Select your desired drive gear by rotating forward once for Drive (D), rotating forward twice for Energy Recuperation (B), or backwards once for Reverse (R). Neutral is activated by a gentle twist either forward or backward.

5. Auto Hold

Secures the vehicle from rolling away when it is stationary, without having to hold the vehicle with the brake pedal. To switch on, select the **Vehicle** menu, the Exterior menu, and switch on **Auto Hold**.



6. Infotainment

User-configurable touchscreen with voice control for easy access to various features, including phone, media, radio, App-Connect, climate control, vehicle settings and the Navigation system.

7. ID. Cockpit Screen

High-resolution LCD color screen capable of displaying three different vehicle information profiles such as IQ.DRIVE, Speed and turn-by-turn directions. VIEW button on steering wheel toggles between selections.

8. USB Connection (not shown)

USB Type C ports can either charge or transfer data from a USB device. Ports marked with  can transfer data and charge, while ports marked with  can only supply power.

9. Climatronic Control

Control of the cabin's temperature and ventilation can be automatically controlled or manually controlled by adjusting temperatures and modes. Seat heating can also be activated and deactivated.

10. Starter Button (not shown)

The vehicle can be turned on and off using this button as an alternative. Some vehicle functions are activated as soon as the driver approaches the vehicle with the vehicle key, and deactivated once the parking brake is engaged.

11. Volume Slider

Control the infotainment's volume through a touch-sensitive slider bar. Either touch each end of the bar to raise or lower volume, or slide your finger up or down the bar to adjust.

12. Driver and Passenger Temperature Sliders

Control HVAC temperature in each zone with a touch-sensitive slider bar. Either touch each end of the bar to raise or lower temperature, or slide your finger up or down the bar to adjust.

13. Home Button

To open the home screen, tap Home.

Starting/Stopping

Your ID.4

The ID.4 features convenient all-electronic ignition and drive activation.

Turning on the ID.4

1. With a valid key in the vehicle, press the brake pedal and the ID.4 drive system activates.
2. To engage the drive system, with the brake pedal still pressed, turn the gear selector lever to the Drive or Reverse position.
A visual signal and audible low, constant hum indicates the drive system is ready.

Shutting off the ID.4

1. When a drive is complete, press and hold the brake pedal.
2. Set the electronic parking brake by pressing the button on the end of the gear selector.
3. With the electronic parking brake activated, simply exit the vehicle and lock the door to power off the vehicle automatically.

Gear Selector Lever

The ID.4 has an intuitive, column mounted shifter next to the ID. Cockpit Screen. Twist to activate forward or reverse, or press the (P) button on the end to engage Park.

From the N position, where no power is transmitted to the wheels and the braking effect of the electric drivetrain is not available:

- **D:** Twist the gear selector forward.
- **B:** Twist the gear selector forward twice. This will engage energy recuperation when coasting.
- **R:** Twist the gear selector toward you. Only select this gear when the vehicle is stationary.
- **(P)** : Only switch on when the vehicle is stationary.

 Watch the Gear Selector and Start Button video.



Infotainment/ ID. Cockpit

Infotainment


The ID.4 puts control of many of its features in the user-configurable touchscreen. The touchscreen features access icons for many functions, including Apps, Vehicle, Sound, Navigation, Telephone and more.

To customize the order of icons:

1. Touch and hold an icon.
2. Drag and drop the icon to the desired location.

The touchscreen allows users to create customized “widget pages” with their most desired features.

To create a new widget screen using a layout of your choice:

1. Swipe to the left, until you are on the last available page.
2. Touch and hold an existing widget, and tap the **EDIT** button .
3. Touch the **+** key and choose a page layout of your choice.
Note: You can have up to 4 individual layout screens.
4. Press the **EDIT** button to choose the widgets you want to use in each section. Some features are not available in all widget sizes.
5. Change a widget space by tapping it, until it is highlighted. Then, with a press, select an available widget listed below.
6. When finished, tap the **X** button.



To edit these widgets later, press and hold a widget for 2 seconds to enter into the modification screen again.

The desired features are now ready for touch control.



- The Climate Control widget offers several swipeable screens to best suit you.
- The Navigation widget provides easy input of destinations and Points of Interest.
- The Phone widget puts call information at an easy-to-read level.
- The Radio widget gives quick access to audio selections. Tap a station to select.

The Radio widget can control all of the functions of the media system.

Radio


- To tune into FM stations, tap the radio widget on the Home screen. A list of the available stations and a frequency band selector will be displayed.
- Touch the  and  arrows to select the previous or next available station, or scroll between any saved favorite stations.
- **Frequency/Source** button allows you to switch between different media options.

Favorites

- While in Radio, press and hold a station to designate as a favorite, then press the  button to add more favorites.
- You can access your favorite stations by referring to the  Tab.
- You can always edit/delete stations on this tab by touching the **Edit** icon.

Media

- In Media mode you can playback media data from data carriers and streaming services in the Infotainment system.
- Different media sources can be USB storage devices, Bluetooth devices, or streaming services, such as Apple Music, depending on vehicle equipment and Car-Net active status.

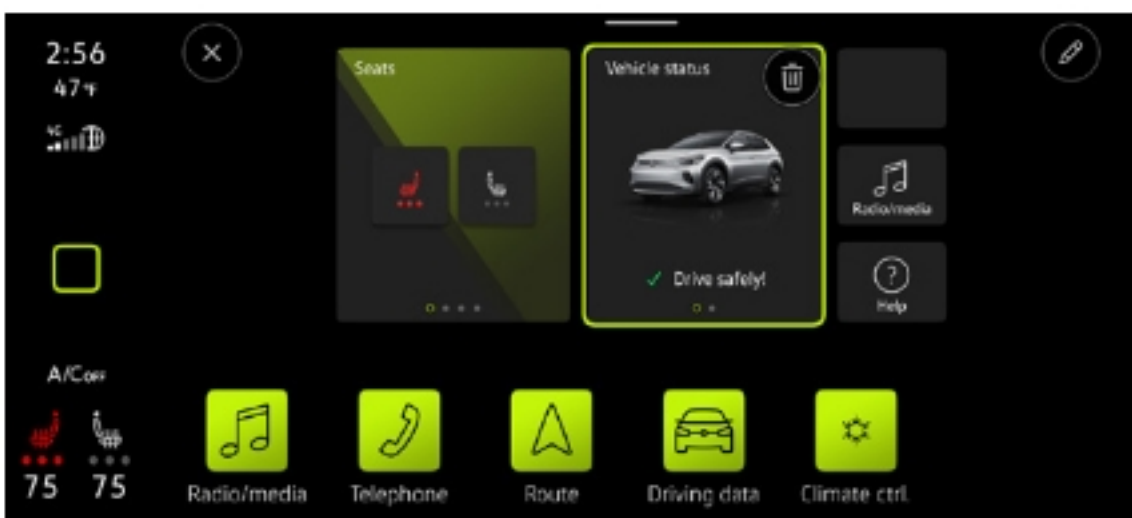
For additional help, the Help  widget can provide more information on using the Infotainment system.


ID. Cockpit

The ID. Cockpit in the ID.4 features a high-resolution color screen capable of displaying different information profiles. The ID. Cockpit can display different views, which can be selected by swiping the **VIEW** button on the steering wheel:

- **Summary**, which shows mileage, charge status and estimated range prior to engaging the drive system.
- Once the drive system is engaged, the **Basic** display activates, which shows information about Driver Assistance systems, speed and navigation.
- **Driver Assistance Systems**, which shows active driver assistance systems and the vehicle speed without navigation.
- **Navigation**, which displays notes on route guidance and speed.

 Watch the ID. Cockpit and Touchscreen video.




 Watch the Customize and Navigate through Infotainment System video.




