



**2021 Arteon**  
Quick-Start Guide





Optional features shown.

The information within this guide must be used in conjunction with the information in the Volkswagen Owner's Manual. You should refer to your vehicle's Owner's Manual and Infotainment supplement for all information, warnings, and feature limitations. Always pay careful attention to the road and do not drive while distracted. Some Infotainment features can only be accessed and operated when the vehicle is standing still.

### 1. Steering Wheel Left Side Controls

Buttons for operating the Cruise Control or Adaptive Cruise Control\* and Driver Assistance features. Volume settings for radio, Navigation system notifications and phone calls.

### 2. Steering Wheel Right Side Controls

**Voice Control Button:** Activates the Voice Recognition system. Short press activates Volkswagen Voice Recognition system. A long press will activate Voice recognition to a paired phone.

**VIEW Button:** For vehicles with a Digital Cockpit,\* it switches between wide and standard display.

**OK Button:** Used to select settings for features in the instrument cluster display.

**Horizontal Menu Buttons:** Used to navigate through the instrument cluster main menus.

**Vertical Arrow Buttons:** Push to navigate inside a specific menu.

**Horizontal Arrow Buttons:** Push to change radio stations, scroll through radio presets, or select the next or previous media track.

### 3. USB-C Port

USB Type C ports, located in the center storage console, allows you to connect your mobile phone to your Arteon using the latest generation of USB. To utilize USB Type C, you must have a compatible cable. To find a cable that converts your phone's charging port to a USB Type C connector, [click here](#).

### 4. Wireless Charging

Can charge a Qi-capable mobile phone without the need to plug in. Simply place it securely in the center of the surface with the display facing up. An alert in the Infotainment system display indicates when charging begins.

### 5. Windshield Wiper and Washer Lever

Intermittent/Low/High functions are activated with up-clicks of the stalk. Intermittent rain-sensing wiper speed is controlled with the switch on top of the stalk. Pull the stalk toward the steering wheel to wash. Press the stalk down for a single wipe.

### 6. Infotainment

Touch sensitive icons control the various Infotainment functions, including: radio, media selections, App-Connect functions, phone operation, vehicle functions and the optional Navigation system.

### 7. Start-Stop System

When activated, the engine shuts off automatically when the vehicle comes to a stop, such as at traffic lights. The engine will restart when the brake is released. Start-Stop automatically activates when the ignition is switched on, and the button indicator light will remain off. If deactivated, the indicator light will illuminate. Start-Stop only works when conditions are met, e.g., driver's seat belt is fastened, doors and hood are closed, sufficient battery charge, etc. Some conditions will cause a restart of the engine, such as the steering wheel being turned or when the A/C is activated. During an engine stop, if the driver leaves the vehicle longer than 30 seconds, the ignition will switch off.

### 8. Digital Cockpit

Allows you to customize the presentation of vehicle information in the instrument cluster. The VIEW button on the steering wheel toggles between view options. The display can be personalized using the Infotainment system controls. Select **CAR > Settings > Instrument Cluster**.

### 9. Remote Start (not shown)

If your vehicle is equipped, the engine can be started from outside the vehicle with the Remote Start feature, allowing the HVAC system to heat or cool the interior. On your key fob, press the Lock button, then Remote Start button twice. Pressing Remote Start button three times will cancel remote start.

\* Available on select trim lines.

# Introduction to Your Arteon

# Activate Cruise Control

Locate the Cruise Control buttons on the left side of the multi-function steering wheel.

- Press the  button to activate Cruise Control.
- A speedometer icon  will appear in the instrument cluster display.

## Set Cruising Speed

1. When you get to your cruising speed, press the **SET** button on the multi-function steering wheel.
2. A green cruise control indicator light  will appear in the instrument cluster display.
3. To increase/decrease the speed by 1 mph increments, press the **+** or **-** button.
4. To increase/decrease the speed by 5 mph increments, press and hold the **+** or **-** button.

## Cancel and Resume Cruising Speed

1. To cancel the cruise speed, press the brake pedal or press the  button once on the multi-function steering wheel.
2. The green cruise control indicator light  will go off.
3. To resume your set speed, press the **RES** button on the multi-function steering wheel.

## Turning Cruise Control System Off

- Press  twice.

 Watch the Cruise Control video.

## Adaptive Cruise Control Distance Level Setting

Applies to vehicles equipped with Adaptive Cruise Control.

