



2019 Golf/Golf GTI/Golf R
Quick-Start Guide



Volkswagen

Introduction to Your Golf

Climate Control

Windshield Wipers / TPMS

Navigation

Driver Assistance

Bluetooth® / Voice Recognition

App-Connect



Optional features shown.

The information within this guide must be used in conjunction with the information in the Volkswagen Owner's Manual. Refer to your vehicle's Owner's Manual for all information and warnings, and feature limitations. By using this guide, you acknowledge that you are aware of and have read the warnings and information provided in the Owner's Manual on the topics in this guide and will use this information to augment that material. Always pay careful attention to the road and do not drive while distracted. Some Infotainment features can only be accessed and operated when the vehicle is standing still.

1. Driver Information Display

When the ignition is switched on, you can display trip computer information and control a variety of vehicle functions using the multi-function steering wheel.

2. Climate Control

Your vehicle is equipped with either a Manual or Automatic Climate Control system.

3. Infotainment

Dedicated buttons and touchscreen commands control radio, media selections, phone operation, car functions and the optional Navigation system.

4. Start/Stop Engine

Start and turn off the engine on vehicles equipped with the keyless access push button start and stop system.


5. Start-Stop System* (A)

When light is off system is activated. System is deactivated when light is on. Start-stop is automatically activated when the ignition is switched on. Please refer to Owner's Manual for operating conditions.


6. Steering Wheel Left Side Controls

The left side controls are for Cruise Control. Underneath the Cruise Control buttons are increase or decrease volume settings for radio, Navigation system notifications or phone calls.

7. Steering Wheel Right Side Controls


 **Voice Control Button:** Activates the Voice Recognition system. Short press activates Volkswagen Voice Recognition system. A long press will activate Voice Recognition to a paired phone.

VIEW View Button: For vehicles with Digital Cockpit, switches between wide and standard display.

 **OK Button:** Used to select settings for features in the instrument cluster display.

 **Horizontal Menu Buttons:** Used to navigate through the instrument cluster main menus.

 **Vertical Arrow Buttons:** Push to navigate inside a specific menu.

 **Horizontal Arrow Buttons:** Push to change radio stations, scroll through radio presets or select the next or previous media track.

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[knowyourvw.com](https://www.volkswagen.com/knowyourvw)

* Available on select GTI and Golf R models only.

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Manual Climate Control


Cool the Interior

1. Turn the temperature to **MAX A/C**.
2. Turn the fan speed to **6**.
3. The A/C light will come on automatically to dehumidify and condition the air.
4. Turn the vent dial to the  setting.
5. After reaching the desired temperature, turn the fan speed down to a lower setting.

Heat the Interior

1. Turn the temperature dial to **HI**.
2. Turn the fan speed to **4**.
3. Turn the vent dial to the  setting.

Defrost the Windshield


1. Turn the temperature dial to **HI**.
2. Turn the fan speed to **4**.
3. Turn the vent dial to the  setting.

Note: Manual climate control is available on certain trim lines. In the event of significant fogging, opening a window briefly can help. A/C is used to dehumidify and condition the air.

Climatronic® Automatic Climate Control

Heating and Air Conditioning


- To cool off or warm up automatically, press the **AUTO** button to turn the system on. AUTO mode controls temperature, fan speed and air distribution. If you change any settings manually, the AUTO mode turns off.
- Adjust the driver's temperature dial to your preferred setting.
- Press the **SYNC** button to synchronize the temperatures between the zones. If there is a large temperature difference between the two zones, it may hamper the system's ability to quickly cool the interior.
- In extreme heat, press the **MAX A/C** button. When a comfortable temperature has been reached, press the **AUTO** button.




Text **CLIMATE1-19** to **38981** to watch the Automatic Climate Control video.

Always pay careful attention to the road, and do not drive while distracted. Message and data rates apply.

Defrost/Defog

1. Press the **Defrost** button. It is recommended to turn the temperature setting to **HI** for quickest defrost/defogging.
2. The A/C function comes on automatically and it is recommended to leave A/C on to dry the air.
3. When the windshield is clear, press the **AUTO** button.
4. Switch on outside mirror heating . Heats only at outside air temperatures below +68F (+20C).

Note: In the event of significant fogging, opening a window briefly can help.



Text **DEFROST1-19** to **38981** to watch the Climate Control - Defrost video.

Always pay careful attention to the road, and do not drive while distracted. Message and data rates apply.

 **Warnings:** See [Climate Control](#) in your Owner's Manual for more detailed information and for important safety warnings.