Climate Control/ Windshield Wipers

Climate Control

Controlling Climatronic

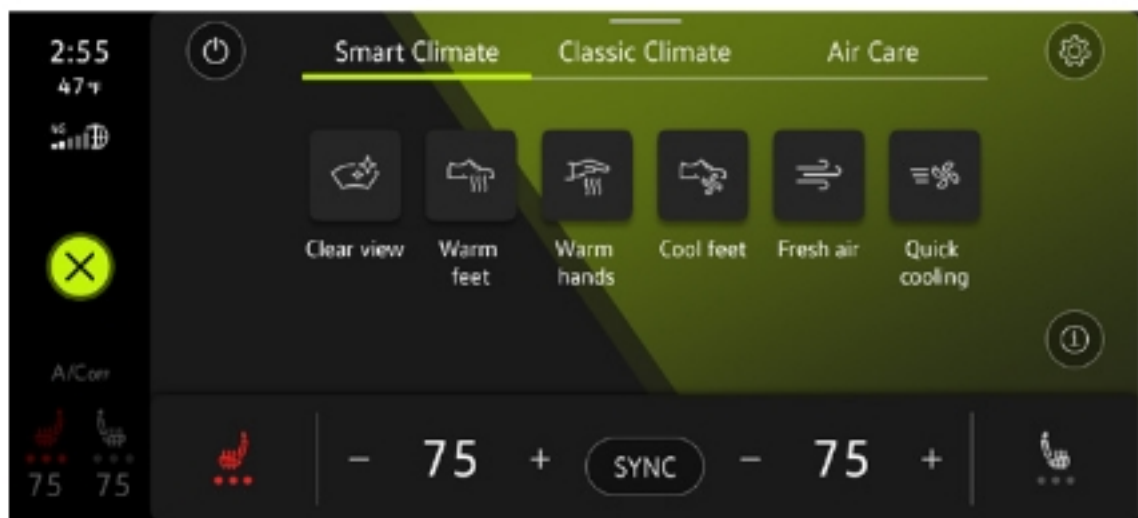
To control the HVAC system, press the  button, located beneath the infotainment screen and the temperature and volume slider bars. Traditional controls are located under the Classic Climate tab.










- 1. Fan:** Toggle the smaller or larger touch-sensitive keys to decrease or increase fan speed, slide across the slider bar, or simply touch the slider bar in the desired location.
- 2. Temp Adjust via the Touchscreen:** For small adjustments, tap the + and - buttons. For dramatic changes, press and hold the temp number, then drag left (-) or right (+).
- 3. Temp Adjust via the Slider Bar:** You can also use the slider bar  to adjust the temperature, using the same concept. Tap or slide your finger left for colder temperature and right for warmer.
- 4. Temp Sync:** This function sets the 2-zone climate system to a consistent temperature, based on the driver zone settings. Press the SYNC button located between the temperature displays.
- 5. Seat and Steering Wheel Heating:** Tap icons within the climate screen to activate or adjust intensity. An Auto on function is also available, located within the settings menu.

Smart Climate

The Smart Climate tab offers climate control shortcuts, which automatically trigger the HVAC system to perform selected actions.



- : Clearing fog and ice from the windshield
-  and : Directing warm or cool air to the footwell.
- : Directing warm air onto the steering wheel.
- : Directing fresh air from outside into the interior.
-  and : Temporarily increasing the heating or cooling power.

 Watch the Touchscreen Climate Control video.



Windshield Wipers

Intermittent/Rain-sensing

- From the **OFF** position, move the wiper stalk one click down to activate the intermittent wipers with rain-sensing.
- The switch on top of the stalk varies the time interval between each wipe.
- The farther the switch is moved to the right, the shorter the interval between each wipe will be.



Note: Ensure wiper stalk is in OFF position before entering a car wash.

Continuous

- LOW:** From the **OFF** position, move the wiper stalk down two clicks.
- HIGH:** From the **OFF** position, move the wiper stalk down three clicks.

Rear Wiper

To operate, push the lever one click away from you. If you have the front wipers on and you put the car in Reverse, the rear wiper activates a single wipe.

Service Position

With the hood closed and drive system off, and within 30 seconds of powering off the vehicle, press and hold the windshield lever upward. Wipers will move into the service position. Lift wiper arms up from the windshield. Before driving, fold wiper arms back onto the windshield. Turn the drive system **ON**, and press the wiper lever up briefly. Wipers move back to the **Park** position. The service position of the wipers can also be activated in the exit menu for a limited period of time. To do this, the ignition must be switched off.

Navigation

From the menu screen, press the **NAVIGATION** icon to open the Navigation **Home View**. The Home View shows your current position in the middle of the screen as a cursor that is situated in relation to the actual position of the vehicle and five suggested destinations which are based off of your last destinations, predicted destinations, favorites or imported destinations from your myVW® app.* The Home View map is oriented with north at the top of the screen and the actual positions of the proposed (0-5) destinations are relative to the actual position of the vehicle.

*Requires myVW mobile app and acceptance of Car–Net Terms of Service. Standard text and data rates apply.

To enter a destination:


1. On the touchscreen, press the Navigation icon.
2. Select the **Search** tab.
3. Begin entering address information with the House number, Street and City or Point of Interest (POI).
4. When your search address or POI appears in the drop down suggestion bar, select the correct address on the screen.
5. Select **Start** to begin the route.

Applies to vehicles equipped with Navigation. When entering an address for another state, use only the two–character abbreviation for the state. Entering a destination on the touchscreen or changing any settings can only be done when the vehicle is stationary.


 Watch the Navigation video.

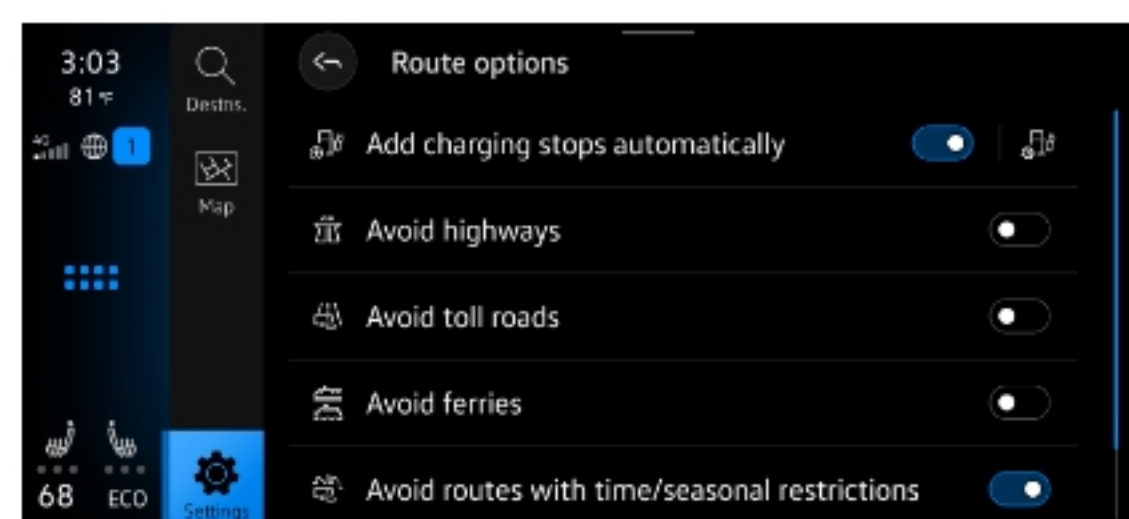
Additional Settings

Before starting your route:

- Route criteria can be modified within the Navigation menu, select Settings , select **Route guidance** then select **Route options**.

OR

- Tap  when a route is active.



Cancel Active Route Guidance

1. Tap the **X** to the right of the route plan.

Charging Route Guidance

With planned routes, charging stations will be automatically mapped out along the route. To use, enter or select your preferred destination, tap **START**. Open a route plan and tap a scheduled charging station in the route plan.