Adaptive Cruise Control (ACC) helps maintain an individually stored constant speed, distance, and a previously set distance in time intervals between your vehicle and those in front of you. When you approach a slower moving vehicle in front of you, the vehicle may brake if the situation requires. When the vehicle is no longer present, ACC will accelerate back to the stored speed.

You can set the speed-dependent distance from the vehicle ahead to one of five levels.

- When the **ACC** button is pressed to set distance level, the  indicator light illuminates in the instrument cluster display.
- To change the ACC distance interval, press the  button to cycle through the distance intervals. When the shortest interval is reached, the distance returns to the greatest interval when the button is pressed again.
- When the ACC system brings the vehicle to a stop for more than 3 seconds, briefly press the accelerator pedal to resume Adaptive Cruise Control.

Note: This feature is not a substitute for attentive driving. See the Owner's Manual for further details and important limitations.

 Watch the Adaptive Cruise Control video.

## Deactivating Adaptive Cruise Control

Applies to vehicles equipped with the Adaptive Cruise Control feature.

To deactivate Adaptive Cruise Control, and use Conventional Cruise Control:

1. Press the  button. Depending on vehicle equipment, it may be on the steering wheel or the end of the turn signal stalk.
2. Using the vertical menu buttons  on the steering wheel, scroll to **Speed**.
3. Select **Cruise Control** in the instrument cluster display then press the **OK** button.

Adaptive Cruise Control is now deactivated, and your vehicle will maintain the set speed using conventional cruise control.

 Watch the Deactivate ACC video.

## Assistance System Setting

If your vehicle is equipped with Driver Assistance features, you can access the Assistance system settings menu in the Infotainment system, allowing modification to the Driver Assistance feature operation.

1. Press the Menu button.
2. Press **Assist Syst.** icon on the display.
3. Touch the image that represents the feature.

OR  
Touch  to access **Assistance system settings**.



## Comfort Drive Travel Assist

Applies to vehicles equipped with Comfort Drive Travel Assist.

Comfort Travel Assist system, within system limits, enables your car to steer, accelerate, and brake automatically within its lane.

1. Comfort Travel Assist can also maintain a constant distance to vehicles in front selected by the driver. The driver must maintain active supervision and the Comfort Travel Assist is not an autonomous feature.
2. To enable, press the  button on the steering wheel.



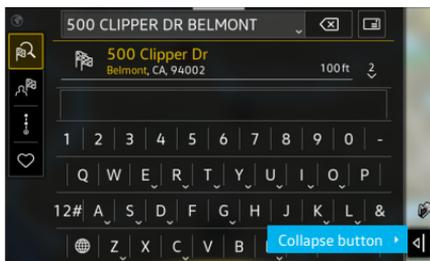
 **Warnings:** See **Driver Assistance Systems** in your Owner's Manual for more detailed information and for important safety warnings.

# Driver Assistance Features

# Discover Media Touchscreen Navigation System

1. On the touchscreen, press the **NAV** icon.
2. Select the **Search** icon .
3. Begin entering a Point of Interest (POI) or address information with the House number, Street and City.
4. When your search address or POI appears in the drop down suggestion bar, select the correct address on the screen.
5. Select **Start** to begin the route.

Applies to vehicles equipped with Navigation. When entering an address for another state, use only the two-character abbreviation for the state. Entering a destination on the touchscreen or changing any settings can only be done when the vehicle is stationary.



## Additional Settings

With **Route Options** you can:

- If available, choose between 3 alternative routes by pressing the route info panel where the most recommended route is highlighted in blue.
- Use Dynamic route guidance\* if online traffic is available.

Before starting your route:

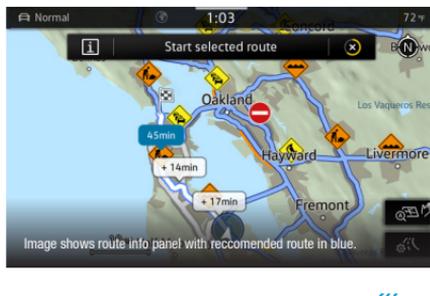
- Route criteria can be modified by tapping .

After starting your route:

- Modifications to the current route such as avoiding tolls or seasonal restricted roads is possible by tapping .
- Route criteria can also be modified by tapping  and selecting .

\*Requires paid subscription, vehicle to be equipped with the MIB3 Infotainment system with navigation, acceptance of VW Car-Net Terms of Service, active data plan, vehicle cellular and GPS connectivity.