Climate Control

Windshield Wipers / TPMS

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Windshield Wipers and Washer

Intermittent

- From the **OFF** position, move the wiper stalk one click up to activate the intermittent wipers or rain-sensing wipers* (if your vehicle is equipped).
- The switch on top of the stalk varies the time interval between each wipe.
- The farther the switch is moved to the right, the shorter the interval between each wipe will be.

*Rain-sensing wipers can be activated and deactivated within the touchscreen: CAR button > setup function key > Mirror and wiper settings > Automatic wiper during rain.
Note: Ensure wiper stalk is in OFF position before entering a car wash.



Continuous

- LOW:** From the **OFF** position, move the wiper stalk up two clicks.
- HIGH:** From the **OFF** position, move the wiper stalk up three clicks.

Wash

Pull the stalk toward you to spray washer fluid. You can also hold the stalk in this position for longer washing.

Rear Wiper

To operate, push the lever one click away from you. If you have the front wipers on and you put the car in Reverse, the rear wiper activates a single wipe.

Pulsing/Quick Wipes

- From the **OFF** position, press the wiper stalk down for a single wipe.
- Press and hold the wiper stalk down for two seconds for a continuous wipe.

Rear Wash

To clean the rear window, push the lever forward to the second detent to send a spray of washer solvent onto the rear window and to activate the rear wiper. You can also hold it in this position for longer washing.

Service Position

With hood closed and ignition off, press and hold the windshield lever down. Wipers will move into service position. Lift wipers by arm from windshield. Before driving, fold wiper arms back onto the windshield. Turn ignition on, and press the wiper lever down briefly. Wipers move back to Park position.


Tire Pressure Monitoring System (TPMS)

TPMS Reset

After inflating the tires to the pressure indicated on the driver's doorjamb, turn on the ignition and recalibrate the TPMS.

- Press the **CAR** Infotainment button.
- Press **Setup** function key on the touchscreen to open the Vehicle Settings menu.
- Press the **Tires** function key.
- Press the **Set** function key in the TPMS menu.
- The Infotainment system will then ask if you are sure you want to recalibrate the TPMS system. Touch the **Confirm** soft key to store the new tire pressures.
- Tire pressures are stored in the system after approximately 20 minutes of driving.

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[knowyourvw.com](https://www.knowyourvw.com)

 **Warnings:** See [Windshield Wipers](#) and [TPMS](#) in your Owner's Manual for more detailed information and for important safety warnings.

Windshield Wipers / TPMS

Navigation

Driver Assistance

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App-Connect

Enter a Destination on Your Touchscreen

1. Press the **NAV** button.
2. Press **New destn.** on the touchscreen.
3. Begin entering Point of Interest (POI) or address information, starting with House number, Street, City.
4. When your POI or address appears, touch the correct address on the screen.
5. Press **Start** to begin route calculation.

Note: When entering an address for another state, use only the two-character abbreviation for the state.

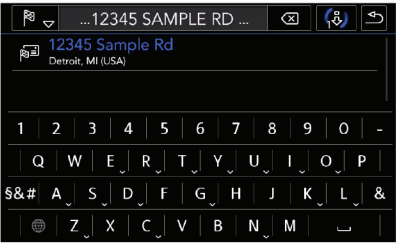
Text **NAV1-19** to **38981** to watch the Navigation: Manual Destination video. Always pay careful attention to the road, and do not drive while distracted. Message and data rates apply.

Additional Settings

To include alternative routes and make additional navigation customizations, select route options prior to starting route guidance.

Here you can:

- Include up to three alternative routes.
- Use Dynamic route guidance using SiriusXM® Traffic.
- Avoid certain road types and more.



Most economical route.



Fastest route.



Shortest route.

Cancel Active Route Guidance

1. Select **Route** on the touchscreen.
2. Select **Stop route guidance** option on the touchscreen.

Points of Interest


1. Press **NAV** button, then press **POIs** on the touchscreen to select the most common POI types for your travels.
2. Select **Start** to begin route guidance.

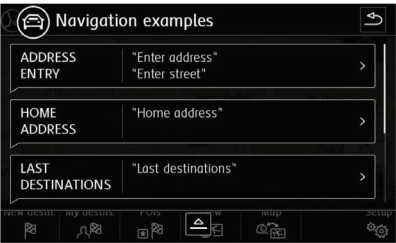
Note: The navigation SD card must be in one of the Media Box SD card slots.