Alternative Navigation

Turn-by-turn directions are also available by mirroring your favorite smartphone app to your Infotainment screen. Using the maps app on your device, you can connect to Volkswagen App-Connect wirelessly if available, or you can connect by using a manufacturer-approved USB-C cable.

Car-Net Plus Nav EV*

Enjoy enhanced maps with continuously updated traffic, routes, and parking information when you activate Car-Net in your myVW app. Take advantage of these features for 3 years from date of purchase at no additional cost.

*Requires a VW ID, myVW account, Car–Net subscription, acceptance of VW Car–Net Terms of Service, and vehicle cellular and GPS connectivity. Plus Nav EV and Plus Speech EV services offered for 3 years from vehicle in–service date.




Driver Assistance

Features

Activate Cruise Control or Adaptive Cruise Control*



*Depending on vehicle equipment.

Locate the Cruise Control buttons on the left side of the multi-function steering wheel.




- Press the  button to activate Cruise Control or Adaptive cruise control depending on vehicle equipment.
- A speedometer icon  or  will appear in the instrument cluster display.



Set Cruising Speed

1. When you get to your cruising speed, press the **SET** button on the multi-function steering wheel.
2. A green cruise control indicator light  or  will illuminate in the instrument cluster display.
3. To increase/decrease the speed by 1 mph increments, press the **+** or **—** button.
4. To increase/decrease the speed by 5 mph increments, press and hold the **+** or **—** button.

Cancel and Resume Cruising Speed


1. To cancel the cruise speed, press the brake pedal or press the  button once on the multi-function steering wheel.
2. The green **CRUISE** indicator light  or  will go off.
3. To resume your set speed, press the **RES** button on the multi-function steering wheel.


Turning Cruise Control System Off

- Press  twice.

Adaptive Cruise Control Distance Level Setting

Applies to vehicles with Adaptive Cruise feature. This feature is not a substitute for attentive driving.

Adaptive Cruise Control (ACC) helps maintain an individually stored constant speed and a previously set distance between your vehicle and those in front of you. When you approach a slower moving vehicle in front of you, the vehicle may brake if the situation requires. When the vehicle is no longer present, ACC will accelerate back to the stored speed. You can set the speed-dependent distance  from the vehicle ahead to one of five levels.




- To change the ACC distance interval, press the  button to cycle through the distance intervals until you reach your desired distance level. When the shortest interval is reached, the distance returns to the greatest interval when the button is pressed again.

Travel Assist System

Applies to vehicles equipped with Travel Assist.

Within system limits, Travel Assist system enables your vehicle to steer, accelerate, and brake automatically while also keeping the vehicle centered in lane. Travel Assist can also maintain a constant distance to vehicles in front which is selected by the driver. The driver must maintain supervision as the Travel Assist system is not an autonomous feature.

To enable Travel Assist:

1. Press the  button on the multi-function steering wheel to activate Adaptive Cruise Control.
2. Press the  button to switch from Adaptive Cruise Control to Travel Assist.
3. Press the **SET** button on the steering wheel at the desired speed.
4. To cancel the Travel Assist, press the brake pedal or press the  button on the steering wheel.
5. To resume Travel Assist, press the **RES** button on the steering wheel.

Deactivating Adaptive Cruise Control

Applies to vehicles equipped with Adaptive Cruise Control feature.

To deactivate Adaptive Cruise Control, and use Conventional Cruise Control:


1. Press or swipe the **MODE** button on the left side of the steering wheel.
2. Swipe to the left or right to select **Cruise control**.
3. Press the **MODE** button.

Adaptive Cruise Control is now deactivated, and your vehicle will maintain the set speed using conventional cruise control, until the next ignition cycle.




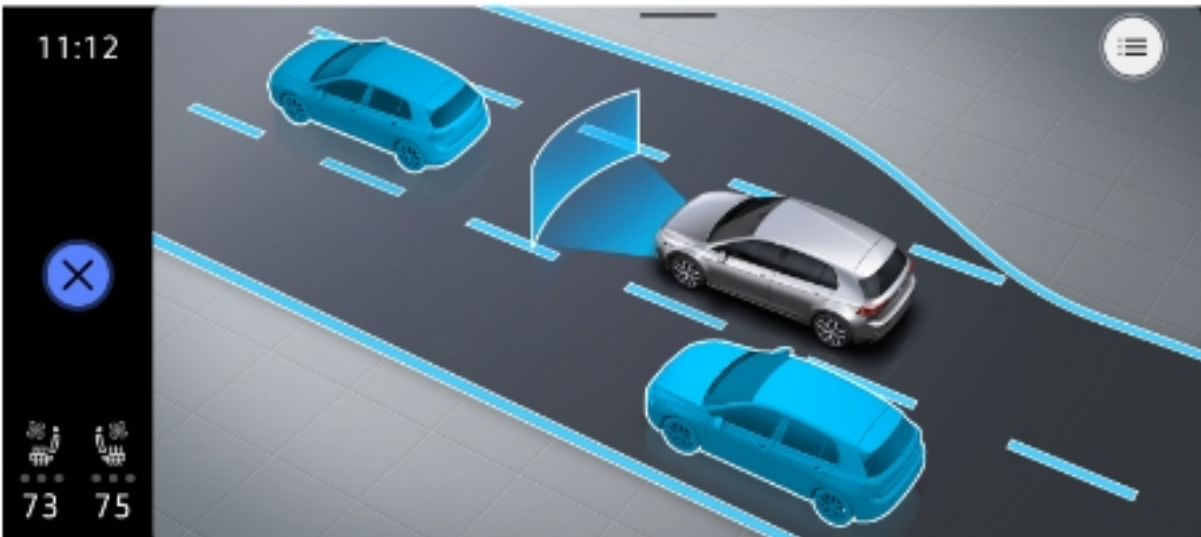
Assistance System Setting

If your vehicle is equipped with Driver Assistance features, you can access the Assistance system settings menu in the Infotainment system, allowing modification to the Driver Assistance feature operation.

1. Press the  button from the quick access buttons.
2. Touch the image that represents the feature.

OR

Touching the  will show you the system menu in list form for further selection.



Charging

Vehicle Charging

Before you charge your vehicle:

1. Unlock the ID.4.
2. Press on the left side of the charging flap to open.

AC Charging

Charging Station or Wall Box



Level 2 AC charging can be done at a charging station or wall box (recommended) which offers higher AC power than a standard outlet.

Charge your Volkswagen ID.4 electric vehicle at home with a Level 2 HomeStation™ (sold separately), offered by Electrify Home.

2-in-1 Mobile EV Charge Cable

Volkswagen offers a 2-in-1 Mobile EV Charge Cable, which you could use instead of a wall box. Due to supply chain issues, supply is very limited at this time. Please reach out to your preferred dealer to check availability.

Connecting the Charging Cable

1. To open the charge port, located on the passenger side rear, ensure the vehicle is unlocked and press on the left side of the door.
2. Retrieve the charge connector and connect to the port. The connector is designed to ensure alignment as you connect. Note that some public charging stations require an additional step in order to release a connector for retrieval and charge activation - directions are generally listed at these locations or in complimentary apps.
3. Depending on your charge settings your charging session may start immediately for immediate charging or may wait for a specific time to commence should you have a scheduled charging parameter programmed. Charging status details will be shown on the vehicle's center screen.



Learn more about Electrify Home and purchase your HomeStation Level 2 charger at vw.electrifyhome.com

DC Fast Charging



Level 3 DC charging can be performed at a public charging station where it is charged with a very high charging power. This significantly reduces the charging time.