Always pay careful attention to the road, and do not drive while distracted. SiriusXM audio and data services each require a subscription sold separately, or as a package, by SiriusXM Radio Inc. If you decide to continue service after your trial, the subscription plan you choose will automatically renew thereafter and you will be charged according to your chosen payment method at the then-current rates. Fees and taxes apply. To cancel you must call SiriusXM at 1-866-635-2349. See SiriusXM Customer Agreement for complete terms at [www.siriusxm.com](http://www.siriusxm.com). All fees and programming subject to change. SiriusXM and all related marks and logos are trademarks of SiriusXM Radio Inc.



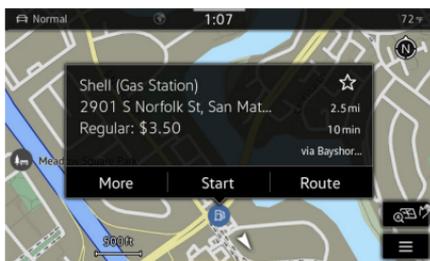
## Points of Interest (POI)

To find a specific Point of Interest:

1. Press the **NAV** icon, then press the  icon on the touchscreen to open the keyboard function to search POIs.
2. Search for your desired POI i.e., airport.
3. Select **Start** to begin route guidance.

OR

1. Press the **NAV** icon, then select a POI currently displayed on the map (this is great for finding nearby fueling stations).
2. Select **Start** to begin route guidance.



## Cancel Active Route Guidance

1. Press **Stop Route Guidance**  directly.

OR

1. Press the **Menu** icon  on the touchscreen.
2. Select **Stop Route Guidance**.

## Alternative Navigation

Turn-by-turn directions are also available by mirroring your favorite smartphone app to your Infotainment screen. Using the maps app on your device, you can connect to Volkswagen App-Connect by using a manufacturer-approved cable to your vehicle's USB-C port or you can connect to wireless if available.

 **Warnings:** See [Navigation](#) in your Owner's Manual for more detailed information and for important safety warnings. Navigation is an optional feature.

# Navigation

# Heating and Air Conditioning

- To cool or warm the occupant compartment automatically, tap the **AUTO** button to turn the system on.
- Adjust the driver's temperature to your preferred setting by touching the slider on either side, or sliding your finger toward the hot or cold ends.
- Tap the **SYNC** button to synchronize the temperatures between the zones. If there is a large temperature difference between the two zones, it may hamper the system's ability to quickly cool the interior.

## Defrost/Defog 1

1. Press the **MAX** button. This will turn the temperature setting to HI for quickest defrost/defogging.
2. The A/C function comes on automatically and it is recommended to leave A/C on to dry the air.
3. When the windshield is clear, touch the **AUTO** button.

Note: In the event of significant fogging, opening a window briefly can help.

## SYNC 2

1. Select your preferred temperature using the left temperature slider.
2. Adjust the fan speed and vents if necessary.
3. Press the **SYNC** button. The light inside the button will illuminate showing it is active. In the SEL Premium trim, press the **MENU** button on the HVAC control panel, then select **SYNC** in the Infotainment display.
4. The driver's settings will be applied to the passenger and rear climate zones.

## Air Distribution 3

The **Air Distribution** button directs air to either the floor, panel or defrost vents or a combination of vents. Tapping the icon multiple times toggles through the different airflow settings.

## AUTO 4

AUTO automatically regulates and maintains the desired compartment temperature.

1. Turn the driver-side temperature dial to the desired temperature.
2. Tap the **AUTO** button if it is not already illuminated.

## Seat Heating/Ventilation\* 5

- To warm up quickly on a cool morning, tap the button for seat heating.
- To cool down quickly in warm weather, tap the button for seat ventilation.

\*Available on select trim lines.

## OFF 6

Press the **OFF** button to turn off the HVAC system. Or, in the SEL Premium trim:

1. Tap the **MENU** button.
2. Tap **OFF** on your touchscreen.



⚠ Warnings: See [Climate Control](#) in your Owner's Manual for more detailed information and for important safety warnings.

# Climatronic System

# Driver and Front Passenger Electric Seat Controls

Your vehicle is equipped with electronic controls for the front seats. The driver and passenger seat will have a set of controls located on the sideboard of their seats.

1. Slides the seat forward or back.
2. Adjusts the backrest angle.
3. Raises or lowers the seat cushion.
4. Adjusts the 4-way lumbar support.



# Power Memory Seats

## Memory Seat Controls

1. Adjust the driver's seat and outside mirror positions to your liking.
2. Press and release the SET button.
3. If equipped, press and hold the Memory button 1, 2 or 3 until the chime sounds.