Text **NAVPOINT1-19** to **38981** to watch the Navigation: Point of Interest video. Always pay careful attention to the road, and do not drive while distracted. Message and data rates apply.




One-Shot Destination Entry


1. Short press the **Voice Control** button  on the multi-function steering wheel. A beep will sound.
2. Say "New destination".
3. After the beep, speak the address; for example, "Two zero two four Main Street, Los Angeles". Speak single digits.
4. The system will repeat the address for confirmation and ask if you would like to start route guidance. After the beep, say "Yes" and route guidance will begin.



Cancel an Active Route

1. Short press the **Voice Control** button  on the multi-function steering wheel. A beep will sound.
2. Say "Cancel destination".

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 **Warnings:** See [Navigation](#) in your Owner's Manual for more detailed information and for important safety warnings.



Navigation

Driver Assistance

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App-Connect

Activate Cruise Control

- Locate the Cruise Control buttons on the left side of the multi-function steering wheel.
- Press the  button to activate the Cruise Control.
 - A speedometer icon  will appear in the instrument cluster display.



Set Cruising Speed

1. When you get to your cruising speed, press the **SET** button on the multi-function steering wheel.
2. A CRUISE indicator light will appear in the instrument cluster.
3. To increase the speed by 1 mph increments, press the **+** button.
4. To decrease the speed by 1 mph increments, press the **-** button.
5. To increase the speed by 5 mph increments, press and hold the **+** button.
6. To decrease the speed by 5 mph increments, press and hold the **-** button.

 Text [CRUISE1-19](#) to [38981](#) to watch the Cruise Control video.
Always pay careful attention to the road, and do not drive while distracted. Message and data rates apply.



Cancel and Resume

1. To cancel the cruise speed, press the brake pedal.
2. The green CRUISE indicator light will go off.
3. To resume your speed, press the **RES** button on the multi-function steering wheel.


Adaptive Cruise Control Distance Level Setting

Adaptive Cruise Control (ACC) helps maintain an individually stored constant speed distance and a previously set distance in time intervals between your vehicle and those in front of you. When you approach a slower moving vehicle in front of you, the vehicle may brake, if the situation requires. When the vehicle is no longer present, ACC will accelerate back to the stored speed.

You can set the speed-dependent distance from the vehicle ahead to one of 5 levels.

- When the **ACC** button is pressed to activate ACC, the  indicator light illuminates in the instrument cluster.
- To change the ACC distance interval, press the  button to cycle through the distance intervals. When the shortest interval is reached, the distance returns to the greatest interval when the button is pressed again.
- When the ACC system brings the vehicle to a stop, briefly press the accelerator pedal to resume Adaptive Cruise Control.

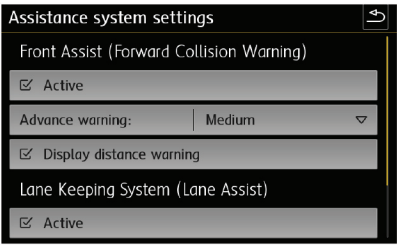
Note: This feature is not a substitute for attentive driving. See the Owner's Manual for further details and important limitations. Adaptive Cruise Control is available only on select trim lines.


 Text [ADAPTIVE1-19](#) to [38981](#) to watch the Adaptive Cruise Control video.
Always pay careful attention to the road, and do not drive while distracted. Message and data rates apply.


Assistance System Setting


If your vehicle is equipped with Driver Assist features, you can access the Assistance system settings menu in the Infotainment system, allowing modification to the Driver Assist feature operation.

1. Select **CAR** function.
2. Select **Settings**.
3. Select **Assistance systems**.



 Text [LANE1-19](#) to [38981](#) to watch the Lane Assist video.
Always pay careful attention to the road, and do not drive while distracted. Message and data rates apply.

 Text [FRONT1-19](#) to [38981](#) to watch the Front Assist video.
Always pay careful attention to the road, and do not drive while distracted. Message and data rates apply.

 Text [BLINDSPOT1-19](#) to [38981](#) to watch the Blind Spot video.
Always pay careful attention to the road, and do not drive while distracted. Message and data rates apply.

 **Warnings:** See [Driver Assistance Systems](#) in your Owner's Manual for more detailed information and for important safety warnings.