1. Remove the Level 3 protective cap from the charge port and stick it on the hanger.
2. Retrieve the connector from the charging unit and connect to the port.
3. Activate the charge via mobile app, charger screen, or other instructions on the charger.
4. Charging will commence. Status may be reviewed on the vehicle's center screen as well as on the charging unit's display, if equipped. Many charging network providers often provide status through their complimentary apps.



NOTICE: A very high charging power is used for fast-charging with DC. Frequent fast-charging can permanently decrease battery capacity. Charge the high-voltage battery primarily with AC at a charging station or wall box.

During Charging

Charging status can be read from the indicator light inside the charge port, from the ID. Light at the front of the dashboard, and from the Infotainment screen where charge session details will be shown:

<input type="checkbox"/> Flashing white LED light: Charging connector has been detected.	<input checked="" type="checkbox"/> Flashing green LED light: Charging process not yet started.
<input type="checkbox"/> Solid white LED light: No active charging function.	<input checked="" type="checkbox"/> Alternating green and red LED: Malfunction. Charging with reduced current to prevent a vehicle breakdown.
<input checked="" type="checkbox"/> Pulsing green LED light: High-voltage battery is being charged.	<input checked="" type="checkbox"/> Solid red LED light: Charging system malfunction.
<input checked="" type="checkbox"/> Solid green LED light: Charging process successfully complete.	

After Charging

When the desired level of charge is reached, the charging process indicator on the charging socket turns green.

Removing the charging connector:

1. Unlock the vehicle.
2. Press the release button on the charging connector and remove the charging connector.

OR

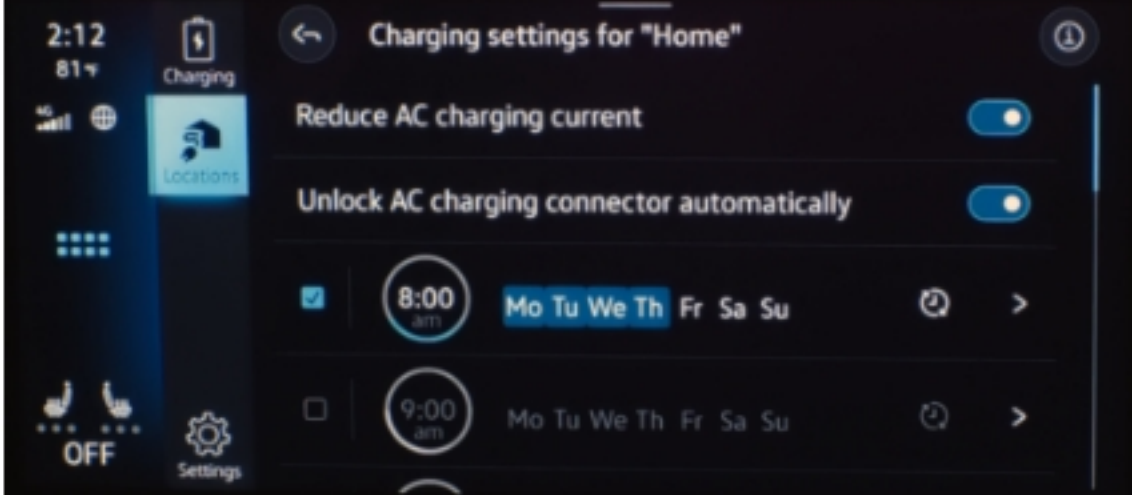
1. If "Unlock AC Connector Automatically" is enabled in the charging settings the charging connector will automatically unlock once charging is completed.
 - To activate this feature go to Charging Menu > Settings > Unlock AC Connector Automatically and enable the feature.
2. Disconnect the charging cable from the power supply and replace the protective cap.
3. Close the charging socket flap until it audibly engages.

Scheduled Charging via the Infotainment System

Charge scheduling can be used to limit when the ID.4 charges in order to take advantage of off-peak electricity rates (if you are enrolled in a plan from your electrical utility that offers variable rates), or to ensure the ID.4 is freshly charged for a planned journey.

To set up a charging schedule:

1. Save a charger location by opening the Charging menu from the home screen.
2. Select Locations
3. Tap "+ Add current positions as a charging location" and enter a name for the location and select **OK**.
4. Tap one of the timer icons or to open the scheduling menu.
5. Set the desired departure time and select the days of the week for this departure.
6. To enable, check the box next to the desired departure time.
7. Ensure "Unlock AC Connector Automatically" is also enabled if you so choose.



You can also set the Climatronic system to have the cabin pre-conditioned for the departure. Heating the cabin in cold weather also warms the battery for better performance.

To set the desired temperature:

1. Press the Home button.
2. Tap Aux. clim. ctrl.
3. Tap
4. Set the desired temperature via and .
5. Tap **Departure**.
6. Tap one of the timer icons or to open the scheduling menu.
7. Set the desired departure time and select the days of the week for this departure.
8. To enable, check the box next to the desired departure time.
9. Enable "Include climate control" in your charge schedule.

Electrify America DC Fast Chargers

The 2023 Volkswagen ID.4 offers 3 years of 30 minute charging at Electrify America DC Fast Chargers at no additional cost.¹ Electrify America chargers can be found along several major highways, including two cross-country routes and expects to have more than 1,800 total charging stations with over 10,000 chargers in the United States and Canada by 2026.

1. Open the Electrify America app on your mobile device and create an account (requires email verification). If you already have an Electrify America account, tap **Account** at the bottom of the screen.
2. Tap **Choose Membership Plan**, then scroll down and tap **Premium Offers**.
3. Input your 6-digit enrollment code, available from your selling VW dealer or VW Customer Care at 1-800-822-8987, and select the **2023 ID.4 Charging Plan**. Follow the instructions in the app. Click [here](#) for more information.



Learn how to Charge your EV at www.electrifyamerica.com/charging-your-ev/

¹ 3 years of included 30-minute charging sessions on the MY23 ID.4 vehicles begins upon vehicle purchase. Non-transferable. Not available for commercial use, such as ride sharing. Requires Electrify America mobile app, account, enrollment in 2023 ID.4 Charging Plan, acceptance of Plan Disclosure, and \$10 deposit to pre-fund Idle Fees and charging after 30 minutes. User is responsible for Idle Fees, which apply beginning 10 minutes after charge session stops or vehicle reaches full charge. After the initial 30 minutes of each applicable session, charging continues uninterrupted at then-current Electrify America Pass pricing. There is a 60-minute wait-period between charging sessions in which you receive the 30 minutes of charging under this promotion. In the event of suspected fraud or abuse or other unforeseen events, Volkswagen of America may discontinue or modify the offer in its sole discretion. Frequent and consecutive charging can permanently decrease battery capacity, which may not be covered by your vehicle's warranty.

Windows/Seats/Trunk



Windows and Interior Locking

Windows

The driver's side door in the ID.4 only features two window switches, but can control all four of the vehicle's windows.


Opening the Rear Windows on the ID.4

To open the rear windows in your ID.4:


1. Tap the **REAR** control to activate operation of the rear power windows. When activated, the control function light comes on.
2. To open the window, press the  switch. To close, pull the  switch.
3. Briefly tap the **REAR** control again to deactivate rear window operation.

Note: If the REAR button is not pressed within about ten seconds after last use, control will return to the front windows.

Using the Child Lock

Press the  control to deactivate the power window buttons in the rear doors. The electric child safety door lock is switched on at the same time.

Interior Lock Button

When the lock button  is illuminated yellow, the doors are locked. If the button is not illuminated, the doors are unlocked.

Seats

Adjusting the Seats in your ID.4

Seat comfort in the ID.4 can be precisely tailored to meet the needs of the driver, with six-way adjustable seats with power recline, or 12-way power adjustable seats with memory and massage, depending on trim level.



The driver and passenger seat will have a set of controls located on the sideboard of the seat.