When the back massage feature is switched on, the lumbar support moves and massages the lumbar region of the back.

Note: Memory seat and massage features are available on select trim lines and may vary depending on vehicle equipment. Driver side massage feature available on the SEL Premium model only. Memory Seat control feature available on SEL/SEL Premium models. Memory seat buttons are located on the driver side.

 Watch the Memory Seats video.

## Recalling Stored Memory Settings

- With the vehicle stopped and the ignition ON, press and hold the corresponding memory button.

OR

- With the ignition off and the driver's door open, press and hold the memory button until the stored position is reached.

Note: Personalization feature must be deactivated (Car > Settings > Personalization and ensure deactivated).

# Trunk Lid Operation

## Trunk Lid with Easy Open Motion Sensor

To operate the Easy Open trunk lid:

- You must be carrying your vehicle key on your person, e.g., in your pocket, hand or purse.
  - The ignition must be off.
1. Quickly move your foot and shin as close to the bumper as possible (in a kicking motion). Your shin must be in the upper part of the sensor's range and your foot in the lower part.
  2. Quickly move your shin out of range. The rear hatch will open or close automatically.

## Easy Close Trunk

To operate the Easy Close trunk lid, with the lid already open:

1. With your vehicle key on you, move your leg in the same way as stated in the Easy Open section.
2. Walk away from the rear of your Arteon.
3. You will hear an audible beep letting you know the lid will close once you move away from the Arteon.
4. The trunk will close automatically.

- You may also press the trunk button on the edge of the trunk lid to close.

Note: The Easy Open/Easy Close feature is available on SEL Premium only.

 Watch the Hands-Free Trunk Release video.

## Trunk Buttons

- Within range, push and hold the **Trunk** button\* on your key fob to open or close the trunk.
- To open the trunk, pull and release the trunk switch located on the driver door.
- If the ignition is on, you can close the trunk by pulling and holding the switch located on the driver door, until the trunk lid is completely closed.

\*Feature applies to the SEL premium model.

## Changing and Saving the Opening Angle

If you would like the trunk to stop opening at a lower angle:

1. Interrupt the opening process at the desired open position. It must be at least half open.
2. Press and hold the  on the trunk lid until the emergency flashers start flashing and an audible signal is heard.

To reset the opening angle:

1. Push the trunk lid all the way up by hand. It will require more force than usual.
2. Press and hold the  on the trunk lid until the emergency flashers start flashing and an audible signal is heard.

 **Warnings:** See [Seats and Trunk Operation](#) in your Owner's Manual for more detailed information and for important safety warnings.

# Seats / Trunk Operation

# Pairing a Compatible Phone

1. Be sure to check your phone's compatibility at [www.knowyourvw.com/bluetooth](http://www.knowyourvw.com/bluetooth).
2. With the ignition on and the vehicle in Park, turn the Infotainment system on. Your vehicle's Bluetooth system will be in "discovery" mode.
3. From the Bluetooth menu on your phone, search for new devices and select VW BT XXXX (last four digits of VIN).
4. A connection request will appear on the Infotainment display.
5. Press **Connect** on the Infotainment display.
6. The Infotainment display will then show a PIN.
7. Make sure the same PIN is displayed on your phone and press **Yes** on the touchscreen, then press **Pair** on your phone.

Note: If your phone displays a prompt asking to connect to your vehicle, make sure to enable future automatic connections. This will help to automatically reconnect the compatible paired device to the system. Once the PIN is shown, pairing must be completed within 30 seconds; otherwise, the process will need to be repeated.



## Primary and Secondary Phone Functionality

Two active phones can be connected simultaneously. Follow steps 1-7 above. Only contacts from the primary phone will be shown within the Infotainment system. Switching between phones requires pressing the **Swapping** icon

Note: This feature is not available when the phone is connected to Apple CarPlay® or Android Auto.

Watch the Phone Pairing video.

## Call by Name via Native Bluetooth Technology

Applies to vehicles with the Voice Recognition feature.

1. Short press the **Voice Control** button on the multi-function steering wheel.
2. After the chime say "Call," followed by the name of the person you want to call. For example, "Call Mike Brown."
3. The system will confirm "Do you want to call Mike Brown?" You then reply "Yes." If the contact has multiple numbers, select or say the desired line number on the screen when prompted. Once selected, the system will then say "Contact is being dialed."