Driver Assistance

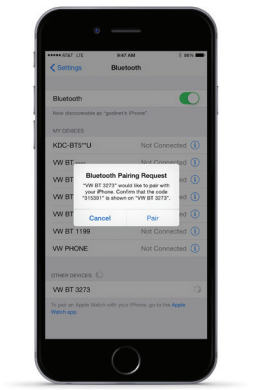
Bluetooth® / Voice Recognition

App-Connect


Pairing a Compatible Phone

1. Be sure to check your phone's compatibility at www.knowyourvw.com/bluetooth.
2. With ignition on and vehicle in Park, turn the Infotainment system on. Your vehicle's Bluetooth system will be in "discovery" mode.
3. From the Bluetooth menu on your phone, search for new devices and select VW BT XXXX (last four digits of VIN).
4. A connection request will appear on the Infotainment display.
5. Press **Connect** on the Infotainment display.
6. The Infotainment display will then show a PIN.
7. Make sure the same PIN is displayed on your phone and press **Yes** on the touchscreen, then press **Pair** on your phone.


Note: If your phone displays a prompt asking to connect to your vehicle, make sure to enable future automatic connections. This will help to automatically reconnect the compatible paired device to the system. Once the PIN is shown, pairing must be completed within 30 seconds; otherwise, the process will need to be repeated.



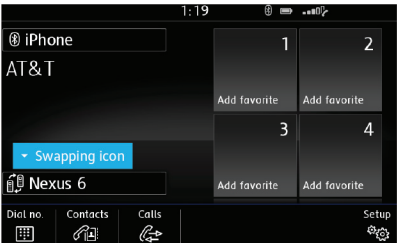
Primary and Secondary Phone Functionality

Two active phones can be connected simultaneously. Follow steps 1-7 above. Only contacts from the primary phone will be shown within the Infotainment system. Switching between phones requires pressing the **Swapping icon** .


Note: This feature is not available when the phone is connected to Apple CarPlay™ or Android Auto™.

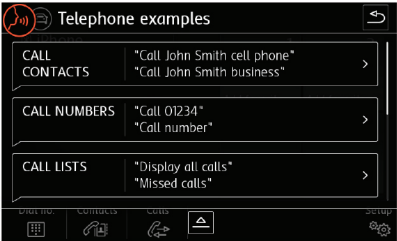
 Text **PAIR1-19** to **38981** to watch the Phone Pairing video.

Always pay careful attention to the road, and do not drive while distracted. Message and data rates apply.



Call by Name

1. Short press the **Voice Control** button  on the multi-function steering wheel.
2. After the chime say "Call", followed by the name of the person you want to call. For example, "Call John Smith".
3. The system will confirm "Do you want to call John Smith?". You then reply "Yes", or if the contact has multiple numbers, select or say the desired line number on the screen when prompted. Once selected, the system will then say "Contact is being dialed".



Voice Recognition Tips

- The contact must be said exactly as it is stored in your phone's contact list.
- If multiple numbers are stored per contact, you may use the shortcut "Call John Smith work", or the system may ask you to choose, e.g., work, mobile, home, etc.


 Text **VOICE1-19** to **38981** to watch the Phone Voice Recognition video.

Always pay careful attention to the road, and do not drive while distracted. Message and data rates apply.

Answer an Incoming Call



The Bluetooth system will interrupt your car stereo with a ringtone. Press the **OK** button on the multi-function steering wheel or the green **Phone** icon on the Infotainment screen to answer the call.

Volume Settings

To adjust the volume of the Bluetooth system while on a call, press the **Volume Up** or **Volume Down** switch  on the left side of the multi-function steering wheel.

Switch to Private Mode



To switch a Bluetooth call to your mobile phone, which would prevent passengers from overhearing the conversation:

1. Once a call has been answered, use the **Horizontal Menu** buttons  on the steering wheel to access the telephone menu in the instrument cluster display.
2. Press the **Vertical Arrow** buttons  until "Private" appears in the display.
3. To select, press the **OK** button on the multi-function steering wheel.




End a Call


Press the red **Phone** icon on the touchscreen. Or:

1. Use the **Horizontal Menu** buttons  on the multi-function steering wheel to access the telephone menu in the instrument cluster display.
2. Press the **Vertical Arrow** buttons  on the multi-function steering wheel until "End" appears in the display.
3. Press the **OK** button on the multi-function steering wheel.

Cancel Active Voice Recognition

Double press the **Voice Control** button  on the multi-function steering wheel.

 **Warnings:** Visit www.knowyourvw.com/bluetooth to view more detailed information and important safety warnings for **Bluetooth Pairing**.

 **Warnings:** See **Voice Control** in your Owner's Manual for more detailed information and for important safety warnings.