1. Slides the seat forward or back.
2. Adjusts the backrest angle.
3. Raises or lowers the seat cushion.
4. Adjusts the 4-way lumbar (if equipped).

Memory / Message Seats

1. Adjust the driver's seat and outside mirror positions to your preferred positions.
2. Press and release the **SET** button.
3. Press and hold the Memory button 1 or 2 until the chime sounds.

The massage feature* can be turned on by pressing the massage button below memory button 2. When the back massage feature is switched on, the lumbar support moves and massages the lumbar region of the back.

*Applies to vehicles equipped with Massage seats.

Note: Memory seat feature available on select trim lines and may vary depending on vehicle equipment. Memory seat buttons are located on the driver side.



Recalling Stored Memory Settings

- With the vehicle stopped and the ignition ON, press and hold the corresponding memory button.

OR

- With the ignition off and the driver's door open, press the memory button until the stored position is reached.


Note: Personalization feature must be deactivated (Car > Settings > Personalization and ensure deactivated).

 Watch the Memory Seats and Mirrors video.

Trunk Lid

Adjusting the Trunk Lid Opening Angle

If the space behind or above the vehicle is not large enough to allow the trunk lid to open completely, you can change how far the trunk lid opens.

1. Interrupt the opening or closing process at the desired open position. It must be at least half open.
2. Press and hold the  button in the trunk lid until the emergency flashers flash once and the vehicle makes an audible alert.
3. The adjusted opening angle is saved.

Easy Open/Easy Close*

*Applies to vehicles equipped with Easy Open/Easy Close.

The trunk lid of the ID.4 can be raised and lowered hands-free, for easy loading and unloading. To operate Easy Open, with the vehicle key near the trunk:

1. Position your foot behind the middle of the bumper.
2. Quickly swing the lower part of your leg close to the bumper.
3. Remove your foot quickly away from the sensor area.
4. Visual feedback is given via the turn signals.
5. The trunk lid will open.

To operate Easy Close, with the vehicle key near the trunk:

1. Position your foot behind the middle of the bumper.
2. Quickly swing the lower part of your leg close to the bumper.
3. Remove your foot quickly away from the sensor area.
4. A continuous chime will confirm successful activation.
5. Walk away from the trunk area. The chime will continue as the trunk closes. All valid vehicle keys must be removed from the area near the trunk lid for the operation to begin.



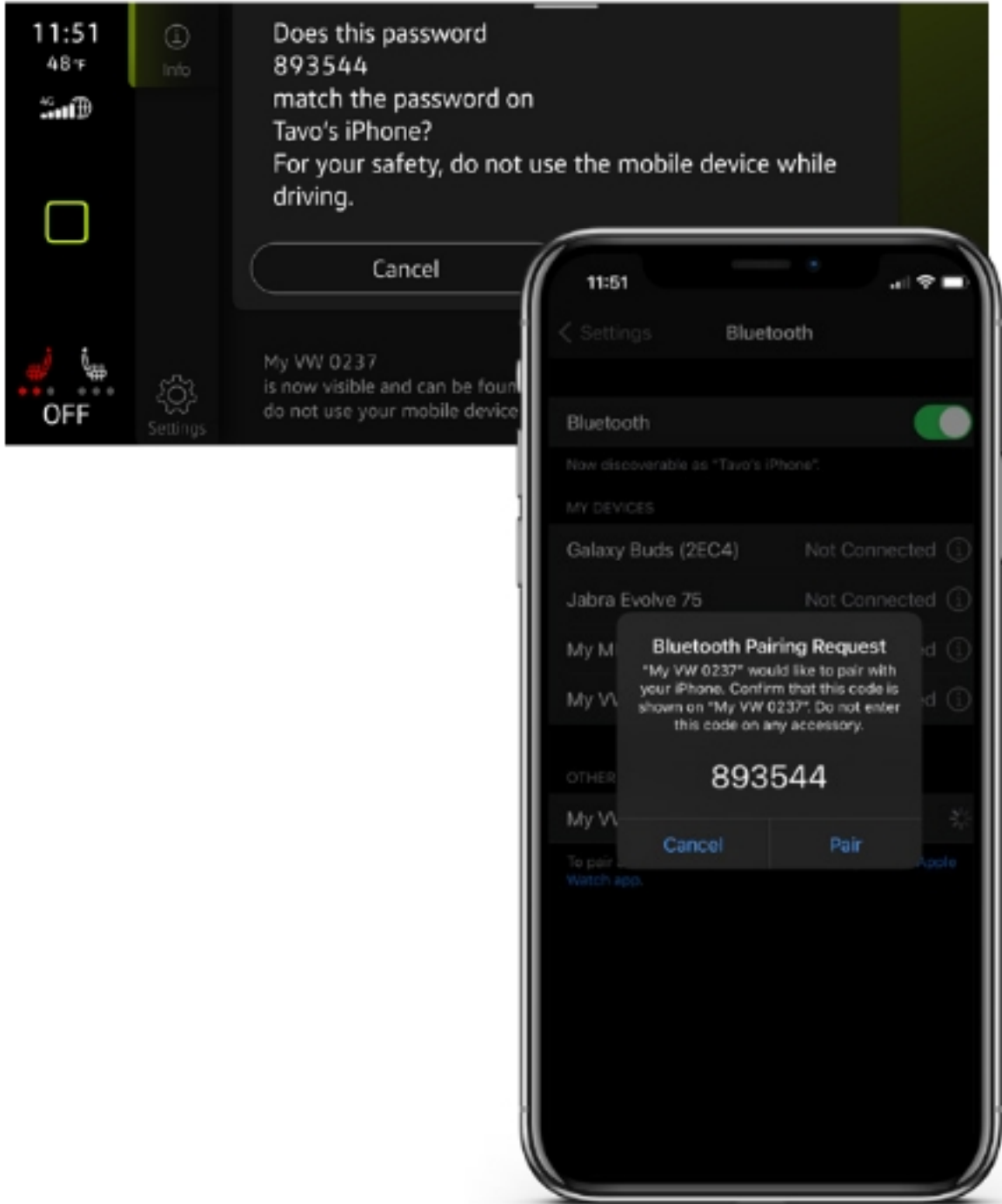
 Watch the Keyless Access, Easy Open/Close video.

Bluetooth Technology/ Voice Recognition

Pairing a Compatible Phone

1. With the ignition on and the vehicle in Park, turn the Infotainment system on. Your vehicle’s Bluetooth system will be in “discovery” mode.
2. From the Bluetooth menu on your phone, search for new devices and select XXXX (last four digits of VIN).
3. A connection request will appear on the Infotainment touchscreen display.
4. Press **Connect** on the Infotainment touchscreen.
5. The touchscreen will then show a PIN.
6. Make sure the same PIN is displayed on your phone and press **Yes** on the Infotainment touchscreen, then press **Pair** on your phone.
7. Allow contacts to Sync when prompted.

Note: If your phone displays a prompt asking to connect to your vehicle, make sure to enable future automatic connections. This will help to automatically reconnect the compatible paired device to the system. Once the PIN is shown, pairing must be completed within 30 seconds; otherwise, the process will need to be repeated.




Primary and Secondary Phone Functionality

Two active phones can be connected simultaneously. Follow steps 1-7 above. Only contacts from the primary phone will be shown within the Infotainment system. Switching between phones requires tapping the phone name in the top right of the Phone screen in the infotainment system, then selecting the desired phone from the drop-down menu.



Note: This feature is not available when the phone is connected to Apple CarPlay™ or Android Auto™.

Voice Recognition via Volkswagen Native Infotainment



Many functions of the ID.4—including the navigation, climate control, media and telephone—can be controlled using the built-in voice recognition system. Voice control can either be launched using the **Talk** button  on the multi-function steering wheel or by using the activation word, “**Hello ID.**”, similar to how you would activate a digital assistant at home.