Note: If connected to App-Connect, Apple CarPlay, press and hold the Voice Recognition button to activate Apple Siri > then say "Call Mike Brown."



## Voice Recognition Tips

- The contact must be said exactly as it is stored in your phone's contact list.
- If multiple numbers are stored per contact, you may use the shortcut, "Call John Smith work," or the system may ask you to choose work, mobile, home, etc.

Watch the Voice Recognition video.

## Answer an Incoming Call

The Bluetooth system will interrupt your car stereo with a ringtone. Press the **OK** button on the multi-function steering wheel or the green **Phone** icon on the Infotainment touchscreen to answer the call.

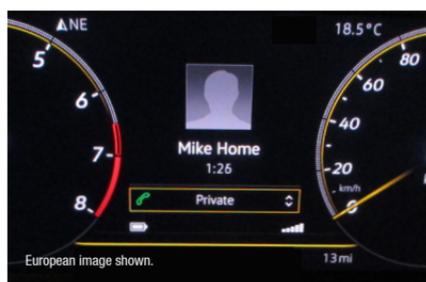
## Volume Settings

To adjust the volume of the Bluetooth system while on a call, press the **Volume Up** or **Volume Down** button on the left side of the multi-function steering wheel.

## Switch to Private Mode

To prevent passengers from overhearing your conversation, switch a Bluetooth call to your mobile phone:

1. Once a call has been answered, use the **Horizontal Menu** buttons on the multi-function steering wheel to access the Phone menu in the instrument cluster display.
2. Press the **Vertical Arrow** buttons on the right side multi-function steering wheel controls until "Private" appears in the display.
3. To select, press the **OK** button on the multi-function steering wheel.



## Cancel Active Voice Recognition

When voice recognition is activated, press the **Voice Control** button on the multi-function steering wheel. Or say "Cancel."

## End a Call

While in the Phone function, press the red **Phone** icon on the Infotainment touchscreen. Or, alternatively:

1. Use the **Horizontal Menu** buttons on the multi-function steering wheel to access the Phone menu in the instrument cluster display.
2. Press the **Vertical Arrow** buttons until "End" appears in the display.
3. Press the **OK** button on the multi-function steering wheel.

Warnings: Visit [www.knowyourvw.com/bluetooth](http://www.knowyourvw.com/bluetooth) to view more detailed information and important safety warnings for **Bluetooth Pairing**.

Warnings: See **Voice Control** in your Infotainment System Booklet for more detailed information and for important safety warnings.

# App-Connect

Volkswagen App-Connect can make your Volkswagen more like a personal assistant. To start App-Connect, pair your compatible smartphone to your VW's Bluetooth and watch as your select apps appear on the touchscreen display of your Volkswagen, without even having to take it out of your pocket or purse! Want a couple extra bars on your phone's battery? Plug your phone into your VW's USB port, and enjoy many of the same benefits, while getting a charge—beyond just your driving experience.

## Wireless App-Connect with Apple CarPlay Integration

To connect:

1. Pair your phone to the Volkswagen Infotainment system with Bluetooth.
2. A prompt will display on the vehicle touchscreen asking if you want to use Bluetooth or Apple CarPlay.
3. Select **Apple CarPlay**. If this is the first time, accept the confirmation on your iPhone\*.

OR

1. Simply unlock your iPhone and plug it into the USB port using a certified lightning cable. After choosing to use Apple CarPlay, your iPhone will ask if you'd like to use Apple CarPlay wirelessly for future connections.

Note: Please confirm all prompts from App-Connect on the mobile device for successful Apple CarPlay connection.

 Watch the Apple CarPlay Wireless Connection video.

## Apple CarPlay®

Apple CarPlay is a smart way to use your iPhone while you are in your Volkswagen. With an updated user interface that helps you control tunes, directions and Siri® suggestions, a calendar app that lets you view and manage your day, and maps that can reveal more of what's around you, getting there just got a whole lot easier—and a lot more fun.\*

1. Ensure you are running the latest iOS on your device.
2. Unlock your iPhone and plug it into the USB port using a certified lightning cable.
3. A screen will appear on the Infotainment system display stating that a new device has been detected. It will ask "Do you want to connect with Apple CarPlay?" Select **Connect**.

OR

1. Pair your iPhone to your Infotainment system's Bluetooth connection. When the "Select a connection technology" pop-up appears, select **Apple CarPlay**.
2. Select **Allow** on your iPhone to enable Apple CarPlay to access your iPhone while your phone is locked.