Bluetooth® / Voice Recognition

App-Connect

App-Connect


App-Connect allows access to the features and functions of your compatible smartphone via the Infotainment touchscreen.

Always pay careful attention to the road, and do not drive while distracted. Not all features available on all operating systems. Standard text and data usage rates apply. App-Connect features require compatible device, operating system, and mobile apps. See mobile device and app providers for terms and privacy.

Apple CarPlay™

1. Ensure you are running the latest iOS on your device.
2. Plug your iPhone® into the USB port using a certified lightning cable.
3. A screen will appear stating that a new device has been detected and will ask “Do you want to connect with Apple CarPlay?”
4. Apple CarPlay will then be connected. Select **Allow** on your mobile phone to enable use while your iPhone is locked.


Note: When connected, Apple CarPlay will function as your Bluetooth and media source instead of your iPhone. Apple CarPlay is compatible with iPhone 5 or higher running iOS 7.1 or later. Apple CarPlay is a trademark of Apple Inc.

 Text **TEXTPLAY1-19** to **38981** to watch the Apple CarPlay video.

Always pay careful attention to the road, and do not drive while distracted. Message and data rates apply.

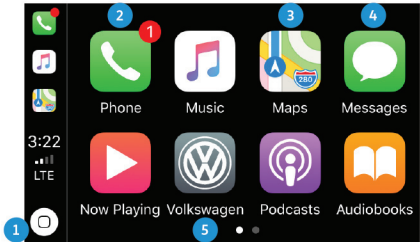
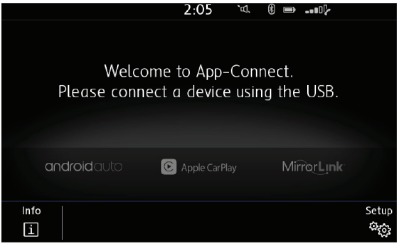
Features


Apple CarPlay features Siri® voice control. There are two ways to activate Siri. (Siri must be enabled on the device to activate Siri features):

- Long press the **Voice Control** button  on the multi-function steering wheel until you hear the tone, which activates Siri.
- Press and hold the **Home** button on the touchscreen to activate Siri.


1. **Home** Button: Two features include:
 - Returns to the main menu of the active app.
 - Long press to activate Siri.
2. **Phone** Button: Siri can help you make calls, return missed calls and listen to voicemail.
3. **Maps** Button: Activate Siri to assist with turn-by-turn directions, traffic conditions and estimated travel time. Say “Navigate to” and your desired destination.
4. **Messages** Button: Siri can send, read and reply to your text messages for you.
5. To temporarily exit Apple CarPlay, press the **Volkswagen Logo** icon. To re-enter Apple CarPlay, press the **APP** hard key and select Apple CarPlay. To disconnect entirely, at the App-Connect screen, press **Disconnect**.

The **APP** hard key will return you to your active Apple CarPlay function if you are in another mode, such as radio. Additional apps available to stream music include Pandora, iHeartRadio, Spotify and Apple Music.



 Text **APPLEMES1-19** to **38981** to watch the Apple CarPlay Messaging video.

Always pay careful attention to the road, and do not drive while distracted. Message and data rates apply.


 Text **APPLENAV1-19** to **38981** to watch the Apple CarPlay Navigation video.

Always pay careful attention to the road, and do not drive while distracted. Message and data rates apply.

Android Auto™

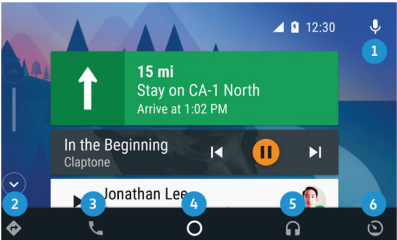
1. Requires the Android Auto app on Google Play™ and an Android™ compatible smartphone running Android 5.0 Lollipop or higher. An active Google™ account and an internet connection is required.
2. Press the **APP** hard key and select **App-Connect**.
3. Plug your Android device into the USB port using a certified lightning cable.
4. Select **OK** on your touchscreen for data transfer prompt.
5. Select **Android Auto** on your touchscreen.
6. Follow instructions on your device to continue setup.
7. Android Auto will appear on the Infotainment touchscreen (once all the prompts have been accepted on the device).