To enable Voice Recognition with the Activation word:

1. Tap Home  on the touchscreen and then select the settings icon .
2. Tap **Voice control**, then enable **Activation word**.

To launch the voice control with the multifunction steering wheel button:

- A short press of the **Talk** button  will launch the in-vehicle voice recognition.
- A long press of the **Talk** button  will launch the digital assistant of a connected compatible mobile device.



A variety of voice prompts are available depending on which language has been set in the Infotainment system, and whether there is an active VW Car-Net account for the vehicle. For full details and a list of compatible languages, please refer to the Owner’s manual.

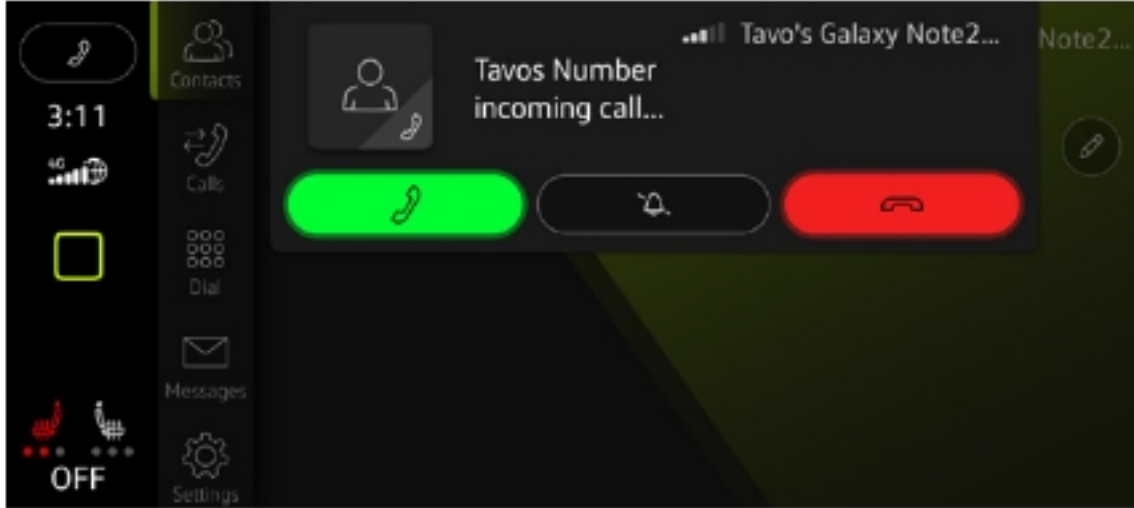
A list of example prompts can also be found in the Voice control settings.

Voice Recognition Tips


- The contact must be said exactly as it is stored in your phone’s contact list.
- If multiple numbers are stored per contact, you may use the shortcut, “Call John Smith work,” or the system may ask you to choose: work, mobile, home, etc.

Answer an Incoming Call

The Bluetooth system will interrupt your car stereo with a ringtone. Press the  button on the multi-function steering wheel or the green **Phone** icon  on the Infotainment touchscreen to answer the call.




Volume Settings

To adjust the volume of the Bluetooth system while on a call, press the **Volume Up** or **Volume Down**  button on the left side of the multi-function steering wheel.

End a Call

Press the red **Phone** icon  within the phone menu of the Infotainment display.

Cancel Active Voice Recognition or an Active Route Guidance

When Voice Recognition is activated, press the Voice Control button  on the multi-function steering wheel or say “Cancel.”

Wireless Charging/ Light and Vision Panel

Wireless Charging

Wirelessly Charging a Mobile Device

Qi-capable mobile devices can be charged wirelessly in the center console of the storage compartment.


1. Remove any foreign objects from the storage compartment.
2. Open the holder in the storage compartment, remove your protective case(if any) and place your device facing forward between the holder and the charging area.
3. The infotainment display will confirm that the charging process has started.



[▶ Watch the Interior Cargo Space video.](#)

Light and Vision Panel


Turning on the Lights

1. Switch on the ignition.
2. Tap the  button repeatedly until the desired light setting is highlighted in the ID Cockpit Screen, and illuminated on the touch panel.


 : When this icon shows in green, the low beams are on.


AUTO: Automatic headlights are enabled. The low beam headlights are switched on or off depending on the ambient brightness.

 : When this icon shows in green, the parking and daytime running lights are on.

 : The Climatronic defrost function clears fog and ice from the windshield. The air is dehumidified and the blower is set to a higher speed.

 : (If equipped) Switch the heated windshield on and off when the vehicle's drive system is activated.

 : Switch the rear window defroster on and off when the vehicle is drive ready. The rear window defroster switches off automatically after a maximum of 10 minutes.

 : (If equipped) Poor weather lights can help illuminate the road more effectively when visibility is poor. To switch on, the vehicle's ignition must be on.



App-Connect/ myVW

Volkswagen App-Connect* makes your ID.4 more like a friend. To start App-Connect, pair your smartphone to your VW's Bluetooth and watch as your selected apps appear on the touchscreen display of your ID.4. Need a couple extra bars on your phone's battery? Plug your compatible phone into your VW's USB port, or use the wireless charging mat in the center console and enjoy all the same benefits, while getting a charge.

*Always pay careful attention to the road, and do not drive while distracted. Not all features available on all operating systems. Standard text and data usage rates apply. App-Connect features require compatible device, operating system, and mobile apps. See mobile device and app providers for terms and privacy.

Wireless App-Connect with Apple CarPlay Integration

To connect:

1. Ensure you are running the latest version of iOS on your iPhone.
2. Pair your phone to the Volkswagens Infotainment system with Bluetooth.
3. A prompt will display on the vehicle touchscreen asking if you want to use Bluetooth or Apple CarPlay.
4. Select **Apple CarPlay**. If this is the first time, accept the confirmation on your iPhone®.

OR

1. Simply unlock your iPhone and plug it into the USB port using a certified lightning cable. After choosing to use Apple CarPlay, your iPhone will ask if you'd like to use Apple CarPlay wirelessly for future connections.

Note: Please confirm all prompts from App-Connect on the mobile device for successful Apple CarPlay connection.

Apple CarPlay®

Apple CarPlay is a smart way to use your iPhone while you drive your Volkswagen. With an updated user interface that helps you control tunes, turns and Siri® suggestions, a calendar app that lets you view and manage your day, and maps that reveal more of what's around you, getting there just got a whole lot easier—and a lot more fun.*

1. Ensure you are running the latest iOS on your device.
2. Unlock your iPhone and plug it into the USB port using a certified lightning cable.
3. A screen will appear on the Infotainment system stating that a new device has been detected and will ask “Do you want to connect with Apple CarPlay?” Select **Connect**.

OR


1. Pair your iPhone to your Infotainment system's Bluetooth connection. When the “Select a connection technology” pop-up appears, select **Apple CarPlay**.
2. Select **Allow** on your iPhone to enable Apple CarPlay to access your iPhone while your iPhone is locked.

Note: You will have to have had an unlocked iPhone within the past hour in order to use Apple CarPlay. When you are connected using Apple CarPlay, your iPhone can no longer be used as a MEDIA source or as a Bluetooth device. Apple CarPlay is compatible with iPhone 5 or higher running iOS 7.1 or later. Further information can be found at support.apple.com and siriuserguide.com. Apple CarPlay is a trademark of Apple Inc.

*Always pay careful attention to the road, and do not drive while distracted. Not all features are available on all operating systems. Standard text and data usage rates apply. App-Connect features require compatible device, operating system and mobile apps. See mobile device and app providers for terms and privacy.

Features

Apple CarPlay features Siri voice control. Siri must be enabled on the device to use Apple CarPlay. There are two ways to activate Siri:

- Press and hold the **Voice Control** button  on the multi-function steering wheel until you hear the tone, which activates Siri.
- Press and hold **Home** on the touchscreen to activate Siri.