\*Always pay careful attention to the road, and do not drive while distracted. Not all features are available on all operating systems. Standard text and data usage rates apply. App-Connect features require compatible device, operating system and mobile apps. See mobile device and app providers for terms and privacy.

Note: You will have to have had an unlocked iPhone within the past hour in order to use Apple CarPlay. When you are connected using Apple CarPlay, your iPhone can no longer be used as a source in MEDIA or as a Bluetooth device. Apple CarPlay is compatible with iPhone 5 or higher, and running iOS 7.1 or later. Further information can be found at [support.apple.com](http://support.apple.com) and [siruserguide.com](http://siruserguide.com). Apple CarPlay is a trademark of Apple Inc.

## Features

Apple CarPlay features Siri voice control. Siri must be enabled on the device to use Apple CarPlay. There are two ways to activate Siri:

- Press and hold the **Voice Control** button  on the multi-function steering wheel until you hear the tone..
- Press and hold **Home** on the touchscreen to activate Siri.

1. **Home** has two features:

- Return to the Apple CarPlay home screen or to the Apple CarPlay Dashboard.
- Long press to activate Siri.

2. **Phone**: Siri can help you make calls, return missed calls and listen to voicemail.

3. **Maps**: Opens Apple Maps for turn-by-turn directions, traffic conditions, immersive 3D experiences and estimated travel time. Siri can also help with directions. Activate Siri and say "Navigate to" and your destination.

4. **Messages**: Siri can send, read and reply to your text messages for you.

5. Tapping the **Volkswagen Logo** icon simply takes you to the Volkswagen native user interface with all the features and functions of Apple CarPlay still active.

- To charge iPhone only, disconnect from Apple CarPlay by pressing the **Volkswagen Logo** icon, then select **Disconnect** on the touchscreen. This will allow Bluetooth® while charging your iPhone.

[Click here](#) for further information on Apple CarPlay apps.

 Watch the Apple CarPlay video.

## Wireless App-Connect Android Auto

To connect:

1. Pair your phone to the Volkswagen Infotainment system with Bluetooth.
2. Select **Use Android Auto** or select **Cancel** for Bluetooth connection.

Note: Please confirm all prompts from Android Auto on the mobile device for successful Android Auto connection.

 Watch the Android Auto Wireless Connection video.

## Android Auto™

Use some of your favorite Android applications on the road through your Volkswagen's Infotainment screen. Hands-free, you can talk to Google on Android Auto to get driving directions, send a text or place a phone call. Android Auto is made to help you focus on the road while having fun along the way.

1. Ensure you are running the latest Android™ OS on your device and download Android Auto from the Google Play Store. An active Google account and an internet connection is required. If you're using Android 10 or higher, the app is already on your phone.
2. Plug your Android phone into the USB port using a certified USB Cable.
3. Press the **App** key on your touchscreen.
4. Select **Android Auto** on your touchscreen. Ensure phone is unlocked, or pair your Android phone to the Infotainment system's Bluetooth connection. Then select **Use Android Auto** in the pop-up.
5. When you see the data transfer prompt, select **OK** on the touchscreen.
6. Follow instructions on your device to continue setup.
7. Android Auto will appear on the Infotainment touchscreen once all the prompts have been accepted on your device.

Google, Android, Google Play and Android Auto are trademarks of Google LLC. [Click here](#) for further information.

## Features

1. **Microphone**: Google Assistant can be activated with a long press of the **Microphone** icon on the touchscreen or by using touchscreen commands that work with available apps. Google Assistant can also be activated using your voice to easily send messages, get directions, control media and more. Just say "Hey Google," with a long-press the **Voice Control** button  on the multi-function steering wheel, or tap the **Microphone** icon on the touchscreen to get started.

2. **Navigation**: Predictive navigation provides turn-by-turn directions, traffic conditions and estimated travel time. Android Auto can predict where you want to go next based on your calendar and recent destinations.