Features

1. **Microphone** Button: Talk to Google can be activated by a long press of the **Microphone** button on the touchscreen or by using touchscreen commands the work with available apps. (Talk to Google can also be activated with a long press on the **Voice Control** button  on the multi-function steering wheel.)
2. **Navigation** Button: Predictive navigation provides turn-by-turn directions, traffic conditions and estimated travel time. Android Auto can predict where you want to go next based on your calendar and recent destinations.
3. **Phone** Button: Listen and reply to text messages, make calls or check your voicemail.
4. **Home Screen** Button: Takes you back to the home screen of Android Auto.
5. **Music and Audio** Button: Use your touchscreen to gain access to your favorite artists, songs and playlists*. Android Auto lets you stream from apps such as Pandora, iHeartRadio and Spotify.
6. **Vehicle Functions** Button: Return to Volkswagen screen. To disconnect entirely, at the App-Connect screen, select **Disconnect**.


The **APP** hard key will return you to your active Android Auto function if you are in another mode, such as radio.

*For driver distraction reasons Android Auto does not list all the media on your phone. Use Google voice control instead to access specific albums or artists. Google, Android, Google Play and other marks are trademarks of Google LLC.



 Text **ANDROID1-19** to **38981** to watch the Android Auto video.

Always pay careful attention to the road, and do not drive while distracted. Message and data rates apply.

 Text **ANDROIDMES1-19** to **38981** to watch the Android Auto Messaging video.

Always pay careful attention to the road, and do not drive while distracted. Message and data rates apply.

 Text **ANDROIDNAV1-19** to **38981** to watch the Android Auto Navigation video.

Always pay careful attention to the road, and do not drive while distracted. Message and data rates apply.

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 **Warnings:** See **App-Connect** in your Infotainment System Booklet for more detailed information and for important safety warnings.

App-Connect

Warning and Indicator Lights

For additional information on indicator lights, refer to your vehicle's Owner's Manual.

| | | | | | |
|--------------|---|------------|--|---------------|---|
| | Central warning light: Read and follow the text messages in the instrument cluster display. | | Central caution light: Read and follow the text messages in the instrument cluster display. | | Lane Assist switched on, not active. |
| | Stop! Parking brake engaged. | | One or more driving lights burned out. Light malfunction, excluding AFS. | | Turn signals, left or right. Emergency flashers switched on. |
| PARK | Stop! Parking brake engaged. | | Not enough windshield washer fluid. | | Fog lights switched on (if equipped: indicator light on the headlight switch). |
| | Stop! Brake fluid level too low or brake system malfunction. | | Lights up: Engine control malfunction. Flashes: Misfire. | | Lights up: Depress brake pedal! Flashes: The release button in the selector lever is not engaged. |
| BRAKE | Stop! Brake fluid level too low or brake system malfunction. | EPC | Engine control malfunction. | | Lights up: Cruise control is turned on or is regulating the vehicle speed. |
| | Stop! Engine coolant level too low, engine coolant temperature too high, or engine coolant malfunction. | | Engine speed (rpm) limited (if equipped, to help prevent overheating). | CRUISE | Lights up: Cruise control is turned on or is regulating the vehicle speed. |
| | Stop! Engine oil pressure too low. | | Problem with the steering. | | Lane Assist is switched on and active. |
| | Stop! Lights up: Steering system malfunction. Flashes: Electronic steering column lock malfunction. | | Lights up: Tire pressure too low. Flashes: Tire Pressure Monitoring System (TPMS) malfunction. | | High beams switched on or headlight flashers in use. |
| | Driver and/or passenger safety belts not buckled. | | Fuel tank almost empty. | | Service reminder display. |
| | Alternator malfunction. | | Fuel filler cap not properly closed. | | Charge level of the mobile phone battery. Applies only to models with a factory-installed mobile phone package. |
| | Brake or take action to avoid the vehicle ahead! Front Assist Forward Collision Warning (if equipped). | | Lights up: Engine oil level too low. Flashes: Engine oil system malfunction. | | Icy road warning. Outside temperature colder than +39 °F (+4 °C). |
| | Brake! Depress brake pedal. ACC driver intervention warning. | | Airbag and safety belt pretensioner system malfunction. | | Refer to the Owner's Manual. |
| | Lights up: ESC malfunction or ESC switched off by the system, OR: the vehicle battery has been reconnected. Flashes: ESC or ASR is working. | OFF | Passenger front airbag turned off (PASSENGER AIR BAG OFF | | |
| | | | Transmission malfunction. | | |
| | ASR manually deactivated. | | Front Assist switched off (if equipped). | | |
| | ABS malfunction. | | Blind Spot Monitor malfunction. | | |
| ABS | Anti-lock Braking System malfunction. | | Adaptive Cruise Control (ACC) currently not available. | | |