1. **Home** features include:

- Return to the Apple CarPlay home screen or to the Apple CarPlay Dashboard.
- Long press to activate Siri.

2. **Phone:** Siri can help you make calls, return missed calls and listen to voicemail.

3. **Maps:** Opens Apple Maps for turn-by-turn directions, traffic conditions, immersive 3D experiences and estimated travel time. Siri can also help with directions. Activate Siri and say, “Navigate to,” and your destination.

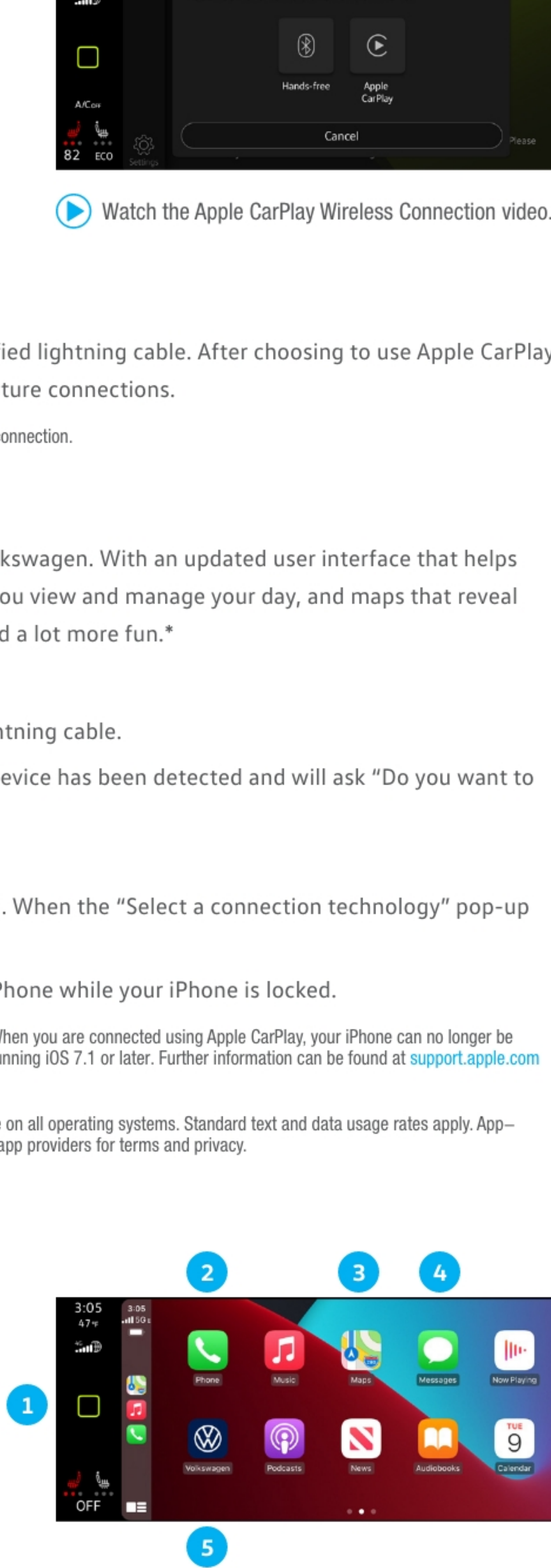
4. **Messages:** Siri can send, read and reply to your text messages for you.

5. Tapping the **Volkswagen Logo** icon simply takes you to the Volkswagen native user interface with all the features and functions of Apple CarPlay still active.

- To charge iPhone only, disconnect from Apple CarPlay by pressing the **Volkswagen Logo** icon, then select **Disconnect** on the touchscreen. This will allow Bluetooth® while charging your iPhone.

*Always pay careful attention to the road, and do not drive while distracted. Not all features are available on all operating systems. Standard text and data usage rates apply. App-Connect features require compatible device, operating system and mobile apps. See mobile device and app providers for terms and privacy.

[Click here](#) for further information on Apple CarPlay apps.



Wireless App-Connect Android Auto

To connect:

1. Ensure you are running the latest Android™ OS on your device.
2. Pair your phone to the Volkswagens Infotainment system with Bluetooth.
3. Select **Use Android Auto** or select **Cancel** for Bluetooth connection.

Note: Please confirm all prompts from Android Auto on the mobile device for successful Android Auto connection.

Android Auto™

Use some of your favorite Android applications on the road through your Volkswagen's infotainment screen. You can talk to Google on Android Auto to get driving directions, send a text, or place a phone call, hands-free. Android Auto is made to help you focus on the road while having fun along the way.

1. Ensure you are running the latest Android™ OS on your device and download Android Auto from the Google Play Store. An active Google Account and an internet connection is required. If you're using Android 10 or higher, the app is already on your phone.*
2. Plug your Android phone into the USB port using a certified USB Cable.
3. Press the **App** key on the touchscreen.


4. Select **Android Auto** on the touchscreen. Ensure your phone is unlocked OR pair your Android phone to your infotainment system's Bluetooth connection, then select “Use Android Auto” in the pop-up.
5. Select **OK** on the touchscreen for data transfer prompt.
6. Follow the instructions on your device to continue setup.

7. Android Auto will appear on the Infotainment touchscreen once all the prompts have been accepted on the device.

*To use Android Auto on your car display, you'll need an Android phone running Android 6.0 or higher, an active data plan, and the Android Auto app. Google, Android, Google Play and Android Auto are trademarks of Google LLC. [Click here](#) for further information.

Features

1. **Google Assistant:** Use your voice to easily send messages, get directions, control media and more. Just say “Hey Google,” long-press the **Voice Control** button on the multi-function steering wheel, or tap the **Microphone** icon on the touchscreen to get started.
2. **Navigation:** Predictive navigation provides turn-by-turn directions, traffic conditions and estimated travel time. Android Auto can predict where you want to go next based on your calendar and recent destinations.
3. **Phone:** Listen and reply to text messages, make calls or check your voicemail.
4. **Home Screen:** Takes you back to the home screen of Android Auto.
5. **Music and Audio:** Use your touchscreen to access your favorite artists, songs and playlists. Android Auto lets you stream from apps such as Pandora, Spotify and iHeartRadio.

Tapping the Exit icon  simply takes you to the Volkswagen native user interface, then select **Disconnect** if you wish to completely disconnect from Android Auto.



myVW All things VW. All in one place.

Put essential tools and information at your fingertips. Enjoy features such as:

- Service scheduling & history¹
- Maintenance schedules²
- Roadside assistance requests³

Plus, get remote features at no additional charge for five years from the date of purchase when you activate VW Car-Net® Remote Access EV⁴:

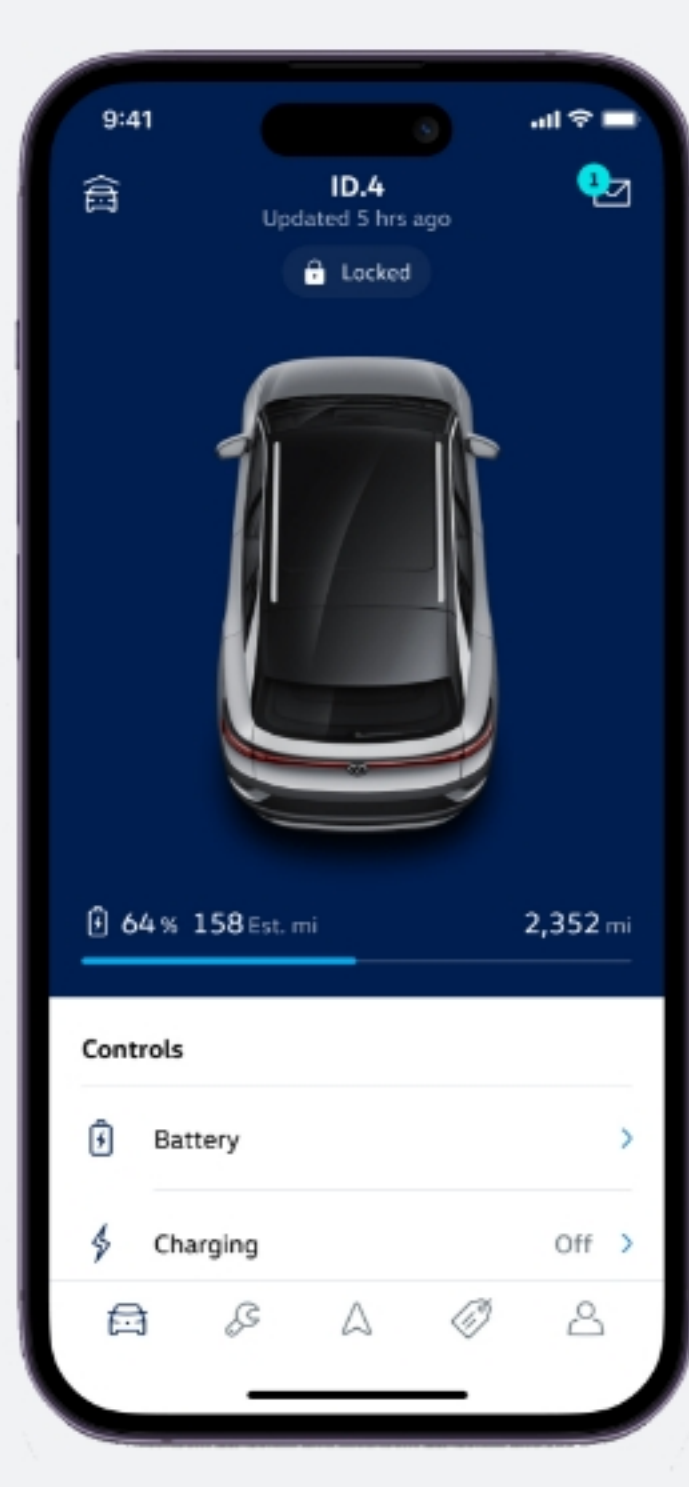
- Remote Battery Charging⁵
- Remote Climate Controls⁵
- Charging Station Locator⁶

myVW Enrollment Process (if not performed by dealer):

Enrollment in myVW can begin in the vehicle. To begin, go to the main menu of your vehicle's infotainment screen. Then,

1. Tap on “Users” in the touchscreen display
2. Select “Add Primary User”
3. Tap on “Log In” and continue to scan the QR code with your smartphone's camera
 - This will initiate the download of the myVW app⁷
4. Click “Sign up” and enter your email and a password
5. You'll get an email; click on the link
6. Follow the steps to set up your account
7. Next, from the Garage screen tap “Add” and this will prompt a QR code scanner. You will see a 2nd QR code appear in the vehicle's touchscreen.
8. Scan QR code then on the next screen scroll down and tap on “allow access”. Enrollment is now complete!


























































To learn more about myVW go to vw.com/owners



¹ Service history is available as long as work was performed since after February 2015 at a participating Volkswagen dealership.
² Volkswagen highly recommends that a maintenance service be performed every 10,000 miles or 12 months, whichever occurs first. Actual recommended service intervals and scheduled maintenance services vary based on vehicle model, model year, and mileage. See your Volkswagen dealer, warranty & maintenance booklet, and/or VW Care Terms and Conditions for details.
³ Roadside Assistance provided by a third party. May require additional payment for services rendered. See owner's literature for limitations and details.
⁴ Available on MY21 and newer ID.4 vehicles. Always pay careful attention to the road and do not drive while distracted. Certain services require trial or paid subscriptions, which may have their own terms and conditions. VW Car-Net Remote Access EV requires a VW ID, myVW app, and myVW Account, cellular connectivity, network compatible hardware, availability of vehicle GPS signal, and acceptance of Terms of Service. Not all services and features are available on all vehicles and some features may require the most recent software update. Certain Car-Net services may connect out to 3rd party providers that may require additional payment. Standard text and data rates may apply for app and web features. See Terms of Service, Privacy Statement, and other important information at www.vw.com/carnet.
⁵ Requires myVW mobile app and acceptance of Car-Net Terms of Service. Standard text and data rates may apply.
⁶ Charging station location information provided by a 3rd Party. Volkswagen is not responsible for accuracy of location or charger availability for any charging station shown.
⁷ Standard text and data rates may apply. Always pay careful attention to the road, and do not drive while distracted.

Warning/ Indicator Lights

For additional information on indicator lights, refer to your vehicle's Owner's Manual.

 Central warning light	 Travel Assist malfunction
 Electronic parking brake	 Adaptive Cruise Control (ACC) not available
 Brake system malfunction, Electromechanical brake booster failed, Brake fluid level too low	 Range calculation malfunction
 Engine coolant system malfunction	 High-voltage battery charge status low, High-voltage battery empty
 Take over steering and be ready to brake	 Electronic engine sound (e-Sound) malfunction
 Take over steering immediately	 Side Assist malfunction
 Steering malfunction	 Rear Traffic Alert brakes, Rear Traffic Alert malfunction
 12 Volt vehicle battery	 Health risk! Open the window! CO ₂ concentration too high
 Check brake system	 Climate control is not working correctly or CO ₂ concentration cannot be measured
 Fasten safety belt	 Turn signals
 Collision Warning	 Trailer turn signal
 High-voltage battery drained	 Adaptive Cruise Control (ACC) regulates, vehicle driving ahead is detected
 Deep discharging the high-voltage battery	 Comfort drive Travel Assist active
 Fault in high-voltage system, High-voltage system overheated, Electric drivetrain overheated	 Cruise control switched on, regulation active
 Malfunction in the emergency call system, Limited function in the emergency call system	 High beams or headlight flasher
 Reduced driving power	 Cruise control switched on, regulation not active
 ESC Sport switched on	 Sport driving mode
 Rain/light sensor malfunction	 Individual driving mode
 Flashes: Electronic Stability Control (ESC) or Anti-slip regulation (ASR) in operation Lights up: Electronic Stability Control (ESC) malfunction	 Traction driving mode
 Airbag system or safety belt pretensioner malfunction, Airbag system or safety belt pretensioner deactivated with diagnostic equipment	 Comfort driving mode
 Anti-Lock Braking System (ABS) malfunction	 Eco driving mode
 Driving light failure	 High beam control active
 Washer fluid level too low	 Autonomous Emergency Braking starts
 Windshield wiper malfunction	 Distance warning
 Lane Keeping System (Lane Assist) not available	 Service due
 Lane Assist in control, Semi-automatic vehicle control in a medical emergency (Emergency Assist) is functioning	 Take over steering
 Emergency Assist not available	 Outside temperature is below +39 °F (+4 °C)
 Tire pressure too low Tire Pressure Monitoring System (TPMS) faulty	 High-voltage battery charge status
 Front Assist is not available	

Failure to heed warning lights and instrument cluster text messages can cause the vehicle to break down in traffic and result in a collision and serious personal injury.

- Never ignore warning lights or text WARNINGS.
- Always stop the vehicle as soon as it is safe to do so.
- Park the vehicle at a safe distance from moving traffic and where no part of the hot catalytic converter and exhaust system can come into contact with flammable materials under the vehicle, such as dry grass, brush, spilled fuel, etc.
- A broken-down vehicle presents a high accident risk for itself and others. Switch on emergency flashers and set up a warning triangle to warn oncoming traffic.
- Before opening the engine hood, always switch off the engine and let the engine cool down.
- Always be very careful when working in the engine compartment, which is a potentially dangerous area in any motor vehicle and can cause serious personal injury.