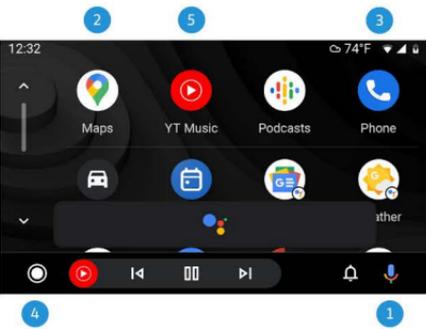
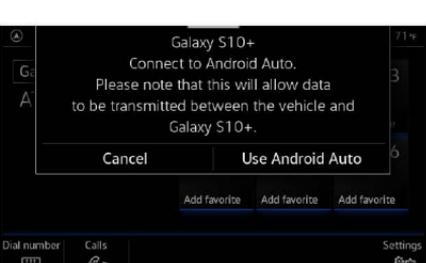
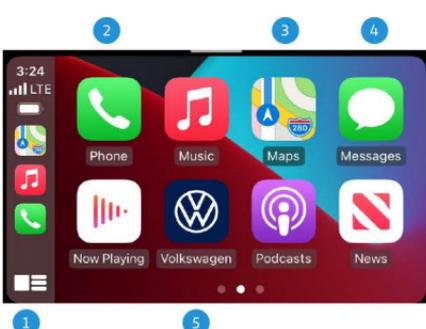
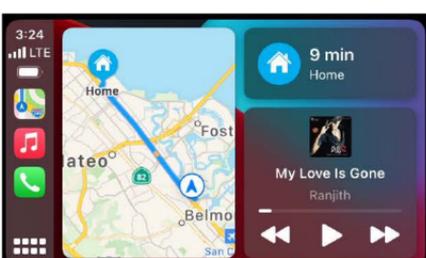
3. **Phone**: Listen and reply to text messages, make calls or check your voicemail.

4. **Home Screen**: Takes you back to the home screen of Android Auto.

5. **Music and Audio**: Use the touchscreen to access your favorite artists, songs and playlists. Android Auto lets you stream from apps such as Pandora, Spotify and iHeartRadio.

Tapping the Exit icon  simply takes you to the Volkswagen native user interface, then select **Disconnect** if you wish to completely disconnect Android Auto.

 Watch the Android Auto video.



## myVW

All things VW. All in one place.

Put essential tools and information at your fingertips. Enjoy features such as:

- Service reminders<sup>1</sup>, scheduling & history<sup>2</sup>
- Maintenance schedules
- Roadside assistance requests<sup>3</sup>

Plus, get remote features<sup>4</sup> and more when you activate VW Car-Net<sup>®</sup>:

- Remote start<sup>5</sup> & lock/unlock<sup>6</sup>
- Vehicle alerts
- Last parked location

myVW Enrollment Process (if not performed by dealer):

1. Download the myVW app<sup>7</sup>
2. Click "Sign up" and enter your email and a password
3. You'll get an email; click on the link
4. Follow the steps to set up your account
5. If you do not see your car in the app:
  - Enter the VIN found on the driver's side of the dashboard
  - Scan a QR code or enter a registration number from your infotainment screen. To find these, go to **Menu > Settings > VW Car-Net online services > Registration**
6. Create a 4-Digit PIN
7. Activate VW Car-Net to enjoy remote features<sup>1</sup>

To learn more about myVW go to [vw.com/owners](http://vw.com/owners)



<sup>1</sup> Volkswagen highly recommends that a maintenance service be performed every 10,000 miles or 12 months, whichever occurs first. Actual recommended service intervals and scheduled maintenance services vary based on vehicle model, model year, and mileage. See your Volkswagen dealer, warranty & maintenance booklet, and/or VW Care Terms and Conditions for details.

<sup>2</sup> Service history is available as long as a third party. May require additional payment for services rendered. See owner's literature for limitations and details.

<sup>3</sup> Roadside Assistance provided by a third party. May require additional payment for services rendered. Volkswagen dealerships and details. Certain services require trial or paid subscriptions, which may have their own terms and conditions. VW Car-Net Remote Access requires a VW ID, myVW app, and myVW account, cellular connectivity, network compatible hardware, availability of vehicle GPS signal, and acceptance of Terms of Service. Not all services and features are available on all vehicles and some features may require the most recent software update. Certain Car-Net services, such as Roadside Call Assist, connect out to 3rd party providers that may require additional payment. Standard text and data rates may apply for app and web features. See Terms of Service, Privacy Statement, and other important information at [www.vw.com/carnet](http://www.vw.com/carnet). Do not drive while distracted. Vehicle features and content may vary depending on vehicle equipment. Please see owner manual for further information.

<sup>4</sup> Requires myVW Mobile App and compatible factory-installed or dealer-installed remote start feature. See Owner's Manual for further details and important warnings about the keyless ignition feature. Do not leave vehicle unattended with the engine running, particularly in enclosed spaces, and consult local laws for any limitations on use. Standard text and data rates may apply.

<sup>5</sup> Requires myVW mobile app. Standard text and data rates may apply. See Owner's Manual for further details and important warnings about locking and unlocking your vehicle remotely.

<sup>7</sup> Standard text and data rates may apply. Always pay careful attention to the road, and do not drive while distracted.

 Warning: See [App-Connect](#) and [myVW](#) in your Owner's Manual for more detailed information and for important safety warnings.

## Warning and Indicator Lights

For additional information on indicator lights, refer to your vehicle's Owner's Manual.

	Stop! Parking brake engaged.					
<b>PARK</b>	Stop! Parking brake engaged.	<b>ESC</b>	Lights up: ESC malfunction or ESC switched off by the system. Flashes: ESC or ASR is working.	<b>OFF</b> 	Passenger front airbag turned off (PASSENGER AIR BAG OFF  light).	 Mobile phone is connected via Bluetooth to the factory-installed mobile phone package.
	Stop! Brake fluid level too low or brake system malfunction.	<b>(ABS)</b>	ABS malfunction.	<b>OFF</b>	Passenger front airbag turned off (PASSENGER AIR BAG OFF  light).	 Icy road warning. Outside temperature colder than +39 °F (+4 °C).
<b>BRAKE</b>	Stop! Brake fluid level too low or brake system malfunction.	<b>ABS</b>	ABS malfunction.		Blind Spot Monitor malfunction.	 Charge level of the mobile phone battery. Applies only to models with a factory-installed mobile phone package.
	Stop! Lights up: Engine coolant level too low, too high, coolant temperature too high, or engine coolant system malfunction. Flashes: Engine coolant system malfunction.		One or more driving lights burned out. Cornering light malfunction.		Lane Assist switched on.	
	Stop! Engine oil pressure too low.		Not enough windshield washer fluid.		Turn signals, left or right. Emergency flashers switched on.	Failure to heed warning lights and instrument cluster text messages can cause the vehicle to break down in traffic and result in a collision and serious personal injury.
	Stop! At least one vehicle door is ajar or not closed properly.		Lights up or flashes: Engine control / monitoring system malfunction (engine Malfunction Indicator Light – MIL).		Fog lights switched on (indicator light on the headlight switch).	<ul style="list-style-type: none"> <li>Never ignore warning lights or text WARNINGS.</li> <li>Always stop the vehicle as soon as it is safe to do so.</li> </ul>
	Stop! Engine hood is open or not closed properly.	<b>EPC</b>	Engine control malfunction.		Daytime running lights (DRL) on.	<ul style="list-style-type: none"> <li>Park the vehicle at a safe distance from moving traffic and where no part of the hot catalytic converter and exhaust system can come into contact with flammable materials under the vehicle, such as dry grass, brush, spilled fuel, etc.</li> </ul>
	Stop! Trunk lid is open or not closed properly.		Diesel particulate filter clogged with soot.	<b>DRL</b>	Daytime running lights (DRL) on.	<ul style="list-style-type: none"> <li>A broken down vehicle presents a high accident risk for itself and others. Switch on emergency flashers and set up a warning triangle to warn oncoming traffic.</li> </ul>
	Stop! Lights up or flashes: Steering system malfunction.		Lights up or flashes: Problem with the steering.		Lights up: Depress brake pedal! Flashes: The lock button in the selector is not engaged.	<ul style="list-style-type: none"> <li>Before opening the engine hood, always switch off the engine and let the engine cool down.</li> </ul>
	Driver and/or passenger safety belts not buckled.		Tire pressure too low or Tire Pressure Monitoring System (TPMS) malfunction.		Cruise control is regulating vehicle speed. Or Adaptive Cruise Control (ACC) switched on.	<ul style="list-style-type: none"> <li>Always be very careful when working in the engine compartment, which is a potentially dangerous area in any motor vehicle and can cause serious personal injury.</li> </ul>
	Alternator malfunction.		Fuel tank almost empty.	<b>CRUISE</b>	Cruise control is regulating vehicle speed. Or Adaptive Cruise Control (ACC) switched on.	
	DSG™ transmission too hot.		Fuel tank almost empty.		Lane Assist switched on and ready.	
<b>BRAKE WEAR</b>	Front brake pads worn.		Fuel filler cap not properly closed.		High beams switched on or headlight flashers in use.	
	Brake! Depress brake pedal. ACC driver intervention warning.		Lights up: Engine oil level too low. Flashes: Engine oil system malfunction.		Service reminder display.	
	Lights up: ESC malfunction or ESC switched off by the system. Flashes: ESC or ASR is working.		Airbag and safety belt pretensioner system malfunction.			